



Powerware

**Powerware® 9395 UPS
450–550 kVA
Installation and Operation Manual**

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions that you should follow during installation and maintenance of the UPS and batteries. Please read all instructions before operating the equipment and save this manual for future reference.

Consignes de sécurité

**CONSIGNES DE SÉCURITÉ IMPORTANTES
CONSERVER CES INSTRUCTIONS
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Class A EMC Statements

FCC Part 15

NOTE This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

WARNING



This is a product for restricted sales distribution to informed partners. Installation restrictions or additional measures may be needed to prevent disturbances.

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Chapter 1

Introduction

The Eaton® Powerware® 9395 uninterruptible power supply (UPS) is a true online, continuous-duty, transformerless, double-conversion, solid-state, three-phase system, providing conditioned and uninterruptible AC power to protect the customer's load from power failures. The Powerware 9395 UPS is available as a two UPM single unit system.

The Powerware 9395 online power protection system is used to prevent loss of valuable electronic information, minimize equipment downtime, and minimize the adverse effect on production equipment due to unexpected power problems.

The Powerware 9395 UPS continually monitors incoming electrical power and removes the surges, spikes, sags, and other irregularities that are inherent in commercial utility power. Working with a building's electrical system, the UPS system supplies clean, consistent power that sensitive electronic equipment requires for reliable operation. During brownouts, blackouts, and other power interruptions, batteries provide emergency power to safeguard operation.

The UPS is housed in a single, free-standing cabinet with safety shields behind the door and front panels for hazardous voltage protection. The cabinet contains three sections, the integrated system bypass module (ISBM) and two uninterruptible power modules (UPMs). The cabinet matches the battery and distribution cabinets in style and color. Figure 1-1 shows the Powerware 9395 UPS (450–550 kVA).



NOTE *Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page W-1 become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (usually a two-week notice is required) to reserve a preferred startup date.*

1.1 UPS Standard Features

The UPS has many standard features that provide cost-effective and consistently reliable power protection. The descriptions in this section provide a brief overview of the UPS standard features.

1.1.1 Installation Features

Cabinets can be permanently bolted to the floor or left standing on leveling feet.

Power and control wiring can be routed through the top or bottom of the cabinet with connections made to easily accessible terminals. External sensing and monitoring control wire must be installed in accordance with Class 1 wiring methods.

Optional X-Slot® connectivity cards are quickly installed at the front of the unit and are hot-pluggable.

1.1.2 Control Panel

The control panel, located on the front of the UPS front, contains an LCD and pushbutton switches to control the operation of the UPS and to display the status of the UPS system. See Chapter 7, “UPS Operating Instructions,” for additional information.

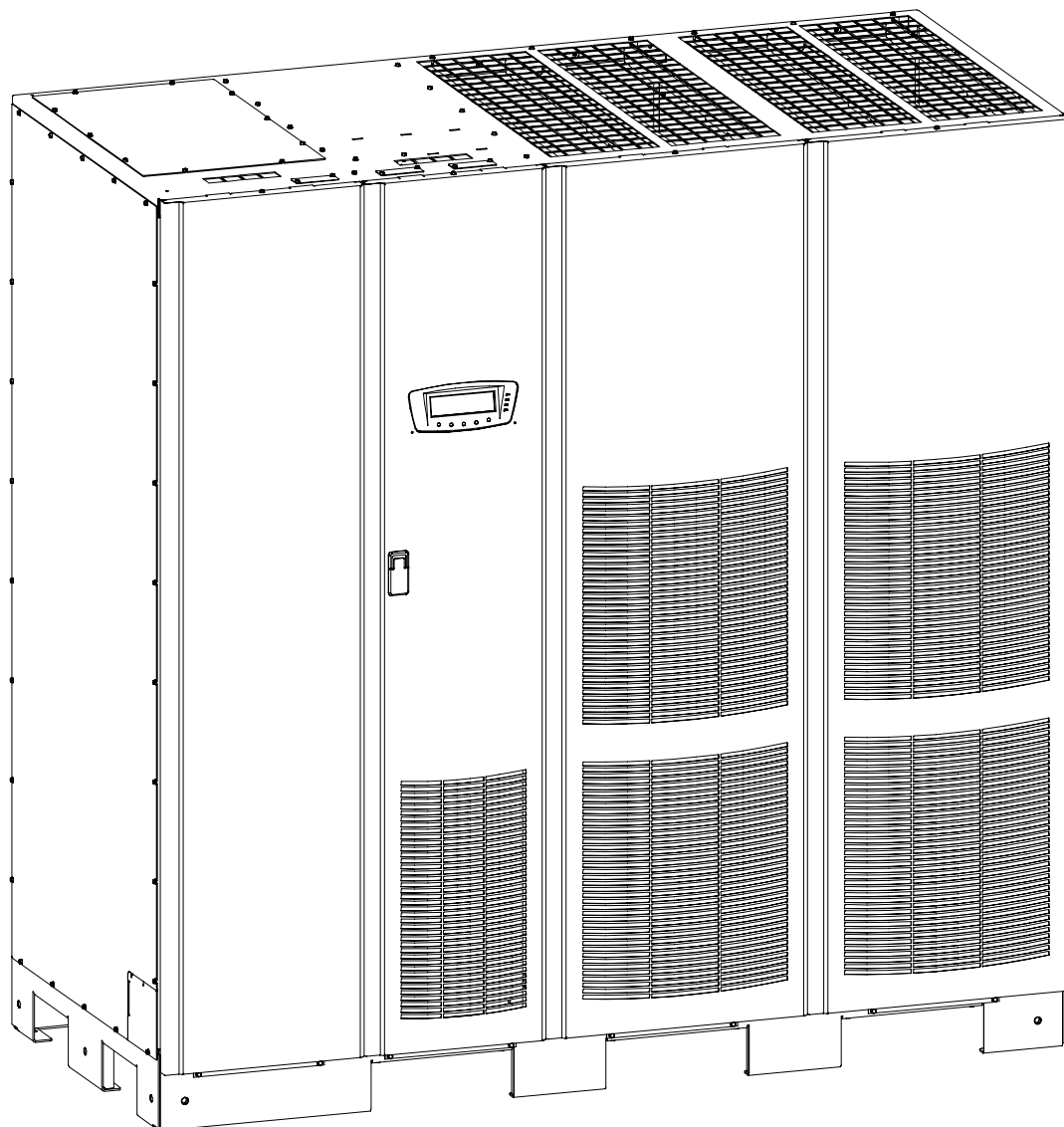


Figure 1-1. Powerware 9395 UPS (450–550 kVA) Cabinet

1.1.3 Customer Interface

- **Building Alarm Monitoring** – Up to five inputs in the UPS are available to connect the facility's alarm system contacts. Some system configurations may limit the number of inputs available. The UPS uses these inputs to monitor the building alarms in addition to the UPS status. See Chapter 9, "Communication," for additional information.
- **Alarm Contact** – One alarm contact is provided for connection to equipment at the facility, such as a light, an audible alarm, or a computer terminal. The equipment connected to this contact alerts you to a UPS alarm. See Chapter 9, "Communication," for additional information.
- **X-Slot Communication Bays** – Four communication bays are standard equipment. One to four optional X-Slot cards can be installed in the UPS module at any time. See Chapter 9, "Communication," for additional information.

1.1.4 Advanced Battery Management

A three-stage charging system increases battery service life by optimizing recharge time, and protects batteries from damage due to high current charging and inverter ripple currents. Charging at high currents can overheat and damage batteries.

1.1.5 Power Management Software

Powerware LanSafe® Power Management Software is bundled as part of the Software Suite CD shipped with the UPS. See Chapter 9, "Communication," for additional information.

1.2 Options and Accessories

Contact an Eaton sales representative for information about the following options.

1.2.1 Inherent Redundancy Option

To deliver greater reliability, the Powerware 9395 450–550 kVA UPS can be configured by an authorized Eaton Customer Service Engineer for inherent redundancy. When configured, the UPS automatically becomes redundant if the load is at or below 50% of capacity. Under normal conditions the two UPMs in the UPS share the load equally. If one UPM becomes unavailable and the load is at or below 50%, the remaining UPM supplies the load instead of transferring to bypass.

1.2.2 Integrated Battery Cabinets

Battery backup protection can be enhanced by equipping the UPS system with up to four Powerware 9395 battery cabinets containing sealed lead-acid, maintenance-free batteries. The battery cabinets are available with a 240-cell configuration. The cabinets are designed for *standalone* installation and may be installed adjacent to the UPS or in a separate location. The recommended installation location for adjacent battery cabinets is on the right side of the UPS cabinet to allow for future expansion using an external module.

1.2.3 Sync Control

An optional Powerware 9395 Sync Control maintains the critical load outputs of two separate single module Powerware 9395 UPS systems in synchronization. This option facilitates the uninterrupted transfer of the load from one load bus to another by means of transfer switches. The Sync Control is housed in a wall-mounted panel that can be located between the UPS units for easy wiring.

1.2.4 Single-Feed Kit

An optional kit is available for converting the dual-feed rectifier and bypass inputs to a single-feed configuration. The kit consists of jumpers and bus bar extenders for each phase, and the hardware required for installation.

1.2.5 Monitoring and Communication

- **Remote Monitor Panel II (RMP II)** – An optional RMP II contains backlit status indicators and a local horn, allowing monitoring of the operational status and alarm condition of the UPS from virtually any location within the facility.
- **Relay Interface Module II (RIM II)** – An optional RIM II uses relay contact closures to indicate the UPS operating status and alarm condition.
- **Supervisory Contact Module II (SCM II)** – An optional SCM II establishes an interface between the UPS system equipment and the customer's monitor.
- **X-Slot Cards** – Optional X-Slot cards support several protocols, such as SNMP, HTTP, IBM® AS/400®, and Modbus®.
- **eNotify Remote Monitoring and Diagnostics Service** – An optional service that provides 24/7 remote monitoring of 43 alarms, temperature/humidity and battery charge information, daily heartbeat check, and monthly report. The service also provides customer notification of significant alarms, remote diagnostics, and dispatch of technicians. A ConnectUPS-X Web/SNMP Card is required in an X-Slot communication bay. An optional Powerware Environmental Monitoring Probe (EMP) is required for temperature/humidity monitoring.

See Chapter 9, "Communication," for additional information on monitoring and communication features.

1.3 Basic System Configurations

The following basic UPS system configurations are possible:

- Single module UPS with two common battery UPMs and two to four battery cabinets for both UPMs
- Single module UPS with two separate battery UPMs and one to three battery cabinets per UPM
- Single module UPS and a standalone common battery rack system
- Single module UPS and two standalone separate battery rack systems

The UPS system configuration can be enhanced by adding optional accessories such as a Remote Emergency Power-off (REPO) control, RMP II, or X-Slot communication cards.

1.4 Using This Manual

This manual describes how to install and operate the Powerware 9395 UPS (450–550 kVA) cabinet. Read and understand the procedures described in this manual to ensure trouble-free installation and operation. In particular, be thoroughly familiar with the REPO procedure (see paragraph 7.3.10 on page 7-16).


The information in this manual is divided into sections and chapters. The system, options, and accessories being installed dictate which parts of this manual should be read. At a minimum, Chapters 1 through 4 and Chapter 7 should be examined.

Read through each procedure before beginning the procedure. Perform only those procedures that apply to the UPS system being installed or operated.

1.5 Conventions Used in This Manual

This manual uses these type conventions:

- **Bold type** highlights important concepts in discussions, key terms in procedures, and menu options, or represents a command or option that you type or enter at a prompt.
- *Italic type* highlights notes and new terms where they are defined.
- **Screen type** represents information that appears on the screen or LCD.

Icon	Description
	Information notes call attention to important features or instructions.
[Keys]	Brackets are used when referring to a specific key, such as [Enter] or [Ctrl].

In this manual, the term *UPS* refers only to the UPS cabinet and its internal elements. The term *UPS system* refers to the entire power protection system – the UPS cabinet, the battery cabinet, and options or accessories installed.

1.6 Symbols, Controls, and Indicators

The following are examples of symbols used on the UPS or accessories to alert you to important information:



RISK OF ELECTRIC SHOCK - Indicates that a risk of electric shock is present and the associated warning should be observed.



CAUTION: REFER TO OPERATOR'S MANUAL - Refer to your operator's manual for additional information, such as important operating and maintenance instructions.



This symbol indicates that you should not discard the UPS or the UPS batteries in the trash. This product contains sealed, lead-acid batteries and must be disposed of properly. For more information, contact your local recycling/reuse or hazardous waste center.



This symbol indicates that you should not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

1.7 For More Information

Refer to the *Powerware 9395 Integrated Battery Cabinet (Model IBC-L) Installation Manual* for the following additional information:

- Integrated Battery Cabinet (IBC) installation instructions, including site preparation, planning for installation, wiring, and safety information.
- Detailed illustrations of the cabinet, including dimension and connection point drawings.

Refer to the *Powerware 9390 and 9395 Sync Control Installation and Operation Manual* for the following additional information:

- Installation instructions, including site preparation, planning for installation, and wiring and safety information. Detailed illustrations of the cabinet with dimensional and connection point drawings are provided.
- Operation, including controls, functions of the standard and optional features, procedures for using with the UPS, and information about maintenance.

Visit www.powerware.com or contact an Eaton service representative for information on how to obtain copies of these manuals.

1.8 Getting Help

If help is needed with any of the following:

- Scheduling initial startup
- Regional locations and telephone numbers
- A question about any of the information in this manual
- A question this manual does not answer

Please call the Eaton Help Desk for Powerware products at:

United States:	1-800-843-9433 or 1-919-870-3028
Canada:	1-800-461-9166 ext 260
All other countries:	Call your local service representative

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries. Please read all instructions before operating the equipment and save this manual for future reference.

The UPS cabinet is designed for industrial or computer room applications, and contains safety shields behind the doors. However, the UPS system is a sophisticated power system and should be handled with appropriate care.

DANGER



This UPS contains **LETHAL VOLTAGES**. All repairs and service should be performed by **AUTHORIZED SERVICE PERSONNEL ONLY**. There are **NO USER SERVICEABLE PARTS** inside the UPS.

WARNING



- The UPS system contains its own energy source (batteries). The output terminals may carry live voltage even when the UPS is disconnected from an AC source.
- To reduce the risk of fire or electric shock, install this UPS in a temperature and humidity controlled, indoor environment, free of conductive contaminants. Ambient temperature must not exceed 40°C (104°F). Do not operate near water or excessive humidity (95% maximum). The system is not intended for outdoor use.
- Ensure all power is disconnected before performing installation or service.
- Batteries can present a risk of electrical shock or burn from high short-circuit current. The following precautions should be observed: 1) Remove watches, rings, or other metal objects; 2) Use tools with insulated handles; 3) Do not lay tools or metal parts on top of batteries; 4) Wear rubber gloves and boots.
- **ELECTRIC ENERGY HAZARD.** Do not attempt to alter any battery wiring or connectors. Attempting to alter wiring can cause injury.
- Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

CAUTION



- Installation or servicing should be performed by qualified service personnel knowledgeable of batteries and required precautions. Keep unauthorized personnel away from batteries. Consider all warnings, cautions, and notes before installing or replacing batteries. *DO NOT DISCONNECT the batteries while the UPS is in Battery mode.*
- Replace batteries with the same number and type of batteries as originally installed in the UPS.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contacting any part of a grounded battery can cause a risk of electric shock. An electric shock is less likely if you disconnect the grounding connection before you work on the batteries.
- Proper disposal of batteries is required. Refer to local codes for disposal requirements.
- Do not dispose of batteries in a fire. Batteries may explode when exposed to flame.
- Keep the UPS doors closed to ensure proper cooling airflow and to protect personnel from dangerous voltages inside the unit.
- Do not install or operate the UPS system close to gas or electric heat sources.

- The operating environment should be maintained within the parameters stated in this manual.
 - Keep surroundings uncluttered, clean, and free from excess moisture.
 - Observe all DANGER, CAUTION, and WARNING notices affixed to the inside and outside of the equipment.
-



AVERTISSEMENT!

- Les batteries peuvent présenter un risque de décharge électrique ou de brûlure par des courts-circuits de haute intensité. Prendre les précautions nécessaires.
 - Pour le remplacement, utiliser le même nombre et modèle des batteries.
-



ATTENTION!

- Une mise au rebut réglementaire des batteries est obligatoire. Consulter les règlements en vigueur dans votre localité.
 - Ne jamais jeter les batteries au feu. L'exposition aux flammes risque de les faire exploser.
-

Section I

Installation

Chapter 3

UPS Installation Plan and Unpacking

Use the following basic sequence of steps to install the UPS:

1. Create an installation plan for the UPS system (Chapter 3).
2. Prepare your site for the UPS system (Chapter 3).
3. Inspect and unpack the UPS cabinet (Chapter 3).
4. Unload and install the UPS cabinet, and wire the system (Chapter 4).
5. Install features, accessories, or options, as applicable (Chapter 5).
6. Complete the Installation Checklist (Chapter 4).
7. Have authorized service personnel perform preliminary operational checks and startup.



NOTE *Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page W-1 become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (usually a two-week notice is required) to reserve a preferred startup date.*

3.1 Creating an Installation Plan

Before installing the UPS system, read and understand how this manual applies to the system being installed. Use the procedures and illustrations in paragraph 3.2 and Chapter 4 to create a logical plan for installing the system.

3.2 Preparing the Site

For the UPS system to operate at peak efficiency, the installation site should meet the environmental parameters outlined in this manual. If the UPS is to be operated at an altitude higher than 1500m (5000 ft), contact an Eaton service representative for important information about high altitude operation. The operating environment must meet the weight, clearance, and environmental requirements specified.

3.2.1 Environmental and Installation Considerations

The UPS system installation must meet the following guidelines:

- The system must be installed on a level floor suitable for computer or electronic equipment.
- The system must be installed in a temperature and humidity controlled indoor area free of conductive contaminants.
- The cabinet can be installed in *line-up-and-match* or *standalone* configurations.

Failure to follow guidelines may void your warranty.

The UPS equipment operating environment must meet the weight requirements shown in Table 3-1 and the size requirements shown in Figure 3-1 through Figure 3-7. Dimensions are in millimeters (inches).

Table 3-1. UPS Cabinet Weights

Model	Weight kg (lb)	
	Shipping	Installed
Powerware 9395-550/450	1413 (3115)	1305 (2875)
Powerware 9395-550/500	1413 (3115)	1305 (2875)
Powerware 9395-550/550	1413 (3115)	1305 (2875)

The UPS cabinets use forced air cooling to regulate internal component temperature. Air inlets are in the front of the cabinet and outlets are in the top. Allow clearance in front of and above each cabinet for proper air circulation. The clearances required around the UPS cabinet are shown in Table 3-2.

Table 3-2. UPS Cabinet Clearances

From Top of Cabinet	457.2 mm (18") minimum clearance for ventilation
From Front of Cabinet	914.4 mm (36") working space
From Back of Cabinet	None Required
From Right Side of Cabinet	152.4 mm (6") working space
From Left Side of Cabinet	None Required

The basic environmental requirements for operation of the UPS are:

- Ambient Temperature Range: 0–40°C (32–104°F)
- Recommended Operating Range: 20–25°C (68–77°F)
- Maximum Relative Humidity: 95%, noncondensing



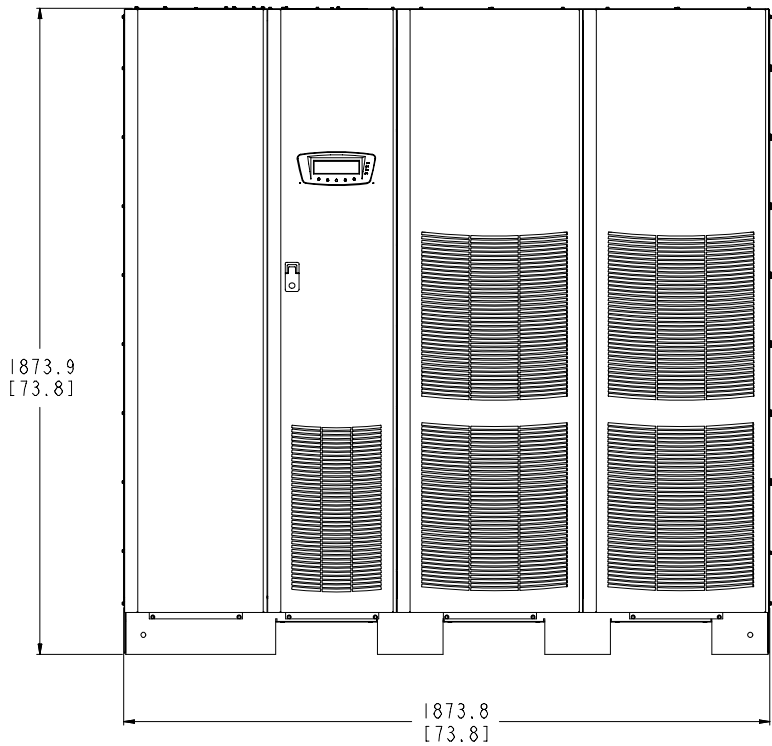
CAUTION

If Powerware battery cabinets are located in the same room as the UPS, the battery cabinet environmental requirements supercede the UPS requirements. Operating temperatures above the recommended range will result in decreased battery life and performance, and will reduce or void the battery warranty. Refer to Eaton's *Terms and Conditions of Sale with Battery Replacement Coverage* and the *Battery Replacement Price Book* for more information. These documents can be found at www.powerware.com or contact an Eaton service representative for information on how to obtain copies.

The UPS ventilation requirements are shown in Table 3-3.

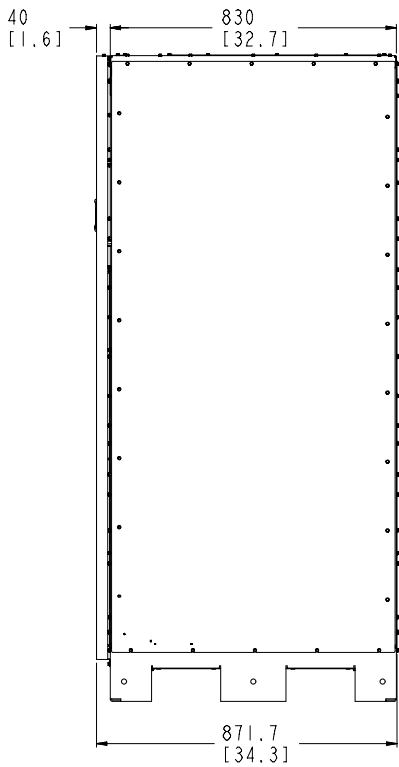
Table 3-3. Air Conditioning or Ventilation Requirements During Full Load Operation

Rating	Input/Output Voltage	Heat Rejection BTU/hr × 1000/hr (kg-cal/hr)	Ventilation Required for Cooling Air Exhaust
450 kVA	480/480	72.5 (18.3)	Approximately 1416 liter/sec (3000 cfm)
500 kVA	480/480	80.5 (20.3)	
550 kVA	480/480	88.6 (22.3)	



Dimensions are in Millimeters [Inches]

Figure 3-1. UPS Cabinet Dimensions (Front View)



Dimensions are in Millimeters [Inches]

Figure 3-2. UPS Cabinet Dimensions (Right Side View)

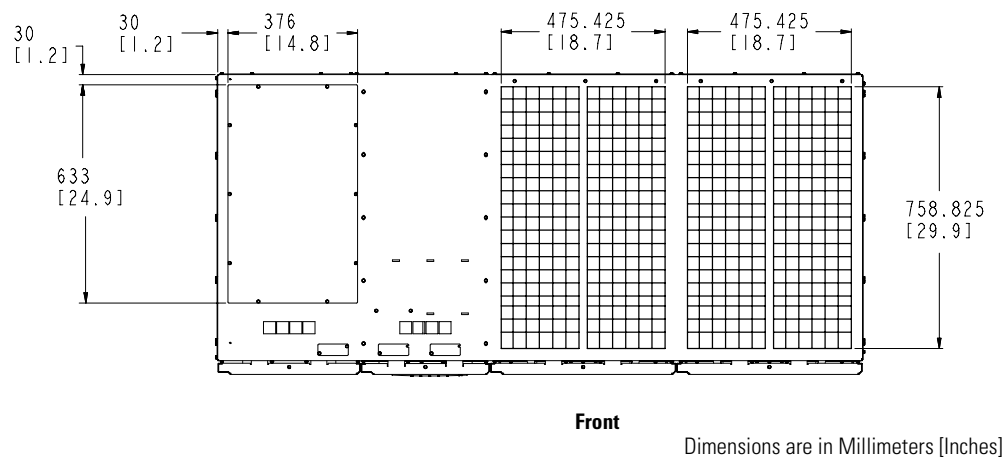


Figure 3-3. UPS Cabinet Dimensions (Top View)

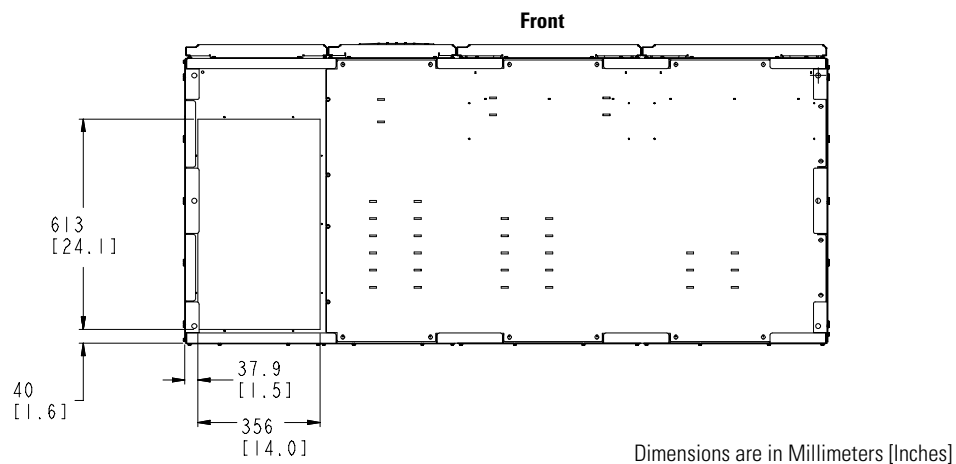


Figure 3-4. UPS Cabinet Dimensions (Bottom View)

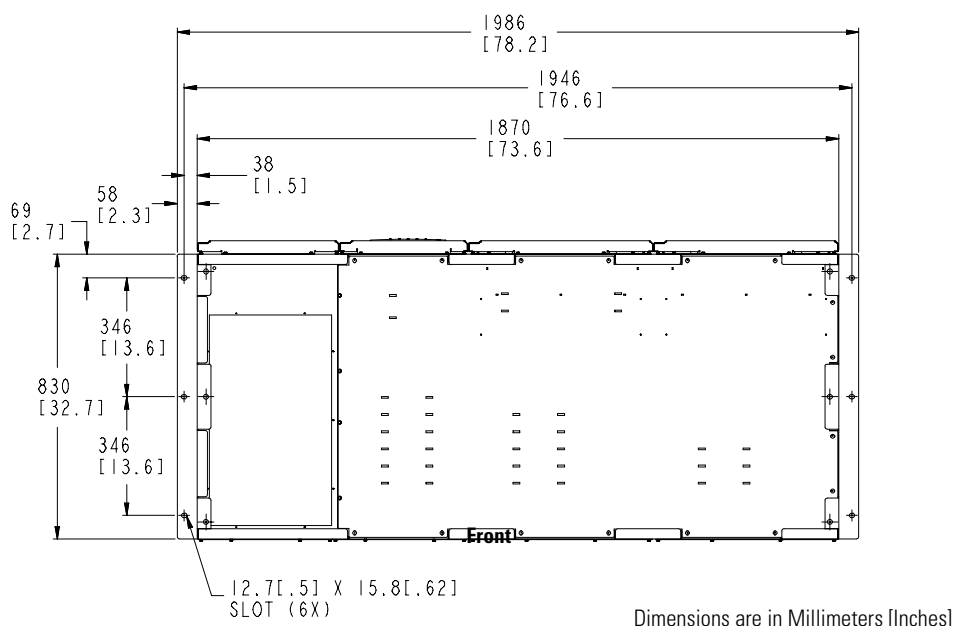
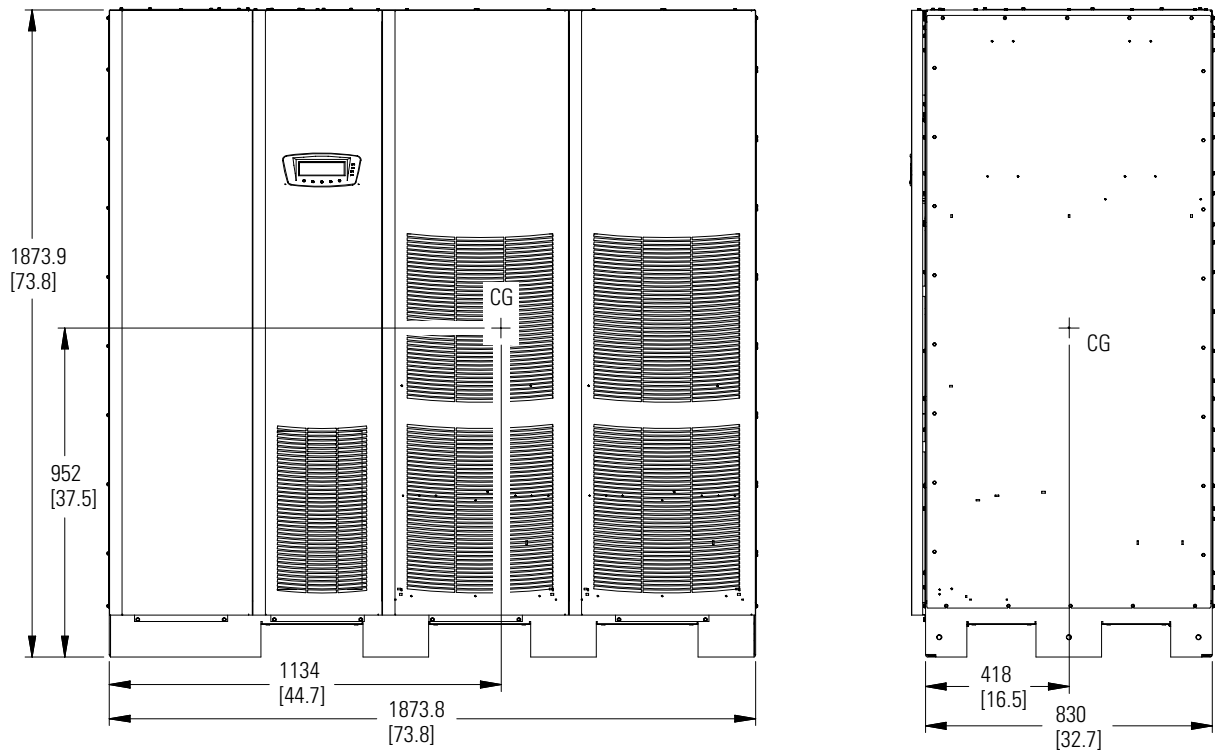
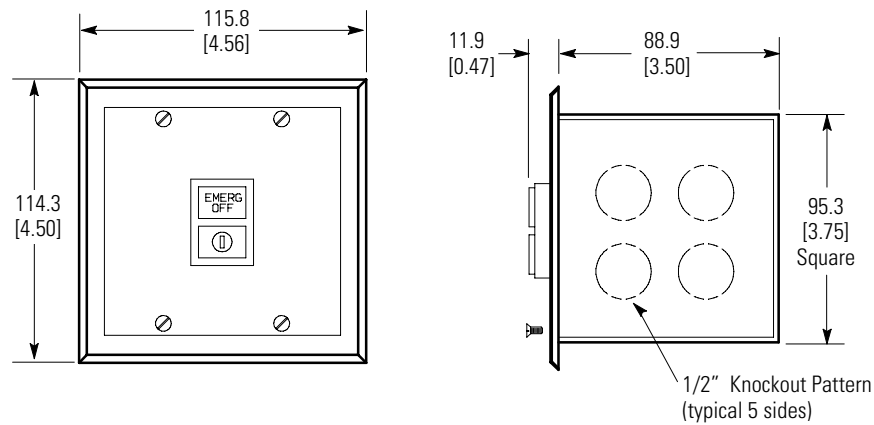


Figure 3-5. UPS Cabinet Dimensions (Bottom View with Mounting Brackets)



Dimensions are in Millimeters [Inches]

Figure 3-6. UPS Cabinet Center of Gravity



Dimensions are in Millimeters [Inches]

Figure 3-7. Remote EPO Switch Dimensions

3.2.2 UPS System Power Wiring Preparation



NOTE If installing, as part of the UPS system, a maintenance bypass without a rectifier input breaker, a minimum of two separate feeds with upstream feeder breakers, or one feed with two upstream feeder breakers, must be provided: one for the UPS and one for the maintenance bypass input. DO NOT use one feed or a single feeder breaker to supply both the UPS and the maintenance bypass.

NOTE To allow for future kVA upgrades, consider using conductors sized for non-derated units to wire derated units.

Read and understand the following notes while planning and performing the installation:

- Refer to national and local electrical codes for acceptable external wiring practices.
- Material and labor for external wiring requirements are to be provided by designated personnel.
- For external wiring, use 90°C copper wire. If wire is run in an ambient temperature greater than 30°C, higher temperature wire and/or larger size wire may be necessary. Wire sizes are based on using the specified breakers.
- Wire ampacities are chosen from Table 310-16 of the NEC. Wire is 90°C specification.
- The bypass feed into this equipment uses three or four wires. The rectifier feed into this equipment uses three wires. The phases must be symmetrical about ground (from a Wye source) for proper equipment operation.
- If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral to ground bonding jumper must be installed. DO NOT install both a source neutral and a bonding jumper. See Table 3-4 or Table 3-5 for neutral bonding jumper wire sizes. Bonding jumper must be copper wire.
- The UPS cabinet is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete. However, remove the shield before operating the UPS. Once the debris shield is removed, do not place objects on the ventilation grill.

For external wiring requirements, including the minimum AWG size of external wiring, see Table 3-4 for installations using a common battery system or Table 3-5 for installations using a separate battery system.

Table 3-4. Input/Output Ratings and External Wiring Requirements for the Powerware 9395-550/450, 9395-550/500, and 9395-550/550 – Common Battery

Basic Unit Rating at 0.9 Lagging pF Load	Units	Rating 50/60 Hz		
	kVA	450	500	550
	kW	405	450	495
Input and Output Voltage	Volts	480/480	480/480	480/480
AC Input to UPS Rectifier (0.98 Min. pF)	A			
Full load current plus battery recharge current (3) Phases, (1) Ground		Amps	600	660
Minimum Conductor Size Number per Phase		AWG or kcmil (each)	4/0 (3)	350 (3)
AC Input to UPS Bypass (Four Wire)	B			
Full Load Current (3) Phases, (1) Ground		Amps	541	601
Minimum Conductor Size Number per Phase		AWG or kcmil (each)	4/0 (3)	350 (3)
AC Input to UPS Bypass (Five Wire)	B			
Full Load Current (3) Phases, (1) Neutral, (1) Ground		Amps	541	601
Minimum Conductor Size Number per Phase		AWG or kcmil (each)	250 (3)	300 (3)
DC Input from Each Battery Cabinet to UPS or Battery Disconnect	C			
(1) Positive, (1) Negative		Total Amps	901	1001
Minimum Conductor Size Number per Pole		AWG or kcmil (each)	500 (1)	500 (1)
DC Input from Battery Disconnect to UPS	C			
(1) Positive, (1) Negative		Total Amps	901	1001
Minimum Conductor Size Number per Pole		AWG or kcmil (each)	400 (4)	350 (6)
AC Output to Critical Load (Four Wire)	D			
Full Load Current (3) Phases, (1) Ground		Amps	541	601
Minimum Conductor Size Number per Phase		AWG or kcmil (each)	4/0 (3)	350 (3)
AC Output to Critical Load (Five Wire)	D			
Full Load Current (3) Phases, (1) Neutral, (1) Ground		Amps	541	601
Minimum Conductor Size Number per Phase		AWG or kcmil (each)	250 (3)	300 (3)
Neutral Bonding Jumper (Four Wire Output Only)	—			
Minimum Conductor Size Number		AWG or kcmil (each)	4/0 (1)	4/0 (1)

NOTE Callout letters **A**, **B**, **C**, and **D** map to Figure 6-5 on page 6-6.

Table 3-5. Input/Output Ratings and External Wiring Requirements for the Powerware 9395-550/450, 9395-550/500, and 9395-550/550 – Separate Battery

Basic Unit Rating at 0.9 Lagging pF Load	Units		Rating 50/60 Hz	
	kVA	kW	450	500
			405	450
			450	550
			450	495
Input and Output Voltage	Volts	480/480	480/480	480/480
AC Input to UPS Rectifier (0.98 Min. pF)				
Full load current plus battery recharge current (3) Phases, (1) Ground	Amps	600	660	740
Minimum Conductor Size Number per Phase	AWG or kcmil (each)	4/0 (3)	350 (3)	350 (3)
AC Input to UPS Bypass (Four Wire)				
Full Load Current (3) Phases, (1) Ground	Amps	541	601	662
Minimum Conductor Size Number per Phase	AWG or kcmil (each)	4/0 (3)	4/0 (3)	350 (3)
AC Input to UPS Bypass (Five Wire)				
Full Load Current (3) Phases, (1) Neutral, (1) Ground	Amps	541	601	662
Minimum Conductor Size Number per Phase	AWG or kcmil (each)	250 (3)	300 (3)	300 (4)
DC Input from Each Battery Cabinet to Each UPS UPM or Each Battery Disconnect				
(1) Positive, (1) Negative	Total Amps	901	1001	1101
Minimum Conductor Size Number per Pole	AWG or kcmil (each)	500 (1)	500 (1)	500 (1)
DC Input from Each Battery Disconnect to Each UPS UPM				
(1) Positive, (1) Negative	Total Amps	901	1001	1101
Minimum Conductor Size Number per Pole	AWG or kcmil (each)	4/0 (3)	250 (3)	250 (3)
AC Output to Critical Load (Four Wire)				
Full Load Current (3) Phases, (1) Ground	Amps	541	601	662
Minimum Conductor Size Number per Phase	AWG or kcmil (each)	4/0 (3)	4/0 (3)	350 (3)
AC Output to Critical Load (Five Wire)				
Full Load Current (3) Phases, (1) Neutral, (1) Ground	Amps	541	601	662
Minimum Conductor Size Number per Phase	AWG or kcmil (each)	250 (3)	300 (3)	300 (4)
Neutral Bonding Jumper (Four Wire Output Only)				
Minimum Conductor Size Number	AWG or kcmil (each)	4/0 (1)	4/0 (1)	4/0 (1)

NOTE Callout letters **A, B, C,** and **D** map to Figure 6-6 on page 6-7.

Terminals E1 through E12 are 2-hole bus bar mountings for standard NEMA 2-hole barrel lugs. The power wiring connections for this equipment are rated at 90°C. See Table 3-6 for power cable terminations and Table 3-7 for recommended installation parts and tools not supplied by Eaton Corporation. Figure 4-4 on page 4-6 and Figure 4-5 on page 4-7 show the location of the power cable terminals inside the UPS.

Table 3-6. UPS Cabinet Power Cable Terminations for the Powerware 9395-550/450, 9395-550/500, and 9395-550/550

Terminal Function	Terminal	Function	Bus Landing	Tightening Torque Nm (lb ft)	Bolt Size
AC Input to UPS Rectifier	E1	Phase A	4 – 2 bolt mounting	76 (56)	1/2"
	E2	Phase B	4 – 2 bolt mounting	76 (56)	1/2"
	E3	Phase C	4 – 2 bolt mounting	76 (56)	1/2"
AC Input to Bypass	E6	Phase A	4 – 2 bolt mounting	76 (56)	1/2"
	E7	Phase B	4 – 2 bolt mounting	76 (56)	1/2"
	E8	Phase C	4 – 2 bolt mounting	76 (56)	1/2"
AC Output to Critical Load	E9	Phase A	4 – 2 bolt mounting	76 (56)	1/2"
	E10	Phase B	4 – 2 bolt mounting	76 (56)	1/2"
	E11	Phase C	4 – 2 bolt mounting	76 (56)	1/2"
DC Input from Battery or Battery Disconnect to UPS – Common Battery	E4	Battery (+)	4 – 2 bolt mounting	76 (56)	1/2"
	E5	Battery (-)	4 – 2 bolt mounting	76 (56)	1/2"
DC Input from Battery or Battery Disconnect to UPS – Separate Battery (UPM 1)	E4	Battery (+)	2 – 2 bolt mounting	76 (56)	1/2"
	E5	Battery (-)	2 – 2 bolt mounting	76 (56)	1/2"
DC Input from Battery or Battery Disconnect to UPS – Separate Battery (UPM 2)	E4	Battery (+)	2 – 2 bolt mounting	76 (56)	1/2"
	E5	Battery (-)	2 – 2 bolt mounting	76 (56)	1/2"
Input and Output Neutral	E12	Neutral	8 – 2 bolt mounting	22 (16)	M10
Customer Ground	Ground	Ground	7 – 1 bolt mounting	22 (16)	M10

NOTE Customer ground, sized in accordance with NEC Table 250.122, can be run in any conduit listed in Table 3-8.

Table 3-7. Recommended Installation Parts and Tools (Not Supplied by Eaton Corporation)

Part	Size	Quantity	Manufacturer	Part Number	Notes
Long Barrel 2-Hole Lug	500 MCM	As required	Thomas & Betts	76 (56)	Color Code: Brown Die Code: 87
Bolt, Grade 5	1/2" x 2"	As required	N/A	N/A	Quantity per lug hole
Bolt, Grade 5	M10 x 50 mm	As required	N/A	N/A	
Flat Washer	1/2"	As required	N/A	N/A	
Lock Washer	1/2"	As required	N/A	N/A	
Nut	1/2"	As required	N/A	N/A	
Manual Hydraulic Crimp Tool	14 Ton	1	Thomas & Betts	TBM14M	
Die Set	N/A	1	Thomas & Betts	15506	

Conduit sizes were chosen from NEC Table 4, Electrical Metallic Tubing (EMT). See Table 3-8 for conduit requirements.

Per NEC article 300-20(a), all three-phase conductors must be run in the same conduit. Neutral and ground must be run in the same conduit as the phase conductors.

Conduit is sized to accommodate one neutral conductor the same size as the phase conductor and one ground conductor sized in accordance with NEC Table 250.122.

Table 3-8. Power Cable Conduit Requirements

UPS Model	Voltage	Terminal	Number of Wires in Conduit	Minimum Conduit Trade Size	Number of Conduits
Powerware 9395-550/450	480 Vac	AC Input to UPS Rectifier and Bypass (A, B, C, Ground)	4	2	3
		AC Input to Bypass (A, B, C, Neutral, Ground)	5	2-1/2	3
		Output (A, B, C, Neutral, Ground)	5	2-1/2	3
	DC	Battery (Positive, Negative, Ground)		See Note	
Powerware 9395-550/500	480 Vac	AC Input to UPS Rectifier and Bypass (A, B, C, Ground)	4	2-1/2	3
		AC Input to Bypass (A, B, C, Neutral, Ground)	5	3	3
		Output (A, B, C, Neutral, Ground)	5	3	3
	DC	Battery (Positive, Negative, Ground)		See Note	
Powerware 9395-550/550	480 Vac	AC Input to UPS Rectifier and Bypass (A, B, C, Ground)	4	2-1/2	3
		AC Input to Bypass (A, B, C, Neutral, Ground)	5	3	4
		Output (A, B, C, Neutral, Ground)	5	3	4
	DC	Battery (Positive, Negative, Ground)		See Note	

NOTE Select conduit taking into consideration the DC input wire sizes listed in Table 3-4 or Table 3-5, the DC terminations listed in Table 3-6, type of battery installation, and requirements from NEC Table 4, Electrical Metallic Tubing (EMT).

External overcurrent protection and disconnect are not provided by this product, but are required by codes. Refer to Table 3-4 on page 3-7 or Table 3-5 on page 3-8 for wiring requirements. If an output lockable disconnect is required, it is to be supplied by the user.

Table 3-9 lists the recommended rating for input circuit breakers.

Table 3-9. Recommended Input Circuit Breaker Ratings

UPS Model	Input Rating	
	Load Rating	480V
Powerware 9395-550/450	80% Rated	800
	100% Rated	700
Powerware 9395-550/500	80% Rated	1000
	100% Rated	700
Powerware 9395-550/550	80% Rated	1000
	100% Rated	800



CAUTION

To reduce the risk of fire, connect only to a circuit provided with maximum input circuit breaker current ratings from Table 3-9 in accordance with the National Electrical code, ANSI/NFPA 70.

The line-to-line unbalanced output capability of the UPS is limited only by the full load per phase current values for AC output to critical load shown in Table 3-4 on page 3-7 or Table 3-5 on page 3-8. The recommended line-to-line load unbalance is 50% or less.

Bypass and output overcurrent protection and bypass and output disconnect switches are to be provided by the user. Table 3-10 lists the recommended rating for bypass and output circuit breakers satisfying the criteria for both.

Table 3-10. Recommended Bypass and Output Circuit Breaker Ratings

UPS Model	Output Rating	
	Load Rating	480V
Powerware 9395-550/450	80% Rated	700
	100% Rated	600
Powerware 9395-550/500	80% Rated	800
	100% Rated	700
Powerware 9395-550/550	80% Rated	1000
	100% Rated	700

There is no manual DC disconnect device within the UPS.

A battery disconnect switch is recommended, and may be required by NEC or local codes when batteries are remotely located. The battery disconnect switch should be installed between the battery and the UPS.

External DC input overcurrent protection and disconnect switch for the remote battery location is to be provided by the user. Table 3-11 lists the maximum rating for continuous-duty rated circuit breakers satisfying the criteria for both. Recommended breaker size is based on a maximum full load discharge time less than 3 hours. For longer discharge times a larger breaker may be required.

Table 3-11. Recommended DC Input Circuit Breaker Ratings

UPS Model	Input Rating
	480V
Powerware 9395-550/450	1200
Powerware 9395-550/500	1600
Powerware 9395-550/550	1600

Battery voltage is computed at 2 volts per cell as defined by Article 480 of the NEC. Rated battery current is computed at 2 volts per cell.

The battery wiring used between the battery and the UPS should not allow a voltage drop of more than 1% of nominal DC voltage at rated battery current.

3.2.3 UPS System Interface Wiring Preparation

Control wiring for features and options should be connected at the customer interface terminal blocks located inside the UPS.



WARNING

Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.

Read and understand the following notes while planning and performing the installation:

- Use Class 1 wiring methods (as defined by the NEC) for interface wiring up to 30V. The wire should be rated at 24V, 1A minimum.
- Use Class 2 wiring methods (as defined by the NEC) for interface wiring from 30 to 600V.
- All interface wiring is to be provided by the customer.
- When installing external interface wiring (for example, building alarm, relay output, battery breaker trip, and X-Slot) to the UPS interface terminals, conduit must be installed between each device and the UPS cabinet. Install the interface wiring in separate conduit from the power wiring.
- When installing internal interface wiring to X-Slot terminals, route the wiring through the internal opening in the X-Slot communication bay.
- All building alarm inputs or remote features require an isolated normally-open contact or switch (rated at 24 Vdc, 20 mA minimum) connected between the alarm input and common terminal as shown. All control wiring and relay and switch contacts are customer-supplied. Use twisted-pair wires for each alarm input and common.
- The building alarms can be programmed to display the alarm functional name.
- LAN and telephone drops for use with X-Slot connectivity cards must be provided by the customer.

- The UPS Battery Aux and 48 Vdc Shunt Trip signal wiring from the UPS must be connected to the DC source disconnect device.
- Battery Aux and 48 Vdc Shunt Trip wiring should be a minimum of 18 AWG.
- The REPO feature opens all contactors in the UPS cabinet and isolates power from your critical load. Local electrical codes may also require tripping upstream protective devices to the UPS.
- The REPO switch must be a latching-type switch not tied to any other circuits.
- A jumper wire must be connected between pins 1 and 2 on TB1, if the normally-closed REPO contact is not used.
- REPO wiring should be a minimum of 22 AWG and a maximum of 14 AWG.
- The maximum distance between the REPO and the UPS cannot exceed 150 meters (500 feet).
- Alarm relay contacts have a maximum current rating of 5A and a switched voltage rating of 30 Vac and 28 Vdc.
- Alarm relay wiring should be a minimum of 22 AWG.

3.3 Inspecting and Unpacking the UPS Cabinet

The UPS cabinet is palletized separately for shipping. The cabinet is shipped bolted to a wooden pallet and protected with outer protective packaging material (see Figure 3-8).

WARNING



The UPS cabinet is heavy (see Table 3-1 on page 3-2). If unpacking and unloading instructions are not closely followed, the cabinet may tip and cause serious injury.

1. Carefully inspect the outer packaging for evidence of damage during transit.

CAUTION



Do not install a damaged cabinet. Report any damage to the carrier and contact an Eaton service representative immediately.



NOTE For the following step, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3-1 on page 3-2 for cabinet weight).

2. Use a forklift or pallet jack to move the packaged cabinet to the installation site, or as close as possible, before unpacking. Insert the forklift or pallet jack forks from the right side of the cabinet, between the supports on the bottom of the pallet (see Figure 3-6 on page 3-5 for the UPS cabinet center of gravity measurements).

CAUTION



Do not tilt the UPS cabinet more than 10° from vertical or the cabinet may tip over.

3. Set the pallet on a firm, level surface, allowing a minimum clearance of 3m (10 ft) on each side for removing the cabinet from the pallet.



NOTE The UPS cabinet is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete.

4. Remove the protective covering from the cabinet.
5. Remove the packing material, and discard or recycle in a responsible manner.
6. Inspect the contents for any evidence of physical damage, and compare each item with the Bill of Lading. If damage has occurred or shortages are evident, contact an Eaton service representative immediately to determine the extent of the damage and its impact on further installation.



NOTE While waiting for installation, protect the unpacked cabinet from moisture, dust, and other harmful contaminants. Failure to store and protect the UPS properly may void your warranty.

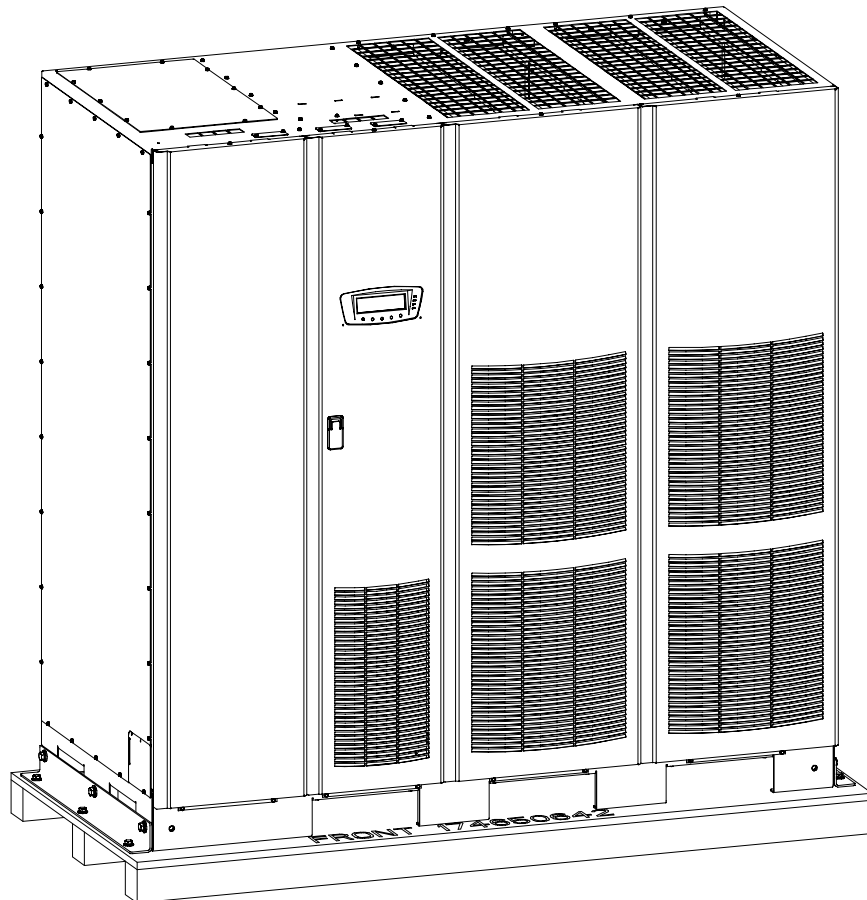


Figure 3-8. Powerware 9395 UPS (450–550 kVA) Cabinet as Shipped on Pallet

Chapter 4

UPS System Installation

4.1 Preliminary Installation Information



WARNING

Installation should be performed only by qualified personnel.

Refer to the following while installing the UPS system:

- Chapter 3 for cabinet dimensions, equipment weight, wiring and terminal data, and installation notes.
- Do not tilt the cabinet more than $\pm 10^\circ$ during installation.
- The conduit landing plates are to be removed to add conduit landing holes as required. Plate material is 16 gauge steel (1.5 mm/0.06" thick).
- If perforated floor tiles are required for ventilation, place them in front of the UPS.

4.2 Unloading the UPS Cabinet from the Pallet and Mechanical Installation

The UPS cabinet is bolted to a wooden pallet supported by wood skids. To remove the pallet and mechanically install the UPS, perform the following procedure:



WARNING

The UPS cabinet is heavy (see Table 3-1 on page 3-2). If unpacking and unloading instructions are not closely followed, the cabinet may tip and cause serious injury.



CAUTION

- Do not tilt cabinets more than 10° from vertical.
- Lift the cabinet only with a forklift or damage may occur.



NOTE For the following steps, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3-1 on page 3-2 for cabinet weight).

1. If not already accomplished, use a forklift or pallet jack to move the cabinet to the installation area, or as close as possible, before unloading from the pallet. Insert the forklift or pallet jack forks from the right side of the cabinet, between the supports on the bottom of the pallet (see Figure 3-6 on page 3-5 for the UPS cabinet center of gravity measurements).
2. Remove the three bolts securing the left side shipping bracket to the cabinet and three bolts securing the bracket to the pallet (see Figure 4-1). Remove the left side shipping bracket. If installing the cabinet permanently, retain the shipping bracket and securing hardware for later use.
3. Remove the three bolts securing the right side shipping bracket to the cabinet and three bolts securing the bracket to the pallet (see Figure 4-2). Remove the right side shipping bracket. If installing the cabinet permanently, retain the shipping bracket and securing hardware for later use.
4. Using the forklift, raise the UPS cabinet section until the cabinet bottom clears the pallet by approximately 3 mm (1/8").

5. Pull the pallet from under the UPS cabinet. Discard or recycle the pallet in a responsible manner.
6. Using the forklift, move the UPS cabinet to the final installed location.
7. Carefully lower the UPS cabinet until the cabinet base contacts the floor.
8. If permanently mounting the system, proceed to Step 9; otherwise, continue to Step 11.
9. Using the retained hardware, reinstall the shipping brackets removed in Steps 2 and 3 to the left and right side of the UPS cabinet with the angle facing outward (see Figure 4-1 and Figure 4-2).
10. Secure the cabinet to the floor with customer-supplied hardware.
11. If installing a battery cabinet, proceed to paragraph 4.3; otherwise, proceed to paragraph 4.4.

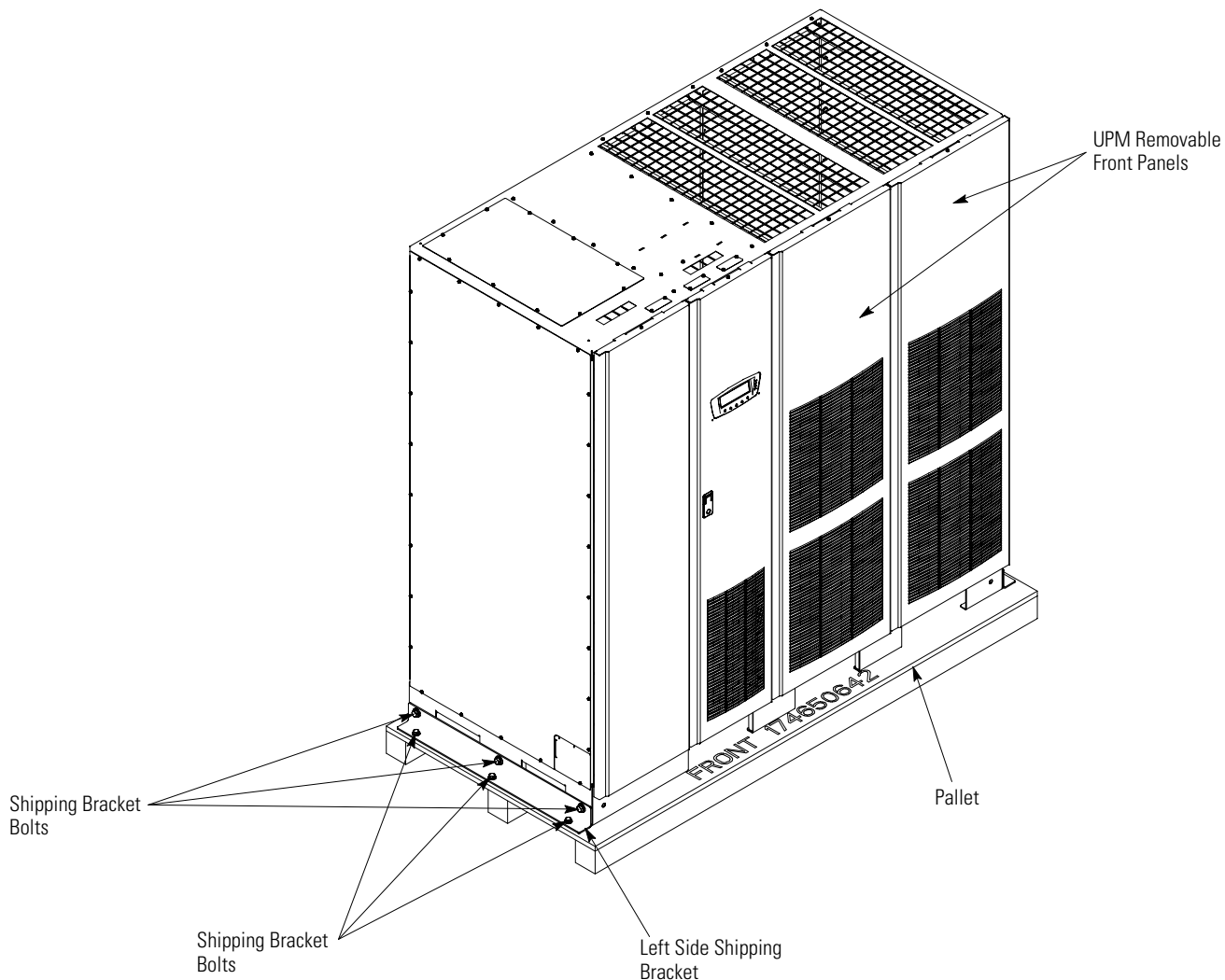


Figure 4-1. Removing the Left Side Shipping Bracket

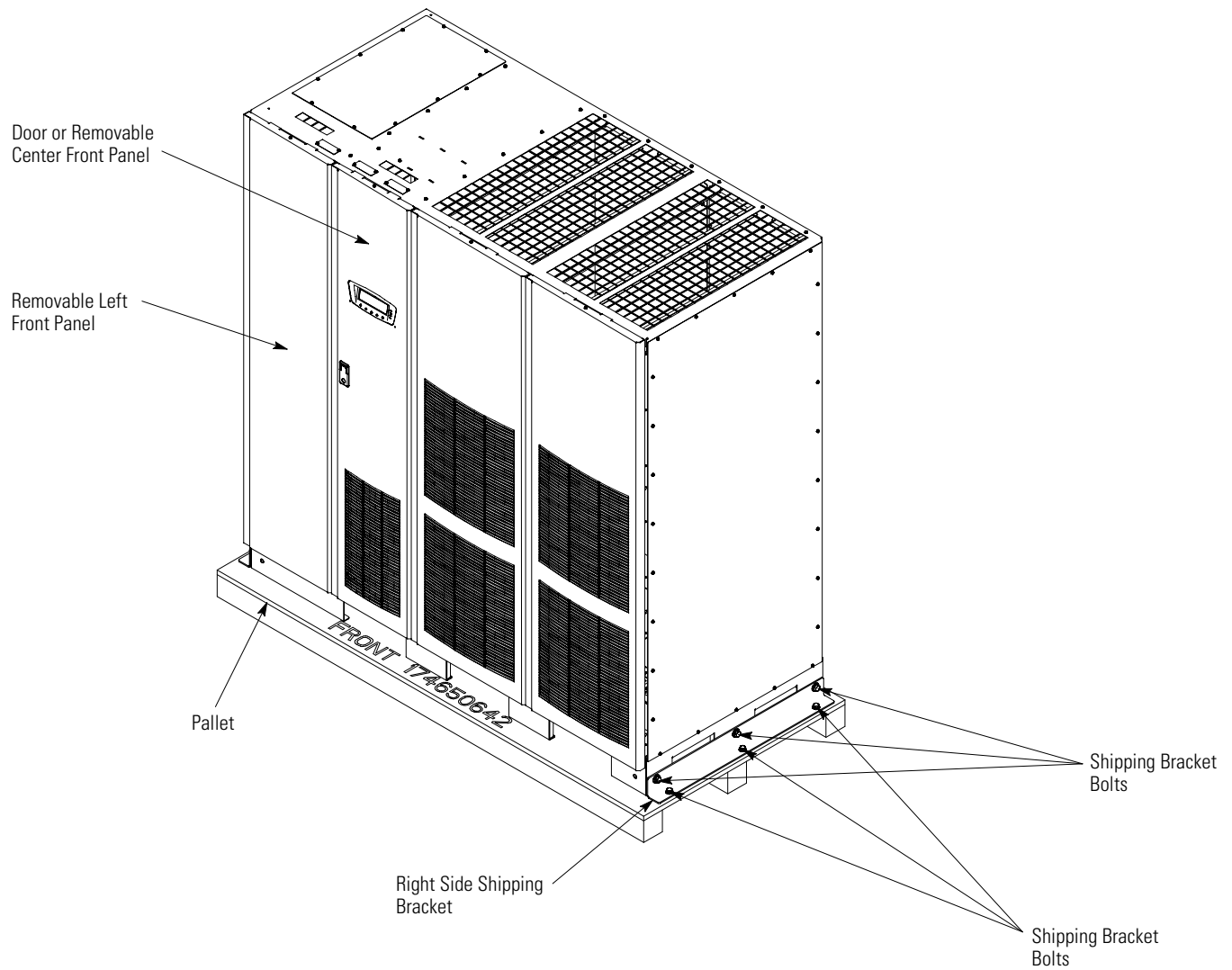


Figure 4-2. Removing the Right Side Shipping Bracket

4.3 Battery Cabinet Installation

To install the battery cabinet, refer to the *Powerware 9395 Integrated Battery Cabinet (Model IBC-L) Installation Manual*, listed in paragraph 1.7 on page 1-6. After the battery cabinet is installed, return to paragraph 4.4 to complete the wiring of the UPS and battery cabinet.

4.4 Installing UPS External and Battery Power Wiring



NOTE The UPS cabinet is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete. However, remove the shield before operating the UPS. Once the debris shield is removed, do not place objects on the ventilation grill.

NOTE Remove the UPS cabinet top or bottom conduit landing plate to drill or punch conduit holes (see Figure 4-3 on page 4-5).

NOTE If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral to ground bonding jumper must be installed. DO NOT install both a source neutral and a bonding jumper. See Table 3-4 on page 3-7 for neutral bonding jumper wire sizes. Bonding jumper must be copper wire.

Use the procedures in the following paragraphs to connect the external and battery power wiring.

4.4.1 External Power Wiring Installation

To install wiring to connections:

1. Remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
2. Remove the screws securing the internal safety shield panel and remove the panel to gain access to the input, output, and battery terminals. Retain the hardware for later use.
3. Route the input and output cables through either the top or bottom of the cabinet to the UPS terminals. See Figure 4-3 through Figure 4-5 for wiring access information and terminal locations.

Top Access Wiring. Remove the top conduit plate from the top of the UPS. Identify all conduit requirements and mark their location. Drill and punch all conduit holes in top conduit plate prior to mounting on UPS. Install conduit plate and install all conduit runs into plate. Pull wiring through conduit into UPS wiring area.

Bottom Access Wiring. Remove the bottom conduit plate from the inside bottom of the UPS. Identify all conduit requirements and mark their location. Drill and punch all conduit holes in bottom conduit plate prior to mounting on UPS. Install conduit plate and install all conduit runs into plate. Pull wiring through conduit into UPS wiring area.

4. Connect phase A, B, and C rectifier input power wiring from the utility source to the rectifier input terminals in the UPS cabinet. See paragraph 3.2.2 on page 3-6 for wiring and termination requirements.
5. Connect phase A, B, and C, and Neutral (if required) bypass input power wiring from the utility source to the bypass input terminals and neutral terminals in the UPS cabinet. See paragraph 3.2.2 on page 3-6 for wiring and termination requirements.
6. Connect phase A, B, and C, and Neutral (if required) power wiring from output terminals and neutral terminals to the critical load. See paragraph 3.2.2 on page 3-6 for wiring and termination requirements.
7. Proceed to paragraph 4.4.2.

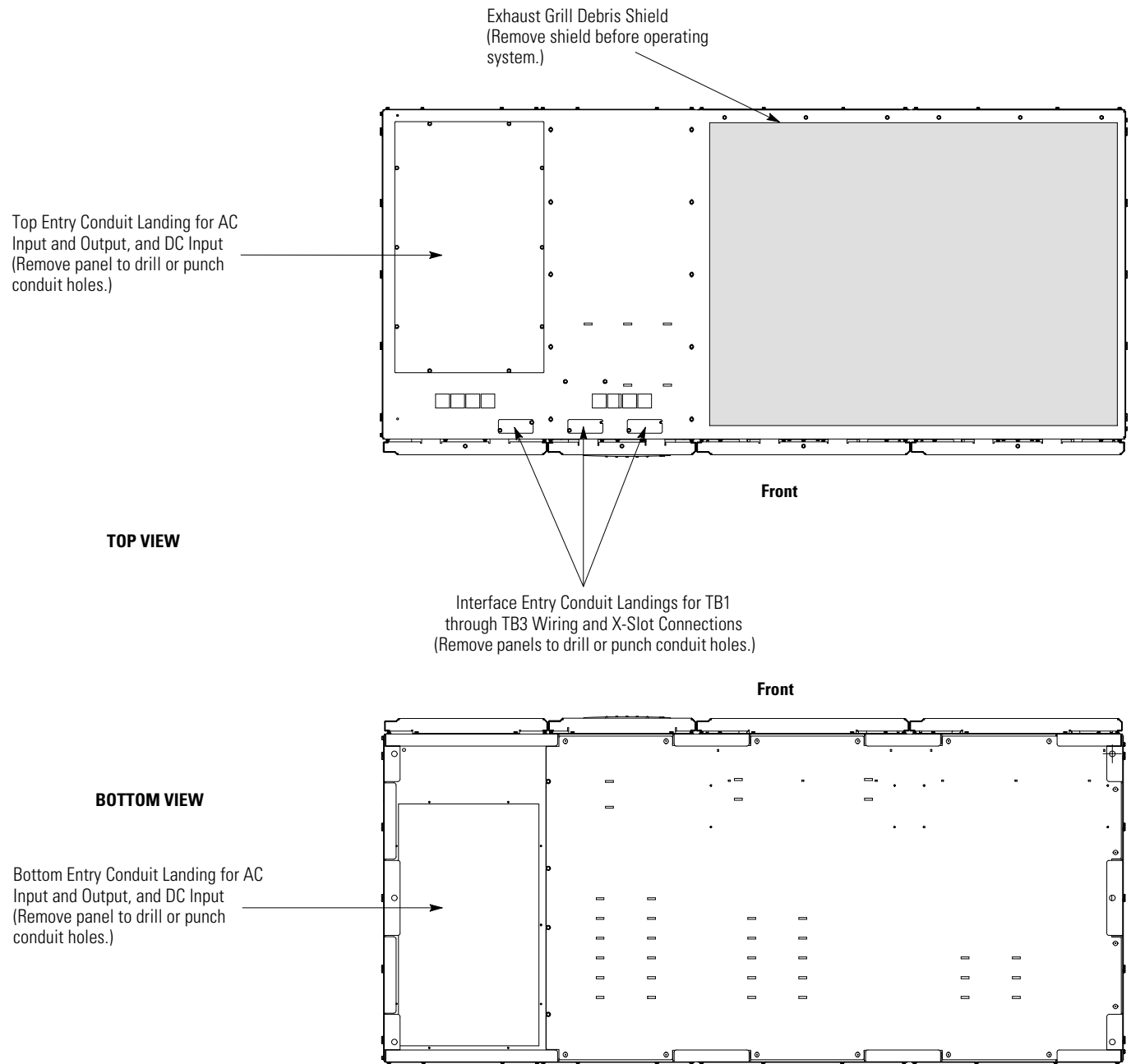


Figure 4-3. Conduit and Wire Entry Locations

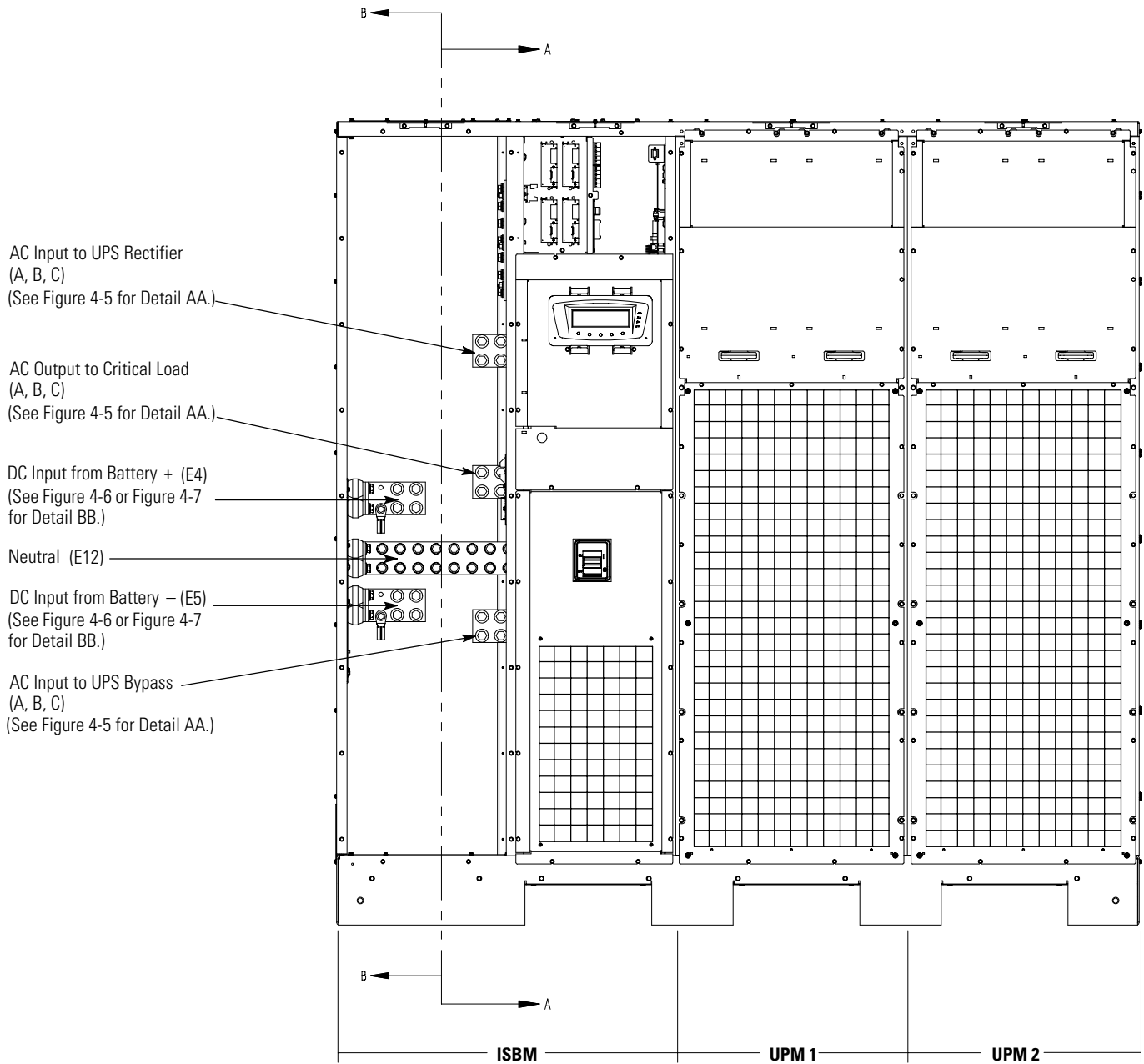


Figure 4-4. UPS Power Terminal Locations

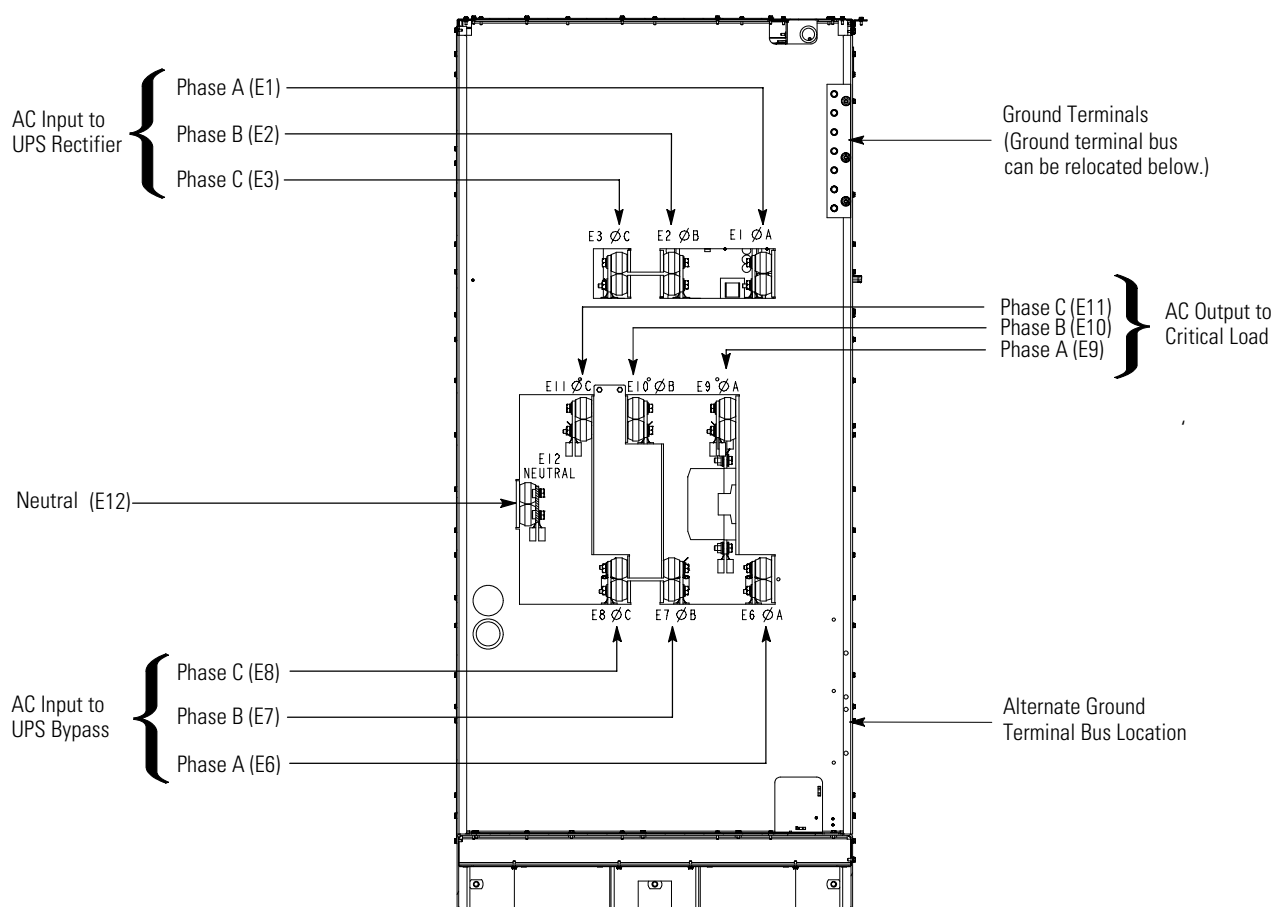


Figure 4-5. UPS Power Terminal Detail AA

4.4.2 Battery Wiring

CAUTION



When sizing the battery system, do not exceed the internal battery charger capabilities. See Chapter 11, "Product Specifications," for maximum battery charger currents.

To install wiring to connections:

1. If using a Powerware battery cabinet, proceed to Step 2; otherwise, proceed to Step 4.
2. Route and connect the battery cables between the UPS and battery cabinet or battery disconnect according to the instructions in the *Powerware 9395 Integrated Battery Cabinet (Model IBC-L) Installation Manual*, listed in paragraph 1.7 on page 1-6. See Figure 4-3 and Figure 4-4 for wiring access information and terminal locations.
3. Proceed to step 5.
4. Route and connect the battery cables between the UPS and battery system or battery disconnect. See Figure 4-3 and Figure 4-4 for wiring access information and terminal locations.
5. If wiring the UPS for a common battery, proceed to Step 6; if wiring for a separate battery, proceed to Step 8.

6. Connect the positive, negative, and ground DC power wiring from the battery cabinet or disconnect to the UPS cabinet battery and ground terminals. Use both sets of terminals shown in Figure 4-6 as needed. See paragraph 3.2.2 on page 3-6 for wiring and termination requirements.
7. Proceed to Step 10.
8. Connect the positive, negative, and ground DC power wiring from the battery cabinets or disconnects to the UPS cabinet battery and ground terminals. Use one set of terminals for each UPM as shown in Figure 4-7. See paragraph 3.2.2 on page 3-6 for wiring and termination requirements.
9. Proceed to Step 10.
10. After wiring the UPS system to the facility power and critical load, be sure to ground the system according to local and/or national electrical wiring codes.
11. If wiring interface connections, proceed to paragraph 4.5; otherwise, proceed to Step 12.
12. When all wiring is complete, reinstall the safety shield panel removed in paragraph 4.4.1, Step 2 on page 4-4. Secure with the retained hardware.
13. Reinstall the left front panel removed in paragraph 4.4.1, Step 1 on page 4-4 and secure with the retained hardware.

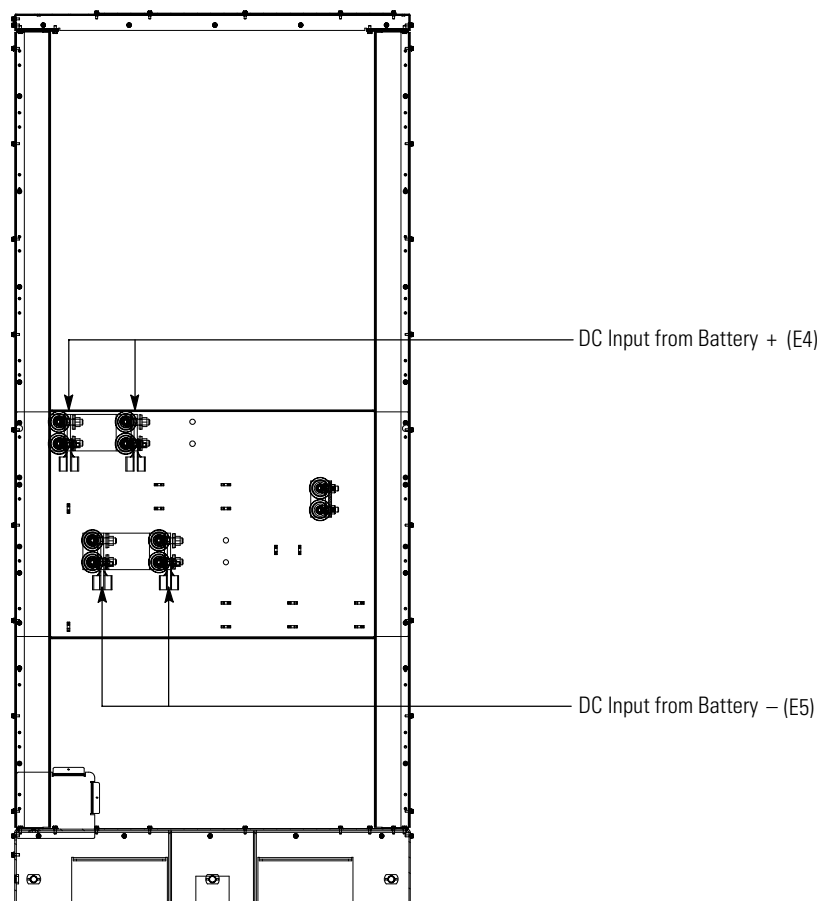


Figure 4-6. UPS Power Terminal Detail BB – Common Battery

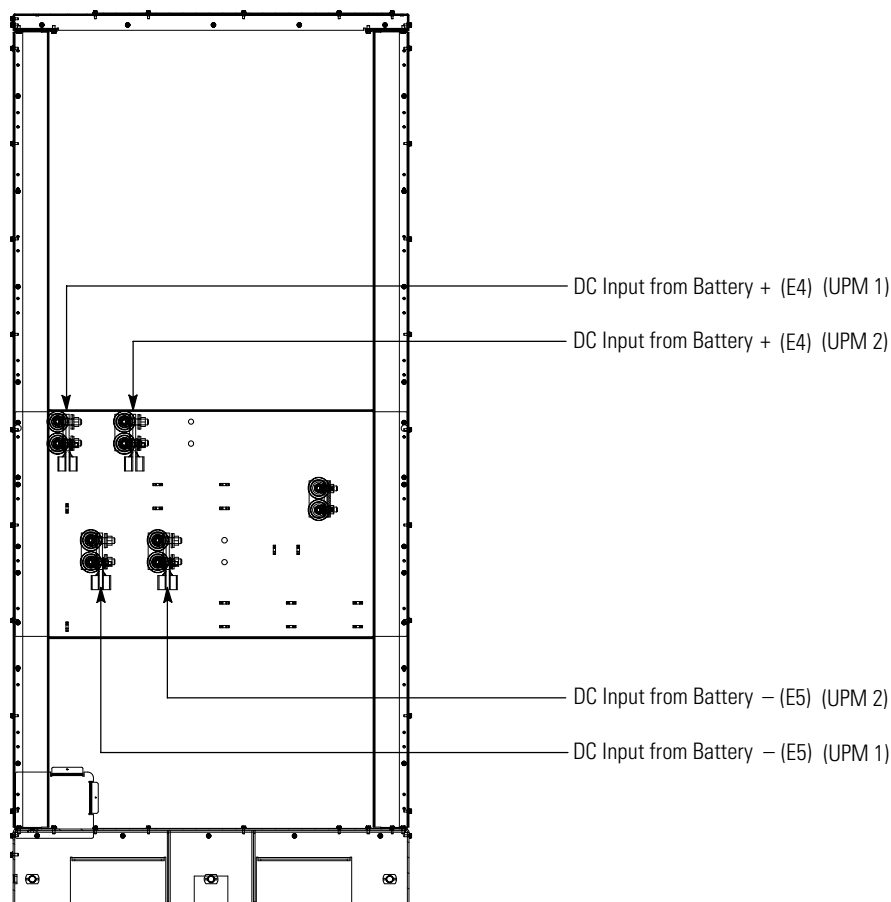


Figure 4-7. UPS Power Terminal Detail BB – Separate Battery

4.5 Installing Interface Connections

WARNING



Hazardous voltages are present near the user interface terminal area if the UPS is not totally disconnected.

4.5.1 TB1, TB2, and TB3 Connections (Other than TB1 Battery Interface Connections)



NOTE When installing interface wiring for TB1, TB2, and TB3 connections, conduit must be installed between each device and the UPS cabinet.

NOTE Interface wiring must be installed from the top of the UPS cabinet.

To install wiring to connections:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, "UPS Operating Instructions," for shutdown instructions.
2. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open; if the UPS has a center panel, proceed to Step 5.
3. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.

4. Proceed to Step 6.
5. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
6. If installing interface wiring through the left interface entry conduit landing, proceed to Step 7; otherwise, proceed to Step 9.
7. If not already accomplished, remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
8. Remove the screws securing the internal safety shield panel and remove the panel. Retain the hardware for later use.
9. Terminal block TB3 is accessible on the left side of the X-Slot communication bay. To gain access to terminal blocks TB1 and TB2 and the interface entry conduit landing plates, loosen the screws securing the small top internal safety shield panel and remove the panel. This panel is to the right of the X-Slot communication bay (see Figure 4-8 on page 4-11).
10. Remove the UPS cabinet top interface entry conduit landing plates to drill or punch holes (see Figure 4-3 on page 4-5).
11. Reinstall the interface entry plates and install the conduit.



WARNING

Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.

12. To locate the appropriate terminals and review the wiring and termination requirements, see paragraph 3.2.3 on page 3-12, Table 4-1 on page 4-12, and Figure 4-8 through Figure 4-11.
13. Route and connect the wiring.
14. If wiring TB1 battery interface connections, proceed to paragraph 4.5.2; if wiring the X-Slot connections only, proceed to paragraph 4.5.3; otherwise, proceed to Step 15.
15. Reinstall the small top internal safety shield panel and secure with the cabinet mounted screws.
16. Reinstall the front door removed in Step 3 and secure with the retained hardware, or reinstall the center front panel removed in Step 5 and secure with the retained hardware.
17. If the door was reinstalled in Step 16, close the door and secure the latch.
18. If removed, reinstall the safety shield panel removed in Step 8. Secure with the retained hardware.
19. If removed, reinstall the left front panel removed in Step 7 and secure with the retained hardware.

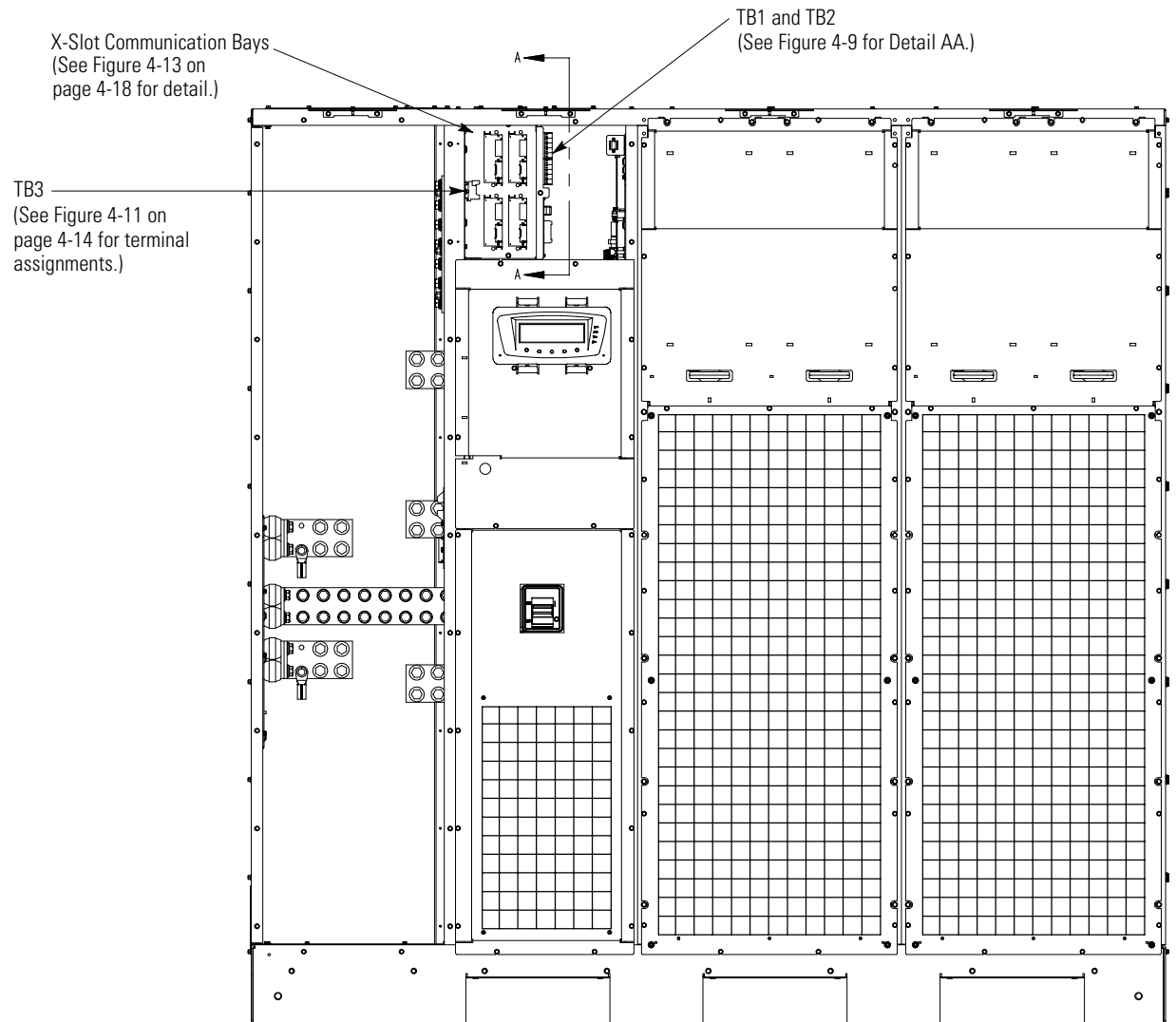


Figure 4-8. Interface Terminal Locations

Table 4-1. TB1, TB2, and TB3 Interface Connections

Terminal TB1	Name	Description
1	REPO NC	Input: Normally-closed dry contact used to activate UPS EPO from a remote switch.
2	REPO Return	
3	REPO NO	Input: Normally-open dry contact used to activate UPS EPO from a remote switch.
4	REPO Return	
5	Battery Aux	Input: Normally-open contact used to indicate when UPS battery breaker is open or closed.
6	Battery Aux Return	
7	48 Vdc Battery Shunt Trip +	Output: Contacts used to open battery breaker or disconnect.
8	48 Vdc Battery Shunt Trip -	
9	Output Contactor K3 NC Aux	Output: Normally-closed contact opens when output contactor closes.
10	Output Contactor K3 NC Aux Common	
Terminal TB2	Name	Description
1	Pull Chain	Output: Backup control for parallel operation.
2	Pull Chain Common	
3	Alarm Relay NC	Output: General purpose normally-closed (NC) relay contact.
4	Alarm Relay Common	
5	Alarm Relay NO	Output: General purpose normally-open (NO) relay contact.
6	Alarm Relay Common	
7	Not Used	
8	Not Used	
9	Not Used	
10	Not Used	
Terminal TB3	Name	Description
1	Building Alarm 1	Input: Programmable UPS alarm, activated by a remote dry contact closure.
2	Building Alarm 1 Return	
3	Building Alarm 2	Input: Programmable UPS alarm, activated by a remote dry contact closure.
4	Building Alarm 2 Return	
5	Building Alarm 3	Input: Programmable UPS alarm, activated by a remote dry contact closure.
6	Building Alarm 3 Return	
7	Building Alarm 4	Input: Programmable UPS alarm, activated by a remote dry contact closure.
8	Building Alarm 4 Return	
9	Building Alarm 5	Input: Programmable UPS alarm, activated by a remote dry contact closure.
10	Building Alarm 5 Return	

NOTE: "Return" indicates connection to electronics circuit ground; "Common" indicates connection to common side of isolated relay contact

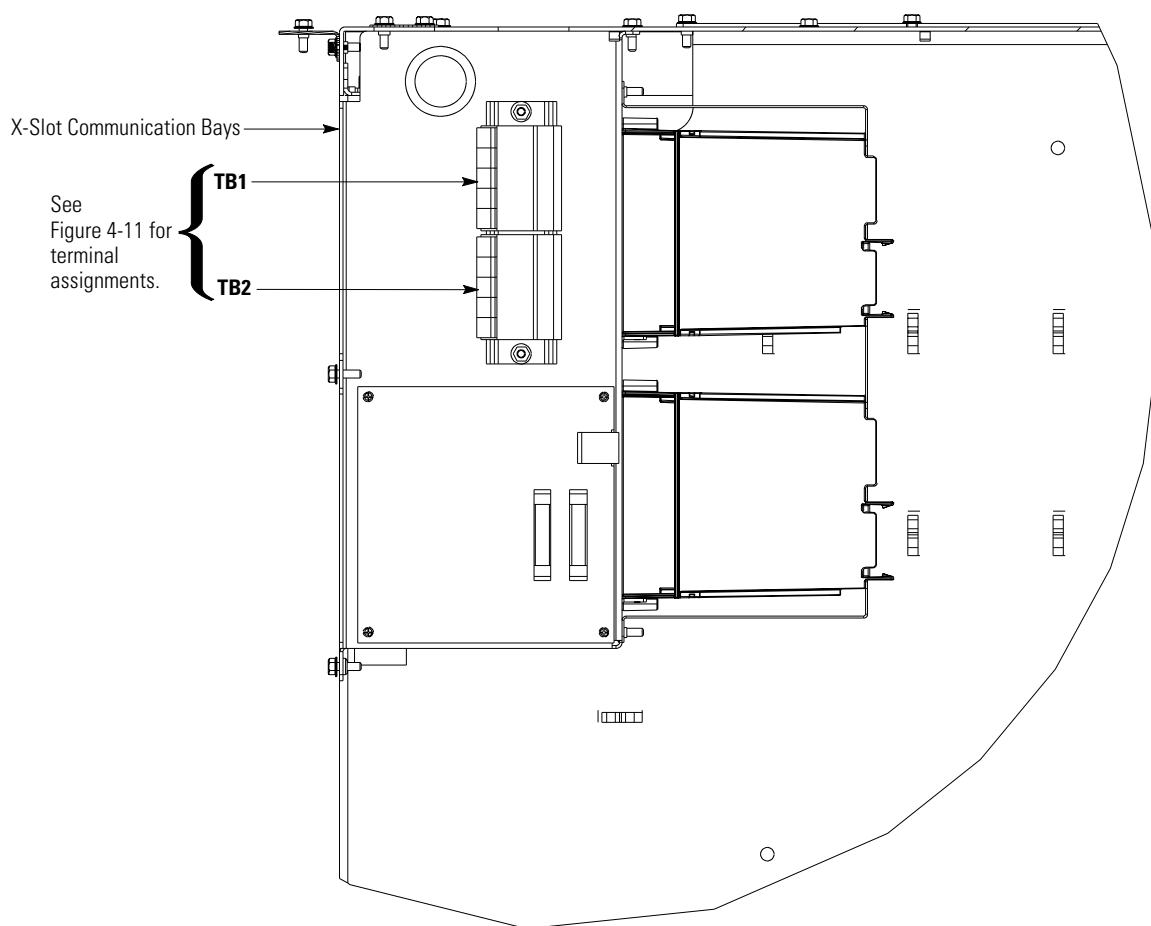
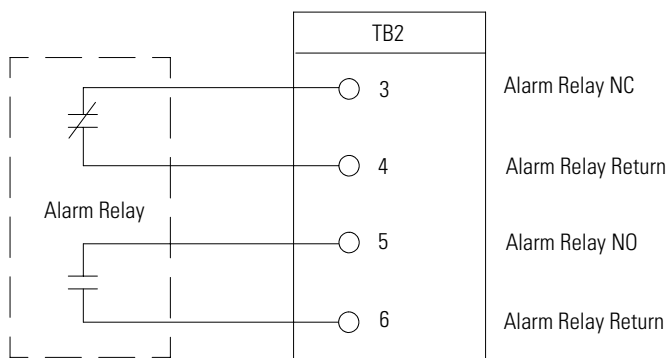


Figure 4-9. Interface Terminal Detail AA



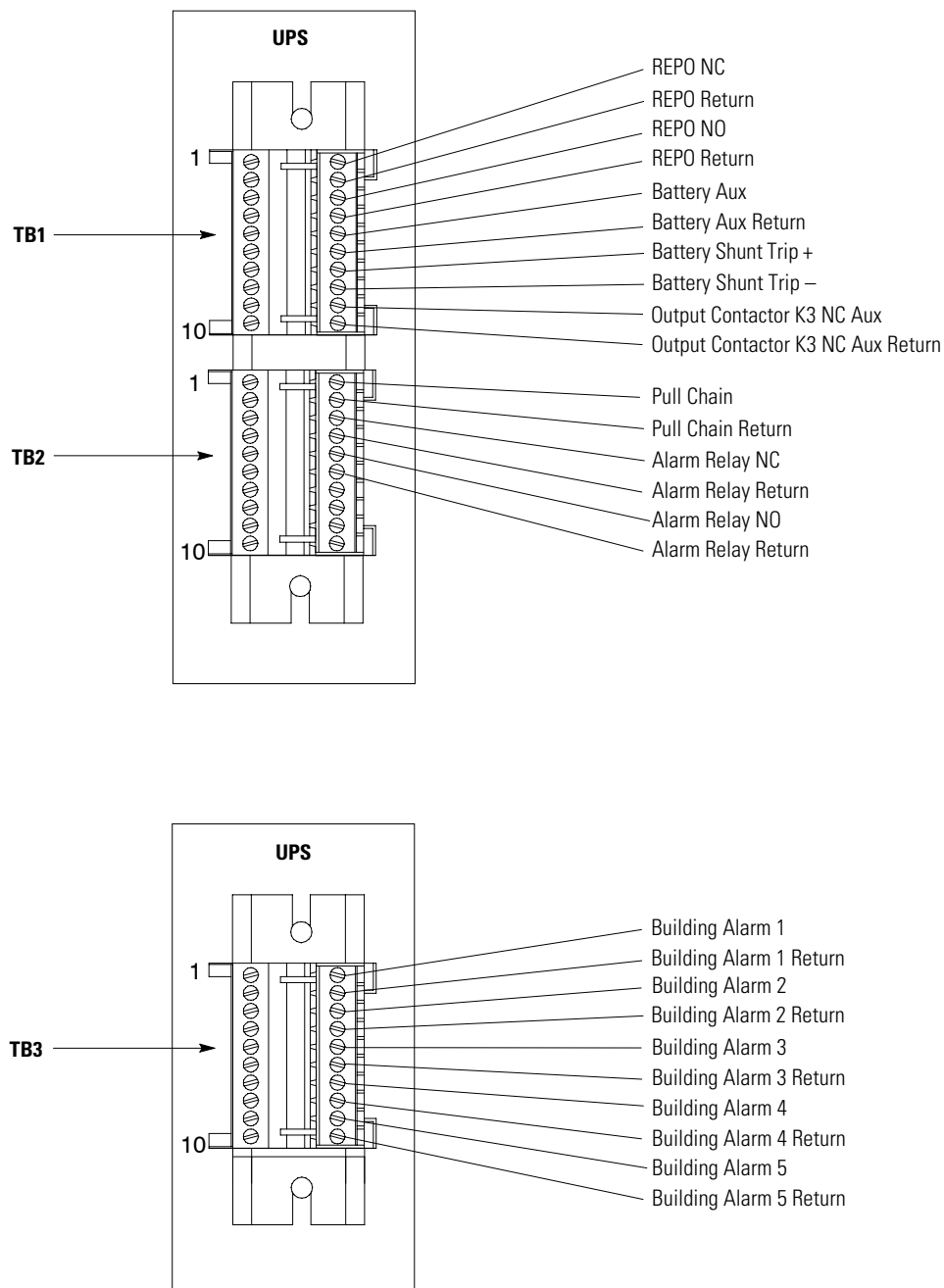
NOTE Alarm relay contacts have a maximum current rating of 5A and a switched voltage rating of 30 Vac and 28 Vdc.

NOTE Alarm relay normally-open and normally-closed return terminals are separated on the terminal board but are electrically in common.

NOTE Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.

NOTE Alarm relay wiring should be a minimum of 22 AWG.

Figure 4-10. Typical Alarm Relay Connection



NOTE All building alarm inputs require an isolated normally-open or normally-closed contact or switch (rated at 24 Vdc, 20 mA minimum) connected between the alarm input and common terminal as shown. Building alarm inputs can be programmed for use with either normally-open or normally-closed contacts. All control wiring and relay and switch contacts are customer-supplied.

NOTE The building alarms can be programmed to display the alarm functional name.

NOTE A jumper wire must be connected between pins 1 and 2 on TB1, if the normally-closed REPO contact is not used.

Figure 4-11. Terminal Blocks TB1, TB2, and TB3 Connector Assignments

4.5.2 TB1 Battery Interface Connections

To install wiring to connections:

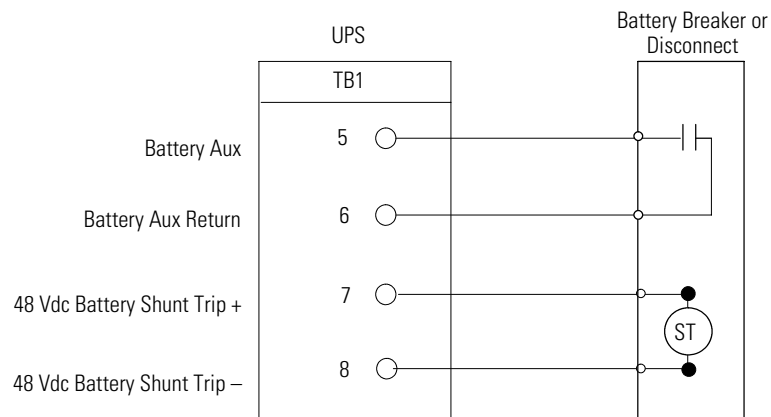
1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, "UPS Operating Instructions," for shutdown instructions.
2. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open; if the UPS has a center panel, proceed to Step 5.
3. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.
4. Proceed to Step 6.
5. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
6. If installing interface wiring through the left interface entry conduit landing, proceed to Step 7; otherwise, proceed to Step 9.
7. If not already accomplished, remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
8. Remove the screws securing the internal safety shield panel and remove the panel. Retain the hardware for later use.
9. To gain access to terminal blocks TB1 and the interface entry conduit landing plates, loosen the screws securing the small top internal safety shield panel and remove the panel. This panel is to the right of the X-Slot communication bays (see Figure 4-8 on page 4-11).
10. To locate the appropriate terminals and review the wiring and termination requirements, see paragraph 3.2.2 on page 3-6, Table 4-1 on page 4-12, and Figure 4-8 through Figure 4-12.



NOTE When installing Shunt trip and Aux battery interface wiring to the UPS interface terminals, conduit must be installed between the UPS and battery cabinets or battery system.

11. Remove the UPS cabinet interface entry conduit landing plates to drill or punch holes (see Figure 4-3 on page 4-5).
12. Reinstall the interface entry plates and install the conduit.
13. If using a Powerware battery cabinet, proceed to Step 14; otherwise, proceed to Step 17.
14. Route the Shunt trip and Aux wiring from the battery cabinet or battery disconnect to the UPS cabinet. See Figure 4-3 and Figure 4-4 for UPS wiring access information and terminal locations. Refer to the *Powerware 9395 Integrated Battery Cabinet (Model IBC-L) Installation Manual*, listed in paragraph 1.7 on page 1-6, for battery cabinet wiring access information and instructions.
15. Connect the wiring to TB1 terminals.
16. Proceed to Step 20.

17. Route the Shunt trip and Aux wiring from the battery cabinet or battery disconnect to the UPS cabinet. See Figure 4-3 and Figure 4-4 for UPS wiring access information and terminal locations.
18. Connect the wiring to the TB1 terminals.
19. Reinstall the small top internal safety shield panel and secure with the cabinet mounted screws.
20. If wiring X-Slot connections, proceed to paragraph 4.5.3; otherwise, proceed to Step 21.
21. Reinstall the front door removed in Step 3 and secure with the retained hardware, or reinstall the center front panel removed in Step 5 and secure with the retained hardware.
22. If the door was reinstalled in Step 21, close the door and secure the latch.
23. If removed, reinstall the safety shield panel removed in Step 8. Secure with the retained hardware.
24. If removed, reinstall the left front panel removed in Step 7 and secure with the retained hardware.



NOTE Battery Aux and DC Shunt Trip wiring should be a minimum of 18 AWG.

Figure 4-12. Typical Battery Interface Connection

4.5.3 X-Slot Connections



NOTE LAN and telephone drops for use with X-Slot cards must be provided by the customer.

NOTE When installing external wiring to X-Slot cards, conduit must be installed to the UPS cabinet. When installing internal wiring to X-Slot terminals, route the wiring through the internal opening in the X-Slot communication bay.

For installation and setup of an X-Slot card, please contact an Eaton service representative (see page 1-6).

To install wiring to connections:

1. If not already installed, install the LAN and telephone drops.
2. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open, then proceed to Step 4; if the UPS has a center panel, proceed to Step 3.
3. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
4. Remove the UPS cabinet interface entry conduit landing plates to drill or punch holes (see Figure 4-3 on page 4-5).
5. Reinstall the interface entry plates and install the conduit.
6. Route and install the LAN, telephone, and other cables to the appropriate X-Slot cards. See Figure 4-8 on page 4-11 and Figure 4-13 for X-Slot location.
7. Proceed to Step 8.
8. If the door was opened in Step 2, close the door and secure the latch; if the center panel was removed in Step 3, reinstall the center front panel and secure with the retained hardware.
9. Refer to the manual supplied with the X-Slot card for operator instructions.

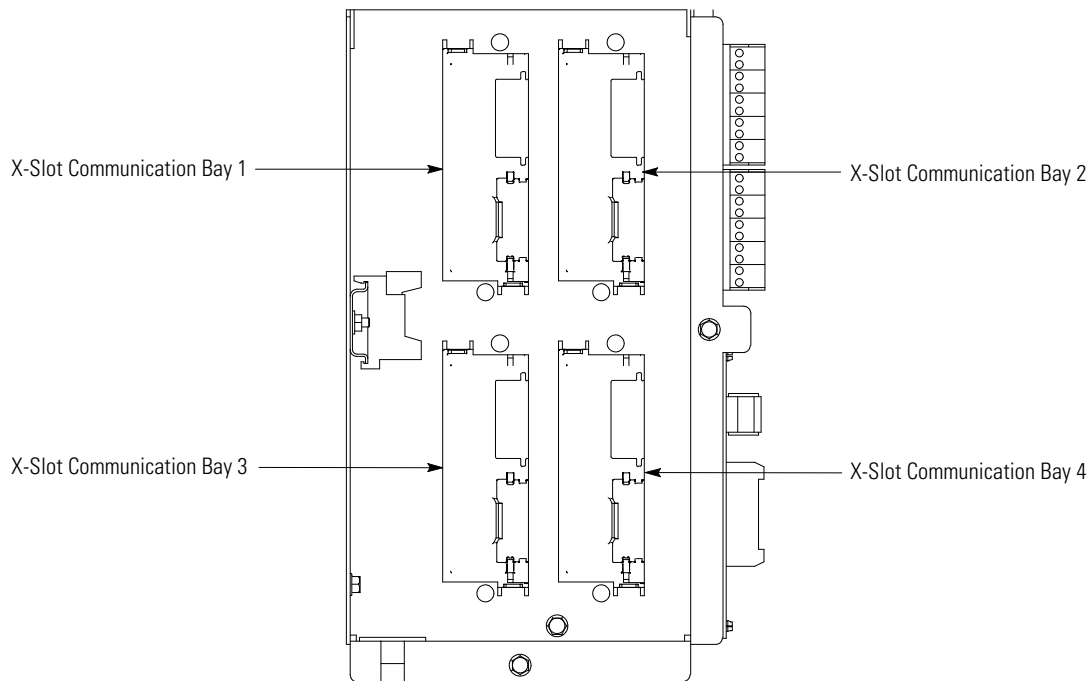


Figure 4-13. X-Slot Communication Bays

4.6 Installing a REPO Switch



NOTE When installing the REPO switch, you must install conduit between the device and the UPS cabinet for wiring the switch.

NOTE Remove the UPS cabinet interface entry conduit landing plates to drill or punch holes (see Figure 4-3 on page 4-5).

NOTE The REPO switch must be a latching-type switch not tied to any other circuits.

NOTE This procedure is intended to be used for the installation of the Powerware REPO switch. If installing another manufacturer's switch, use this procedure only as a guide.

A REPO switch can be used in an emergency to shut down the UPS and remove power to the critical load from a location away from where the UPS is installed. Figure 4-14 shows a REPO switch.

1. Securely mount the REPO switch. Recommended locations include operator's consoles or near exit doors. See Figure 3-7 on page 3-5 for enclosure dimensions and wiring knockouts.
2. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, "UPS Operating Instructions" for shutdown instructions.
3. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open; if the UPS has a center panel, proceed to Step 6.
4. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.
5. Proceed to Step 7.

6. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
7. If installing interface wiring through the left interface entry conduit landing, proceed to Step 8; otherwise, proceed to Step 10.
8. If not already accomplished, remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
9. Remove the screws securing the internal safety shield panel and remove the panel. Retain the hardware for later use.

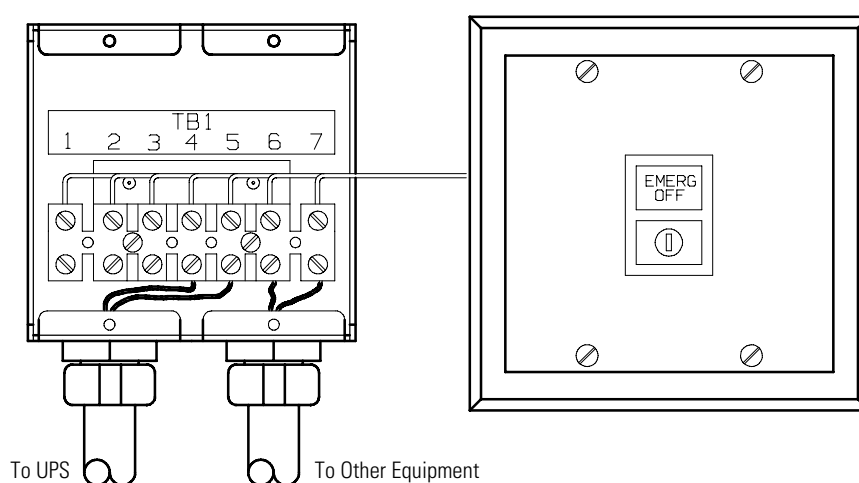
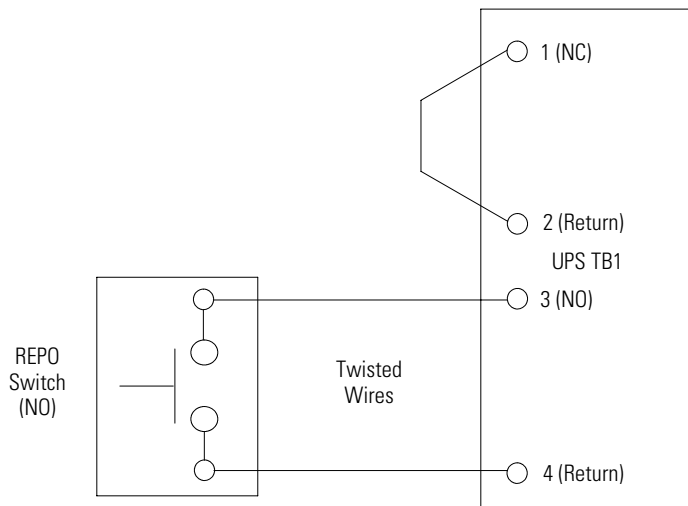


Figure 4-14. REPO Switch

10. To gain access to terminal blocks TB1 and TB2 and the interface entry conduit landing plates, loosen the screws securing the small top internal safety shield panel and remove the panel. This panel is to the right of the X-Slot communication bays (see Figure 4-8 on page 4-11).
11. Remove the UPS cabinet interface entry conduit landing plates to drill or punch holes (see Figure 4-3 on page 4-5).
12. Reinstall the interface entry plates and install conduit.
13. To locate the appropriate terminals and review the wiring and termination requirements, see paragraph 3.2.2 on page 3-6, Table 4-1 on page 4-12, and Figure 4-8 through Figure 4-11 starting on page 4-14.
14. Route and connect the wiring as shown in Table 4-2 and Figure 4-15.
15. If the normally-closed REPO TB1 connection in the UPS is not used, connect a jumper wire between pins 1 and 2 on TB1.

Table 4-2. REPO Wire Terminations

From REPO Switch	To Customer Interface Terminal Board TB1 in UPS Cabinet	Remarks
TB1-4	TB1-3	Twisted Wires (2) 14–22 AWG
TB1-5	TB1-4	



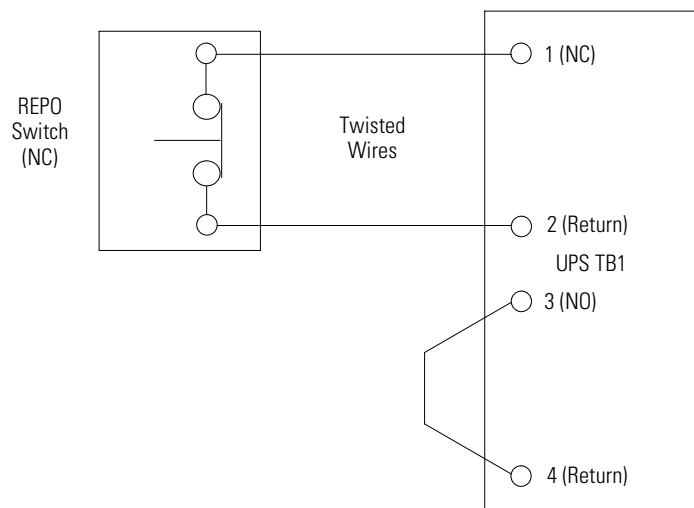
NOTE REPO switch rating is 24 Vdc, 1A minimum.

NOTE The REPO switch must be a latching-type switch not tied to any other circuits.

NOTE REPO normally-open and normally-closed return terminals are separated on the terminal board but are electrically in common.

Figure 4-15. Normally-Open REPO Switch Wiring

16. If you are installing multiple REPO switches, wire additional switches in parallel with the first REPO.
17. If required, install wiring from the REPO switch to the trip circuitry of the upstream protective devices. A normally-open (NO) contact is provided between terminals 6 and 7 of the REPO switch, as shown in Figure 4-14. The REPO switch wiring must be in accordance with NEC Article 725 Class 2 requirements.
18. Reinstall the small top internal safety shield panel and secure with the cabinet mounted screws.
19. Reinstall the front door removed in Step 4 and secure with the retained hardware, or reinstall the center front panel removed in Step 6 and secure with the retained hardware.
20. If the door was reinstalled in Step 19, close the door and secure the latch.
21. If removed, reinstall the safety shield panel removed in Step 9. Secure with the retained hardware.
22. If removed, reinstall the left front panel removed in Step 8 and secure with the retained hardware.
23. Figure 4-16 and Figure 4-17 show alternative methods of connecting a REPO switch if using another manufacturer's switch.

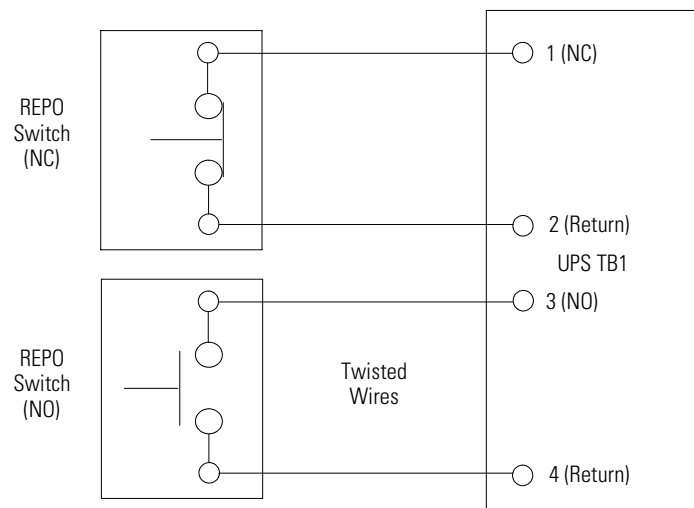


NOTE REPO switch rating is 24 Vdc, 1A minimum.

NOTE The REPO switch must be a latching-type switch not tied to any other circuits.

NOTE REPO normally-open and normally-closed return terminals are separated on the terminal board but are electrically in common.

Figure 4-16. Normally-Closed REPO Switch Wiring



NOTE REPO switch rating is 24 Vdc, 1A minimum.

NOTE The REPO switch must be a latching-type switch not tied to any other circuits.

NOTE REPO normally-open and normally-closed return terminals are separated on the terminal board but are electrically in common.

Figure 4-17. Normally-Closed and Normally-Open REPO Switch Wiring

4.7 Installing Options and Accessories

To install optional accessories, see Chapter 5, “Installing Options and Accessories.”

4.8 Initial Startup

Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page W-1 become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (usually a two-week notice is required) to reserve a preferred startup date.

4.9 Completing the Installation Checklist

The final step in installing the UPS system is completing the following Installation Checklist. This checklist ensures that you have completely installed all hardware, cables, and other equipment. Complete all items listed on the checklist to ensure a smooth installation. Make a copy of the Installation Checklist before filling it out, and retain the original.

After the installation is complete, an Eaton Customer Service Engineer must verify the operation of the UPS system and commission it to support the critical load. The service representative cannot perform any installation tasks other than verifying software and operating setup parameters. Service personnel may request a copy of the completed Installation Checklist to verify all applicable equipment installations have been completed.



NOTE *The Installation Checklist MUST be completed prior to starting the UPS system for the first time.*

Installation Checklist

- ☐ All packing materials and restraints have been removed from each cabinet.
- ☐ Each cabinet in the UPS system is placed in its installed location.
- ☐ A cabinet grounding/mounting kit is installed between any cabinets that are bolted together.
- ☐ All conduits and cables are properly routed to the UPS and any ancillary cabinets.
- ☐ All power cables are properly sized and terminated.
- ☐ Neutral conductors are installed or bonded to ground per requirements.
- ☐ Battery cables are terminated on E4 (+) and E5 (-).
- ☐ Battery Shunt trip and Aux contact signal wiring is connected from the UPS to the battery breaker.
- ☐ LAN and telephone drops are installed.
- ☐ All telephone and LAN connections have been completed.
- ☐ A ground conductor is properly installed.
- ☐ Air conditioning equipment is installed and operating correctly.
- ☐ The area around the installed UPS system is clean and dust-free. (It is recommended that the UPS be installed on a level floor suitable for computer or electronic equipment.)
- ☐ Adequate workspace exists around the UPS and other cabinets.
- ☐ Adequate lighting is provided around all UPS equipment.
- ☐ A 120 Vac service outlet is located within 7.5 meters (25 feet) of the UPS equipment.
- ☐ The REPO device is mounted in its installed location and its wiring is terminated inside the UPS cabinet.
- ☐ The normally-closed (NC) Emergency Power-off contact (pins 1 and 2 on TB1) is jumpered if not used.
- ☐ Alarm relays and building alarms are wired appropriately. (OPTIONAL)
- ☐ A remote battery disconnect control is mounted in its installed location and its wiring is terminated inside the UPS and battery cabinet. (OPTIONAL)
- ☐ Accessories are mounted in installed locations and wiring is terminated inside the UPS cabinet. (OPTIONAL)
- ☐ The debris shield covering the UPS cabinet ventilation grill is removed.
- ☐ Startup and operational checks are performed by an authorized Eaton Customer Service Engineer.

Notes

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5.1 Installing an Optional Powerware Hot Sync CAN Bridge Card

As an option, a Powerware Hot Sync® Controller Area Network (CAN) Bridge Card, shown in Figure 5-1, can be installed to provide a connection point for optional system monitoring devices, such as a Remote Monitor Panel II (RMP II), a Relay Interface Module II (RIM II), or a Supervisory Contact Module II (SCM II) to the UPS.

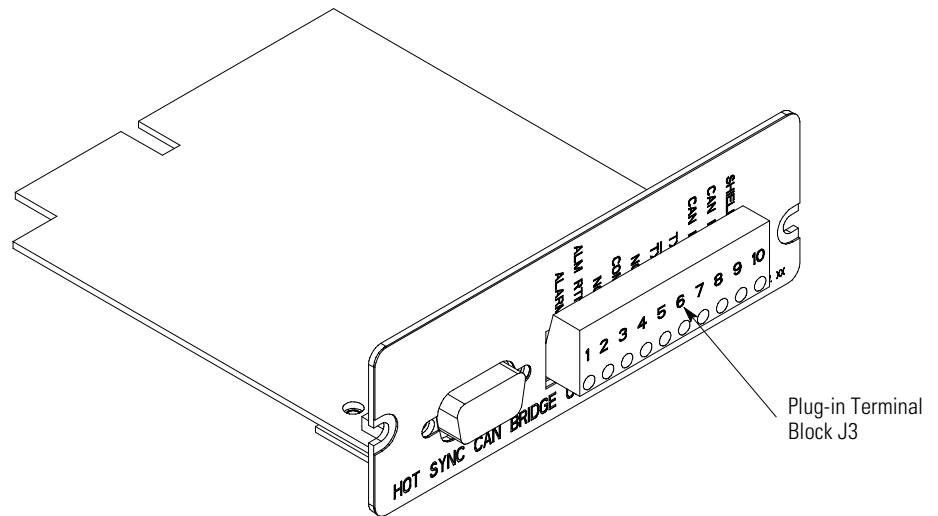


Figure 5-1. Powerware Hot Sync CAN Bridge Card



NOTE Only one Powerware Hot Sync CAN Bridge Card can be installed in the UPS. Multiple CAN cards are not supported and will cause system conflicts.

To install the card:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, "UPS Operating Instructions," for shutdown instructions.
2. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open, then proceed to Step 4; if the UPS has a center panel, proceed to Step 3.
3. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
4. If installing interface wiring through the left interface entry conduit landing, proceed to Step 5; otherwise, proceed to Step 7.
5. Remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
6. Remove the screws securing the internal safety shield panel and remove the panel. Retain the hardware for later use.

7. Install the Powerware Hot Sync CAN Bridge Card into an open X-Slot on the front of the UPS. See Figure 4-8 on page 4-11 and Figure 4-13 on page 4-18 for X-Slot communication bay locations.
8. Read and understand the following notes while planning and performing the wiring installation:
 - Conduit must be installed between the UPS cabinet and the device for signal wiring. Conduit must be installed between the device and the power source for power wiring. Install the signal wiring in separate conduit from the power wiring.
 - Conduit and wiring between the UPS and the device is to be supplied by the customer.
 - Maximum distance between the UPS cabinet and the device is not to exceed 150 meters (500 feet).
 - Use Class 1 wiring methods (as defined by the NEC) for interface and power wiring up to 30V. The wire should be rated at 24V, 1A minimum.
 - Use Class 2 wiring methods (as defined by the NEC) for interface and power wiring from 30 to 600V.
 - Signal wiring should be a minimum of 22 AWG and a maximum of 14 AWG. The wire should be twisted pair, rated for 5A maximum. Power wiring should be a minimum of 22 AWG and a maximum of 14 AWG. The wire should be rated for 1A minimum.
 - Use only 75°C copper wire.
 - 120 Vac for the RMP II, RIM II, or SCM II should be provided from the critical bus by facility planners or the customer.
9. Install wiring from the Powerware Hot Sync CAN Bridge Card in accordance with the following instructions:
 - RMP II wiring (see paragraph 5.2)
 - RIM II (see paragraph 5.3)
 - SCM II (see paragraph 5.4)

To locate the appropriate terminals on the Powerware Hot Sync CAN Bridge Card, see Figure 5-2 and Table 5-1.

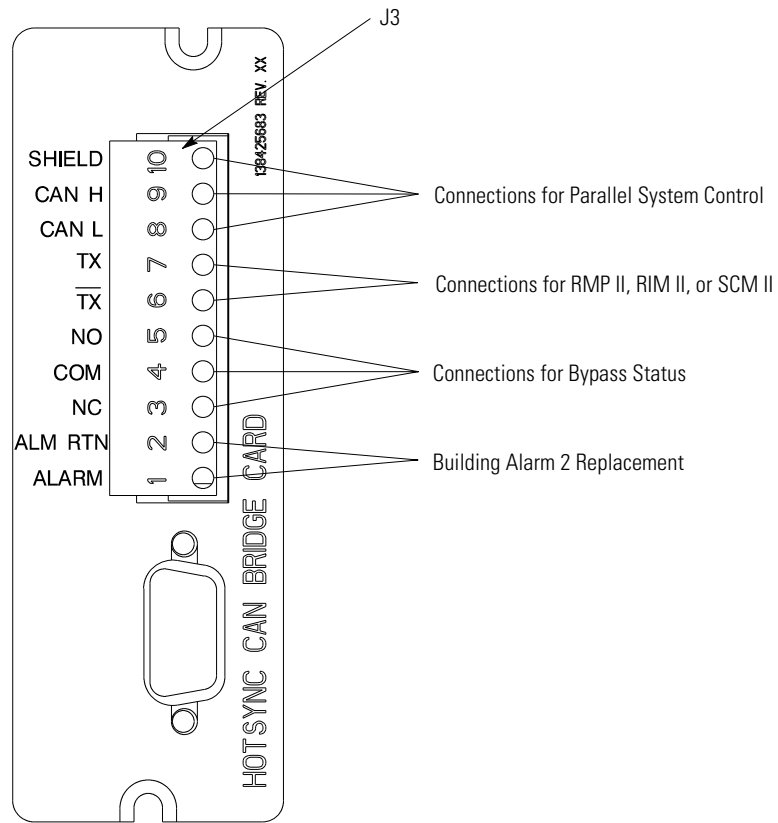


Figure 5-2. Powerware Hot Sync CAN Bridge Card Connections

Table 5-1. Powerware Hot Sync CAN Bridge Card Interface Connections

Terminal J3	Name	Description
1	Alarm	Programmable UPS alarm. Activated by a remote dry contact closure.
2	Alarm Return	
3	Alarm Relay NC	Normally-closed contact opens when UPS is on bypass.
4	Alarm Relay Com	Bypass contact return.
5	Alarm Relay NO	Normally-open contact closes when UPS is on bypass.
6	TX	RMP II, RIM II, and SCM II connections.
7	TX	
9	CAN L	CAN Input for parallel operation.
10	Can H	
11	Shield	

5.2 Installing an Optional Remote Monitor Panel II

To install RMP II wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, “UPS Operating Instructions,” for shutdown instructions.
2. Perform the procedure listed in paragraph 5.1.



NOTE *If mounting to a hollow wall, secure the enclosure to a wood or metal stud within the wall. Do not use hollow wall anchors.*

3. Securely mount the RMP II at the desired location. See Figure 5-8 on page 5-11 for mounting hole locations.



NOTE *When installing signal wiring for CAN card J3 terminals, conduit must be installed between the device and the UPS cabinet.*

4. Remove the UPS cabinet top interface conduit landing plates to drill or punch conduit holes (see Figure 4-3 on page 4-5).
5. Reinstall the conduit landing plate.
6. Install conduit between the UPS and RMP II. See Figure 5-8 on page 5-11 for RMP II knockout hole location.
7. Install wiring between the UPS and RMP II. See Figure 5-2 and Table 5-1 for the Powerware Hot Sync CAN Bridge Card terminal location and wiring information, and Figure 5-3, Figure 5-4, and Table 5-2 for the RMP II terminal location and wiring information.



NOTE *120 Vac for the RMP II should be supplied from the critical bus by facility planners or the customer.*

8. Install 120 Vac power wiring from the critical bus to the RMP II. See Figure 5-3, Figure 5-4, and Table 5-2 for the terminal location and wiring information.
9. Proceed to Step 10.
10. If the door was opened in paragraph 5.1, Step 2, close the door and secure the latch; if the center panel was removed in paragraph 5.1, Step 3, reinstall the center front panel and secure with the retained hardware.
11. If removed, reinstall the safety shield panel removed in paragraph 5.1, Step 6. Secure with the retained hardware.
12. If removed, reinstall the left front panel removed in paragraph 5.1, Step 5 and secure with the retained hardware.
13. Restart the UPS. See Chapter 7, “UPS Operating Instructions,” for startup instructions.

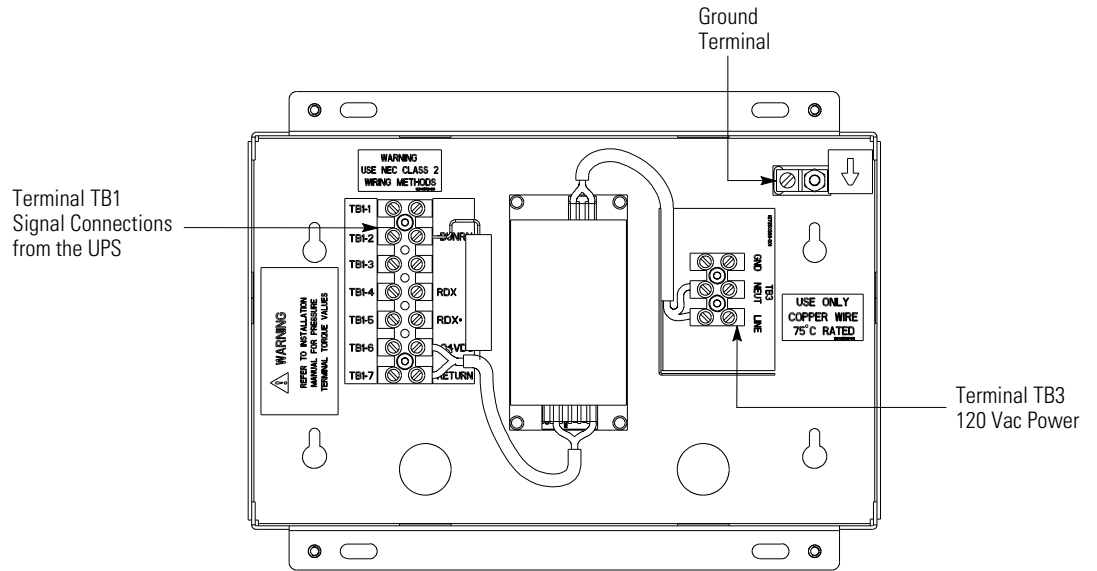


Figure 5-3. Remote Monitor Panel II and Relay Interface Module Terminal Locations

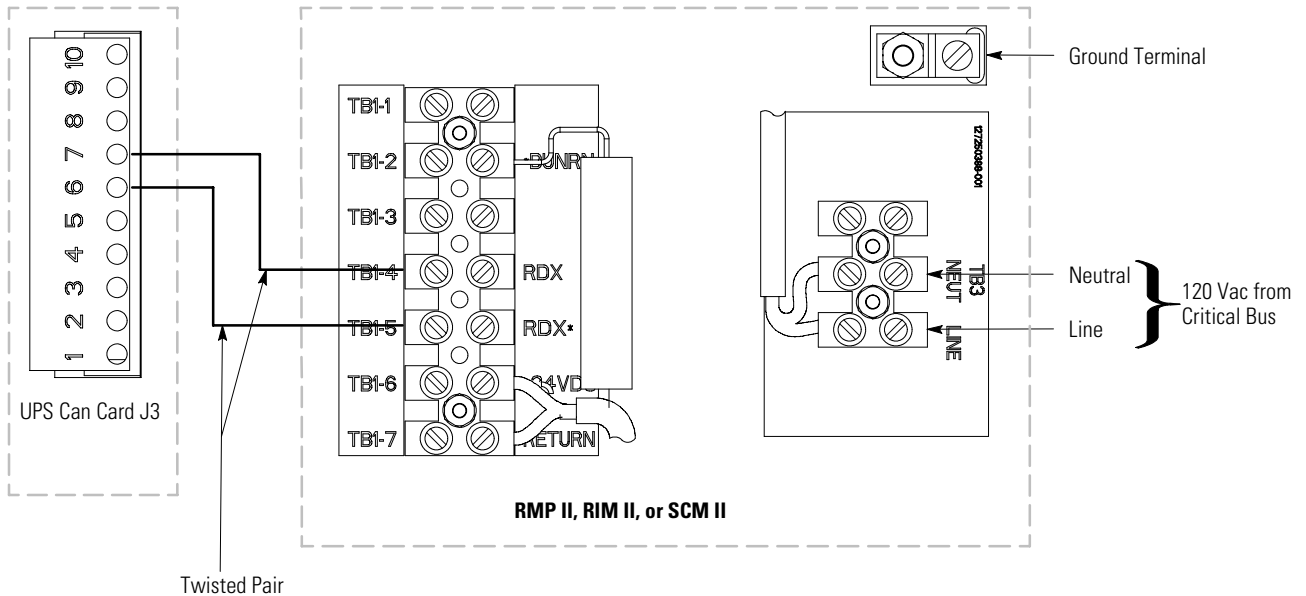


Figure 5-4. RMP II, RIM II, or SCM II Wiring

Table 5-2. RMP II, RIM II, or SCM II Wiring Terminations

From UPS CAN Card	To RMP II, RIM II, or SCM II	Tightening Torque Nm (lb in)	Remarks
J3-6 (TX)	TB1-5 (RDX*)	0.9 (8)	Use twisted pair
J3-7 (TX)	TB1-4 (RDX)	0.9 (8)	
N/A	TB3 Line	0.9 (8)	
N/A	TB3 Neutral	0.9 (8)	
N/A	Ground Terminal	2.7 (24) Maximum	



NOTE Setup of the Powerware Hot Sync CAN Bridge Card must be performed by an authorized Eaton Customer Service Engineer. Contact an Eaton service representative to schedule a date.

14. To check the operation of the RMP II, ensure that the UPS is supplying the load via inverter or bypass. If the indicators on the RMP II show the appropriate status, then it is operating correctly.

If the communication link between the UPS and the RMP II is not present, the RMP II performs a self-test (all indicators flash and the horn beeps at one-second intervals). If the self-test occurs, check all harness connectors and the fuse for proper seating. If all connections are secure but the RMP II continues to self-test, replace the fuse with the spare included in the hardware kit. If a fuse replacement does not correct the problem, contact an Eaton service representative for verification that the RMP II is working correctly.

15. To test the indicator lamps, press and hold the horn silence pushbutton for 3 seconds. All lamps should illuminate, and the horn sounds continuously until you release the pushbutton.

5.3 Installing an Optional Relay Interface Module II

To install RIM II wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, "UPS Operating Instructions," for shutdown instructions.
2. Perform the procedure listed in paragraph 5.1 on page 5-1.



NOTE If mounting to a hollow wall, secure the enclosure to a wood or metal stud within the wall. Do not use hollow wall anchors.

3. Securely mount the RIM II at the desired location. See Figure 5-9 on page 5-12 for mounting hole locations.



NOTE When installing signal wiring for CAN card J3 terminals, conduit must be installed between the device and the UPS cabinet.

4. Remove the UPS cabinet top interface conduit landing plates to drill or punch conduit holes (see Figure 4-3 on page 4-5).
5. Reinstall the conduit landing plate.
6. Install conduit between the UPS and RIM II. See Figure 5-9 on page 5-12 for RIM II knockout hole location.
7. Install wiring between the UPS and RIM II. See Figure 5-2 and Table 5-1 for the Powerware Hot Sync CAN Bridge Card terminal location and wiring information, and Figure 5-3, Figure 5-4, and Table 5-2 for the RIM II terminal location and wiring information.



NOTE 120 Vac for the RIM II should be supplied from the critical bus by facility planners or the customer.

8. Install 120 Vac power wiring from the critical bus to the RIM II. See Figure 5-3, Figure 5-4, and Table 5-2 for the terminal location and wiring information.
9. Proceed to Step 10.

10. If the door was opened in paragraph 5.1, Step 2, close the door and secure the latch; if the center panel was removed in paragraph 5.1, Step 3, reinstall the center front panel and secure with the retained hardware.
11. If removed, reinstall the safety shield panel removed in paragraph 5.1, Step 6. Secure with the retained hardware.
12. If removed, reinstall the left front panel removed in paragraph 5.1, Step 5 and secure with the retained hardware.
13. Restart the UPS. See Chapter 7, “UPS Operating Instructions,” for startup instructions.



NOTE Setup of the Powerware Hot Sync CAN Bridge Card must be performed by an authorized Eaton Customer Service Engineer. Contact an Eaton service representative to schedule a date.

14. Contact an Eaton service representative for verification and testing of the RIM II and its connections prior to making connections with J1 through J4 (see Table 5-3 and Figure 5-5).

You can order interface cables separately for connecting to the 15-Pin D-Sub Connectors.

Table 5-3. J1 through J4 Interface Connectors

Status	J1 through J4	Description
UPS AVAILABLE	Pins 1 and 12	Contacts are closed when the UPS is operating in Normal mode or ready to supply the load.
UPS OFFLINE	Pins 3 and 13	Contacts are open when the UPS is offline. Contacts are closed when the UPS is operating in Normal mode.
BATTERY WEAK	Pins 5 and 14	Contacts are closed when approximately two minutes of battery time is remaining before the critical load is lost.
UTILITY FAILURE	Pins 6 and 15	Contacts are closed when Utility Failure is detected.

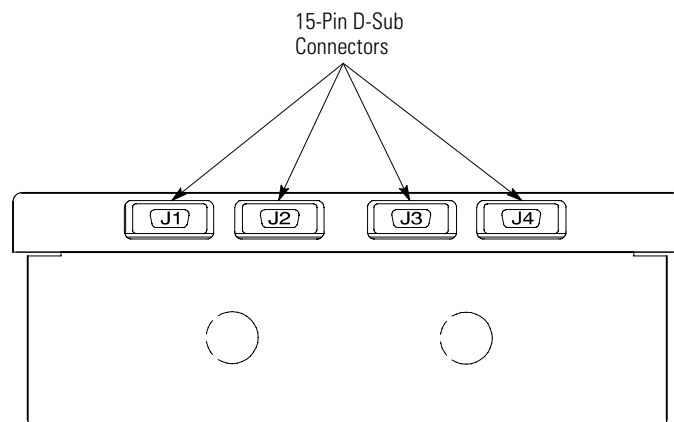


Figure 5-5. J1, J2, J3, and J4 15-Pin D-Sub Connectors

5.4 Installing an Optional Supervisory Contact Module II

To install SCM II wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, “UPS Operating Instructions,” for shutdown instructions.
2. Perform the procedure listed in paragraph 5.1 on page 5-1.



NOTE If mounting to a hollow wall, secure the enclosure to a wood or metal stud within the wall. Do not use hollow wall anchors.

3. Securely mount the SCM II at the desired location. See Figure 5-10 on page 5-13 for mounting hole locations.



NOTE When installing signal wiring for CAN card J3 terminals, conduit must be installed between the device and the UPS cabinet.

4. Remove the UPS cabinet top interface conduit landing plates to drill or punch conduit holes (see Figure 4-3 on page 4-5).
5. Reinstall the conduit landing plate.
6. Install conduit between the UPS and SCM II. See Figure 5-10 on page 5-13 for SCM II knockout hole location.
7. Install wiring between the UPS and SCM II. See Figure 5-2 and Table 5-1 for the Powerware Hot Sync CAN Bridge Card terminal location and wiring information, and Figure 5-6, Figure 5-4, and Table 5-2 for the SCM II terminal location and wiring information.



NOTE 120 Vac for the SCM II should be supplied from the critical bus by facility planners or the customer.

8. Install 120 Vac power wiring from the critical bus to the SCM II. See Figure 5-6, Figure 5-4, and Table 5-2 for the terminal location and wiring information.

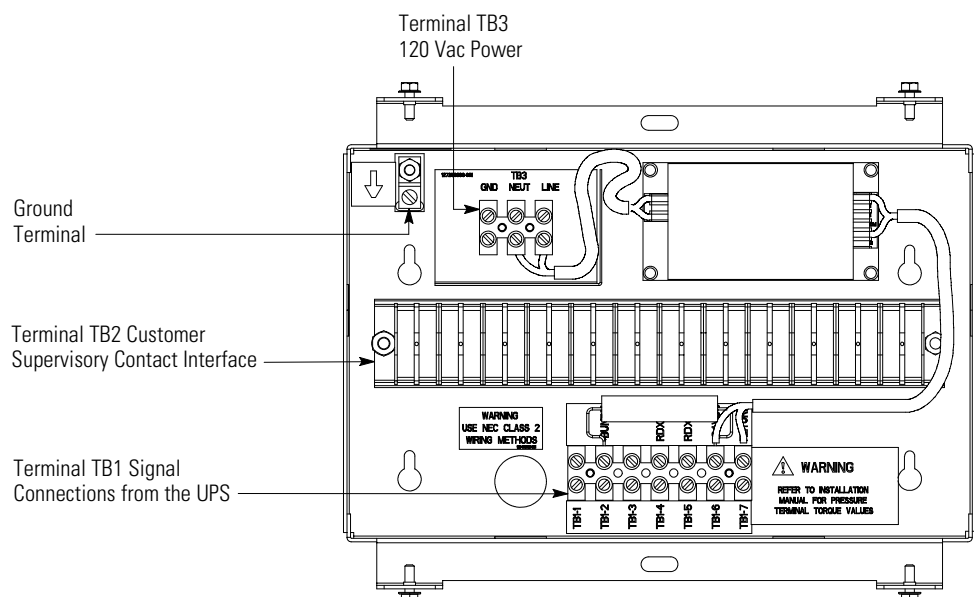


Figure 5-6. Supervisory Contact Module Terminal Location



NOTE Setup of the Powerware Hot Sync CAN Bridge Card must be performed by an authorized Eaton Customer Service Engineer. Contact an Eaton service representative to schedule a date.

9. Install wiring between the SCM II terminal block TB2 and the monitoring equipment. See Figure 5-6 for terminal block location and Figure 5-7 for terminal assignments.
10. Proceed to Step 11.
11. If the door was opened in paragraph 5.1, Step 2, close the door and secure the latch; if the center panel was removed in paragraph 5.1, Step 3, reinstall the center front panel and secure with the retained hardware.
12. If removed, reinstall the safety shield panel removed in paragraph 5.1, Step 6. Secure with the retained hardware.
13. If removed, reinstall the left front panel removed in paragraph 5.1, Step 5 and secure with the retained hardware.
14. Restart the UPS. See Chapter 7, “UPS Operating Instructions,” for startup instructions.

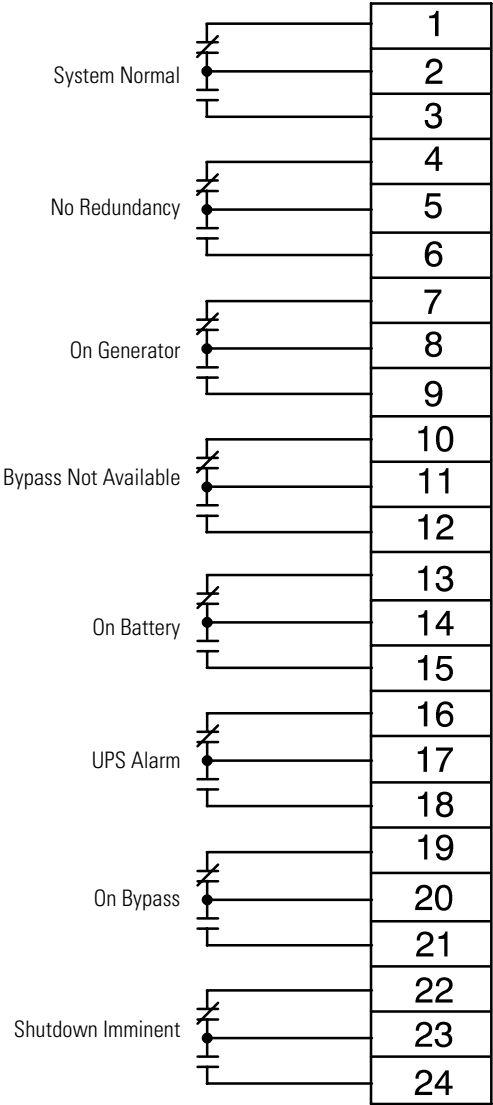


Figure 5-7. Supervisory Contact Module II TB2



NOTE Supervisory contacts are rated at 2.0A at 28 Vdc or 120 Vac and 0.15A at 115 Vdc.

NOTE Supervisory contacts require an external power supply. Internal 24 Vdc is not capable of supplying contact current.

5.5 Accessory Mounting Dimensions

Figure 5-8 through Figure 5-10 show the dimensions of the RMP II, the RIM, and the SCM.

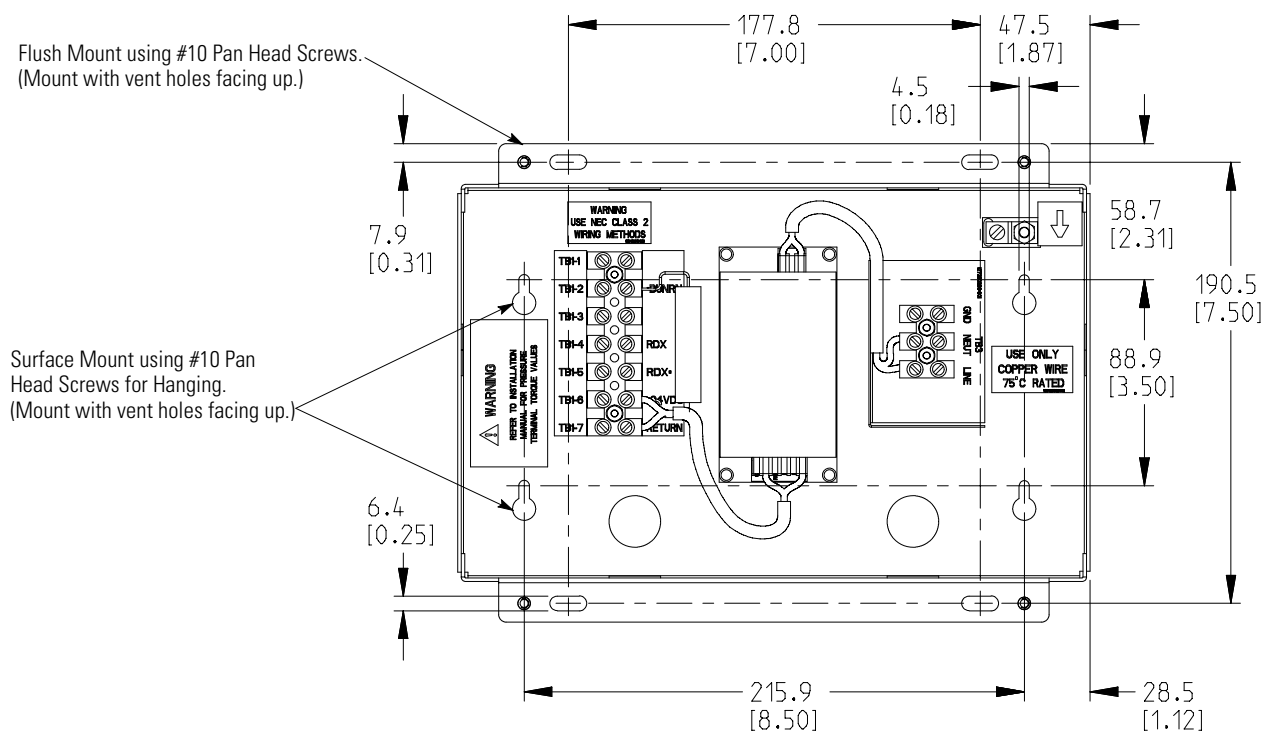
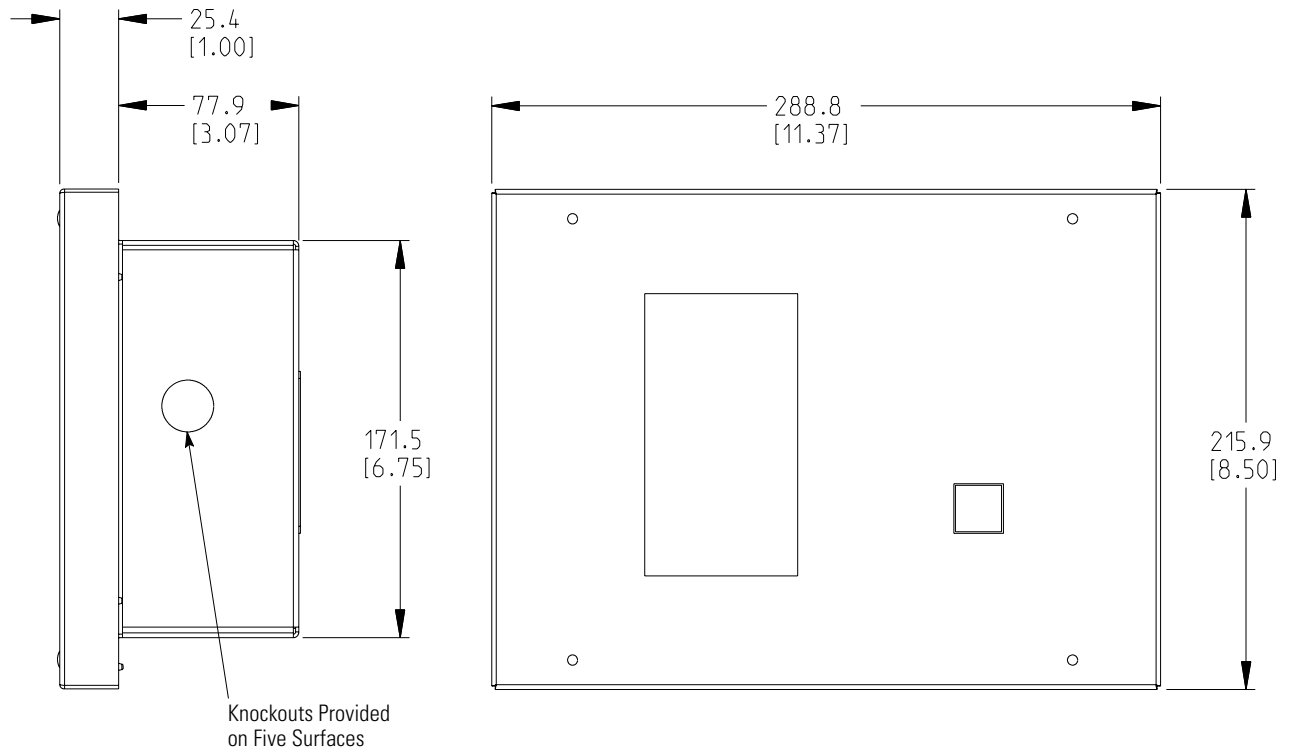


Figure 5-8. Remote Monitor Panel II Dimensions

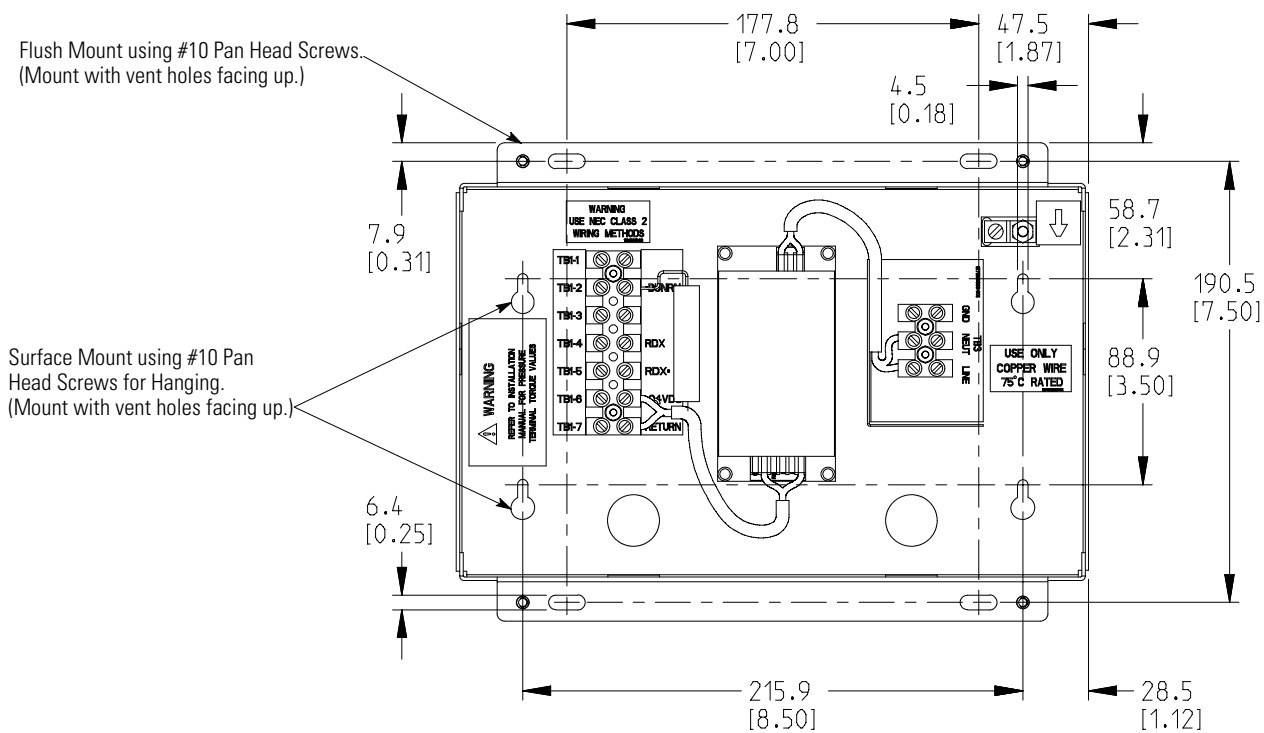
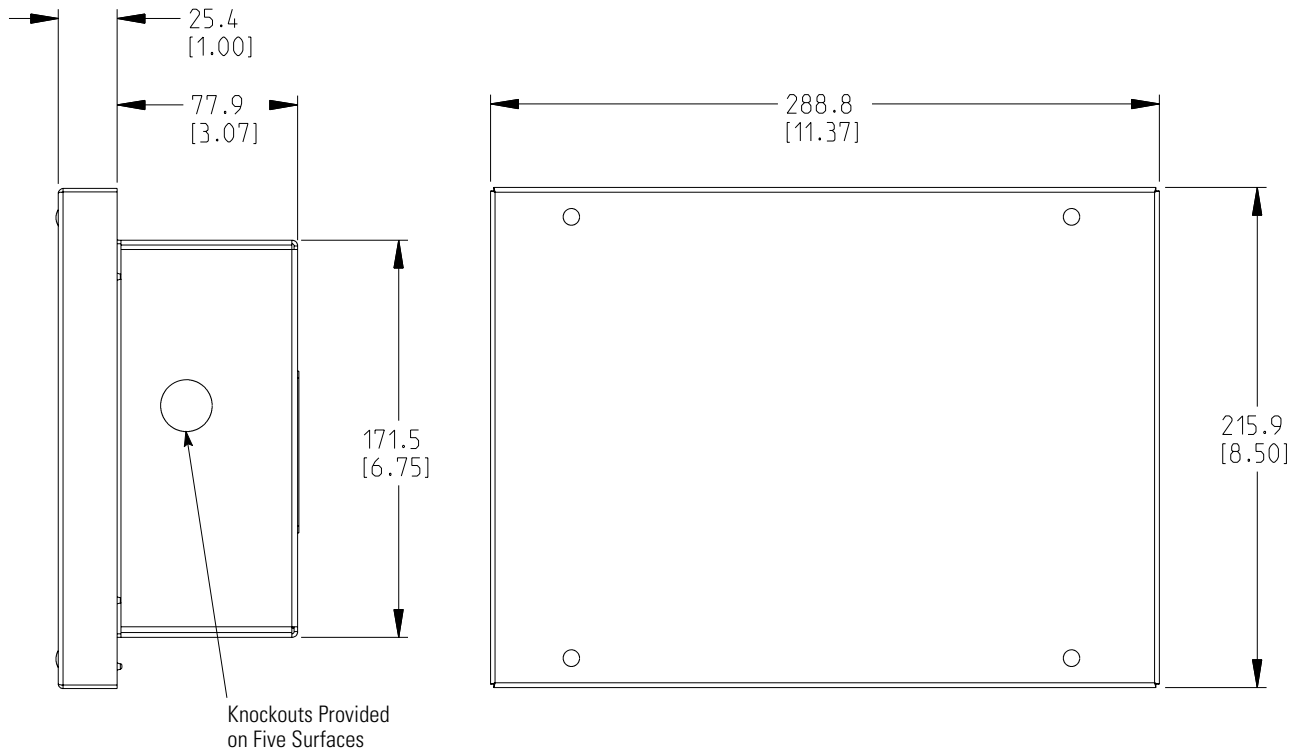


Figure 5-9. Relay Interface Module Dimensions

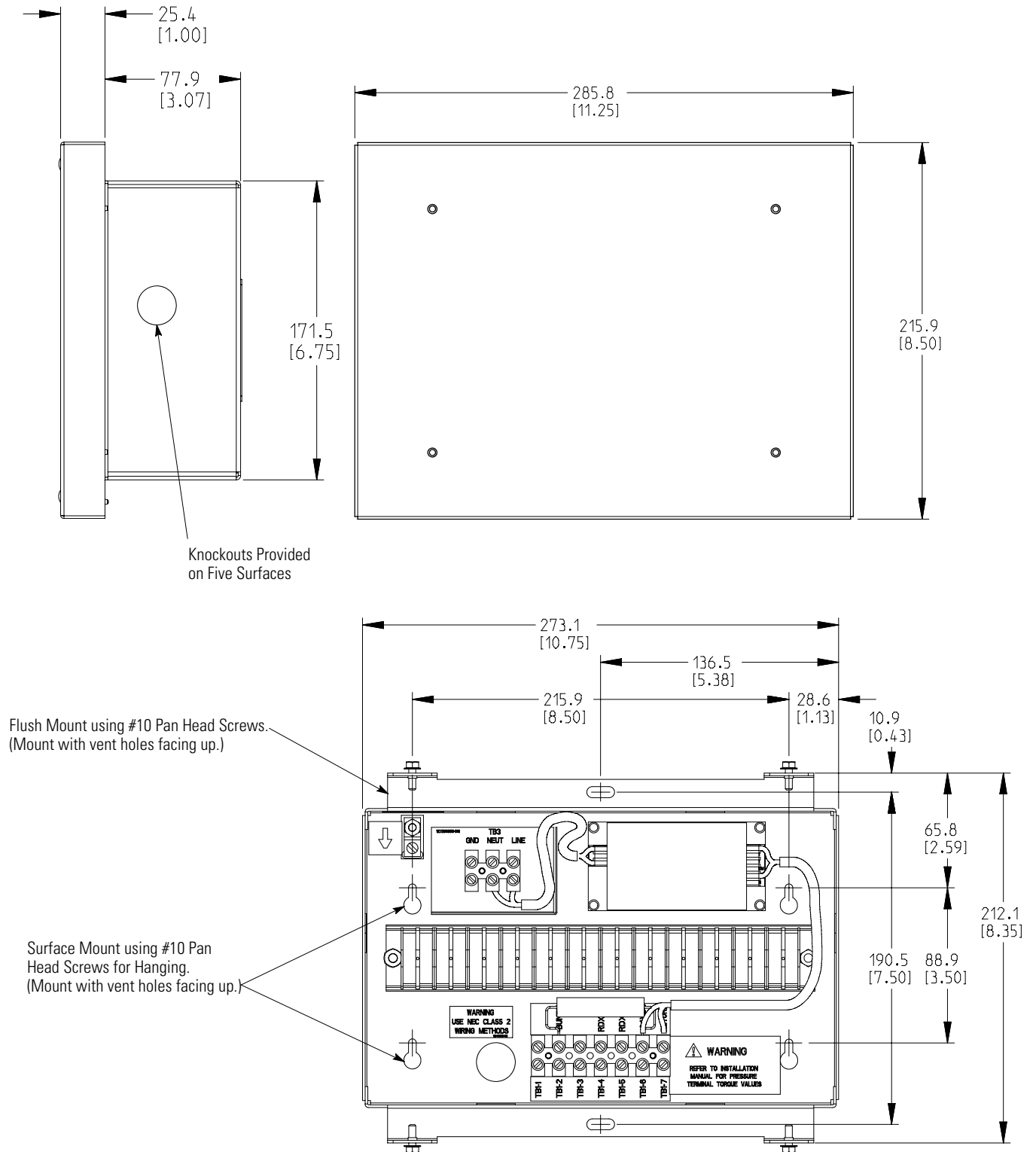


Figure 5-10. Supervisory Contact Module Dimensions

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Section II

Operation

Chapter 6

Understanding UPS Operation

6.1 UPS System Overview

The Powerware 9395 UPS is a continuous-duty, solid-state, transformerless (at 480 Vac), three-phase, true online system that provides conditioned and uninterruptible AC power to the UPS system's output and critical load.

The basic system consists of a rectifier, battery converter, inverter, monitoring/operation control panel, integrated communication server, and digital signal processor (DSP) logic. Figure 6-1 shows the main elements of the UPS system.

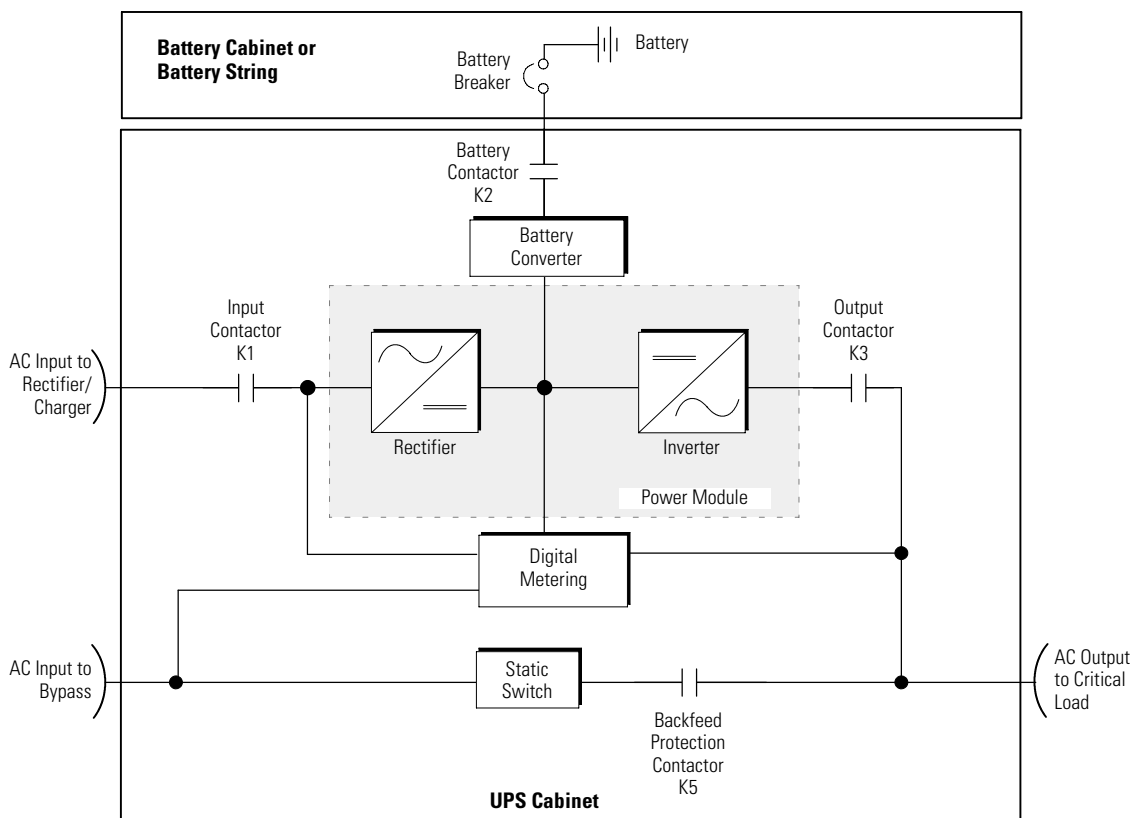


Figure 6-1. Main Elements of the UPS System

If utility power is interrupted or falls outside the parameters specified in Chapter 11, "Product Specifications," the UPS uses a *backup battery supply* to maintain power to the critical load for a specified period of time or until the utility power returns. For extended power outages, the UPS allows you to either transfer to an alternative power system (such as a generator) or shut down your critical load in an orderly manner.

The emergency bypass consists of a continuous-duty static switch and backfeed protection protection contactor K5. The backfeed protection contactor is located in series with the static switch. For manual transfers to bypass, the static switch is also used. The static switch is armed and ready during both types of transfers.

6.2 Modes

The Powerware 9395 UPS supports a critical load in three different modes of operation. The UPS can automatically use all three modes, as required. The standard operation modes are:

- In Normal mode, the critical load is supplied by the inverter, which derives its power from rectified utility AC power. In this mode, the battery charger also provides charging current for the battery, if needed.
- In Battery mode, the battery provides DC power, which maintains inverter operation. The battery supports the critical load.
- In Bypass mode, the critical load is directly supported by utility power.

The following paragraphs describe the differences in the three UPS operating modes, using block diagrams to show the power flow during each mode of operation.

6.2.1 Normal Mode

Figure 6-2 shows the path of electrical power through the UPS system when the UPS is operating in Normal mode.

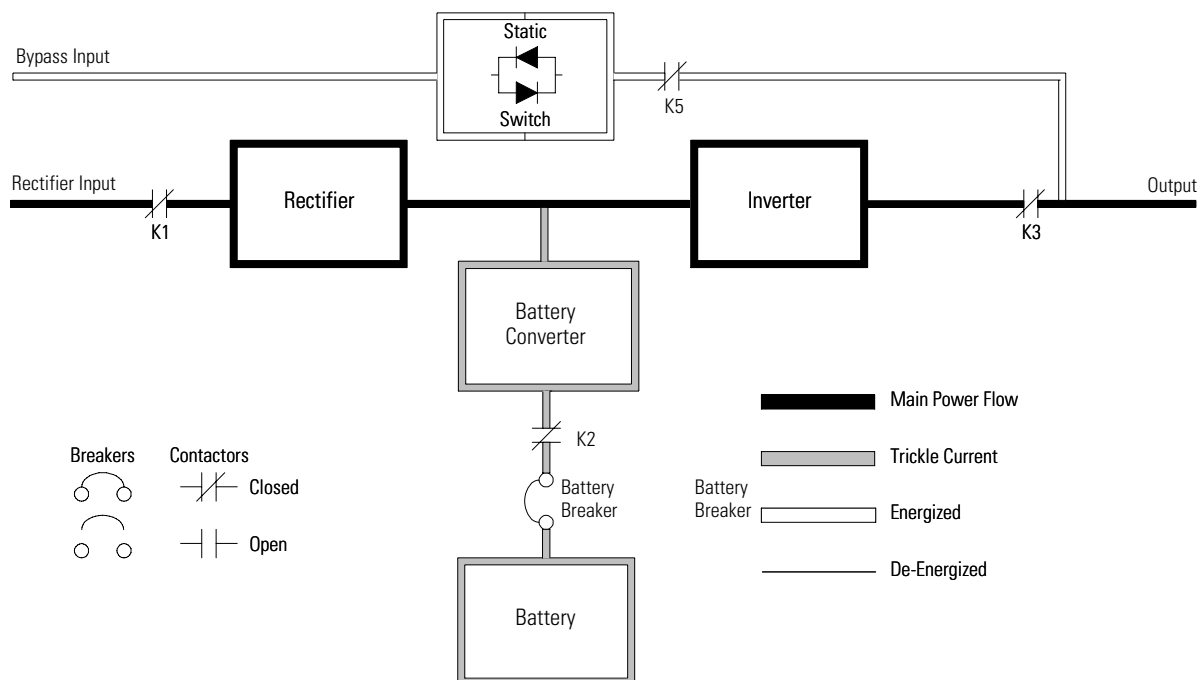


Figure 6-2. Path of Current Through the UPS in Normal Mode

During normal UPS operation, power for the system is derived from a utility input source through the rectifier input contactor K1. The front panel displays "Normal," indicating the incoming power is within voltage and frequency acceptance windows. Three-phase AC input power is converted to DC using IGBT devices to produce a regulated DC voltage to the inverter. When contactor K2 is closed the battery is charged directly from the regulated rectifier output through a buck or boost DC converter, depending on the system voltage and the size of the battery string attached to the unit.

The battery converter derives its input from the regulated DC output of the rectifier and provides either a boosted or bucked regulated DC voltage charge current to the battery. The battery is always connected to the UPS and ready to support the inverter should the utility input become unavailable.

The inverter produces a three-phase AC output to a customer's load without the use of a transformer. The inverter derives regulated DC from the rectifier and uses IGBT devices and pulse-width modulation (PWM) to produce a regulated and filtered AC output. The AC output of the inverter is delivered to the system output through the output contactor K3.

If the utility AC power is interrupted or is out of specification, the UPS automatically switches to Battery mode to support the critical load without interruption. When utility power returns, the UPS returns to Normal mode.

If the UPS becomes overloaded or unavailable, the UPS switches to Bypass mode. The UPS automatically returns to Normal mode when the overload condition is cleared and system operation is restored within specified limits.

If the UPS suffers an internal failure, it switches automatically to Bypass mode and remains in that mode until the failure is corrected and the UPS is back in service.

6.2.2 Bypass Mode

The UPS automatically switches to Bypass mode if it detects an overload, load fault, or internal failure. The bypass source supplies the commercial AC power to the load directly. Figure 6-3 shows the path of electrical power through the UPS system when operating in Bypass mode.

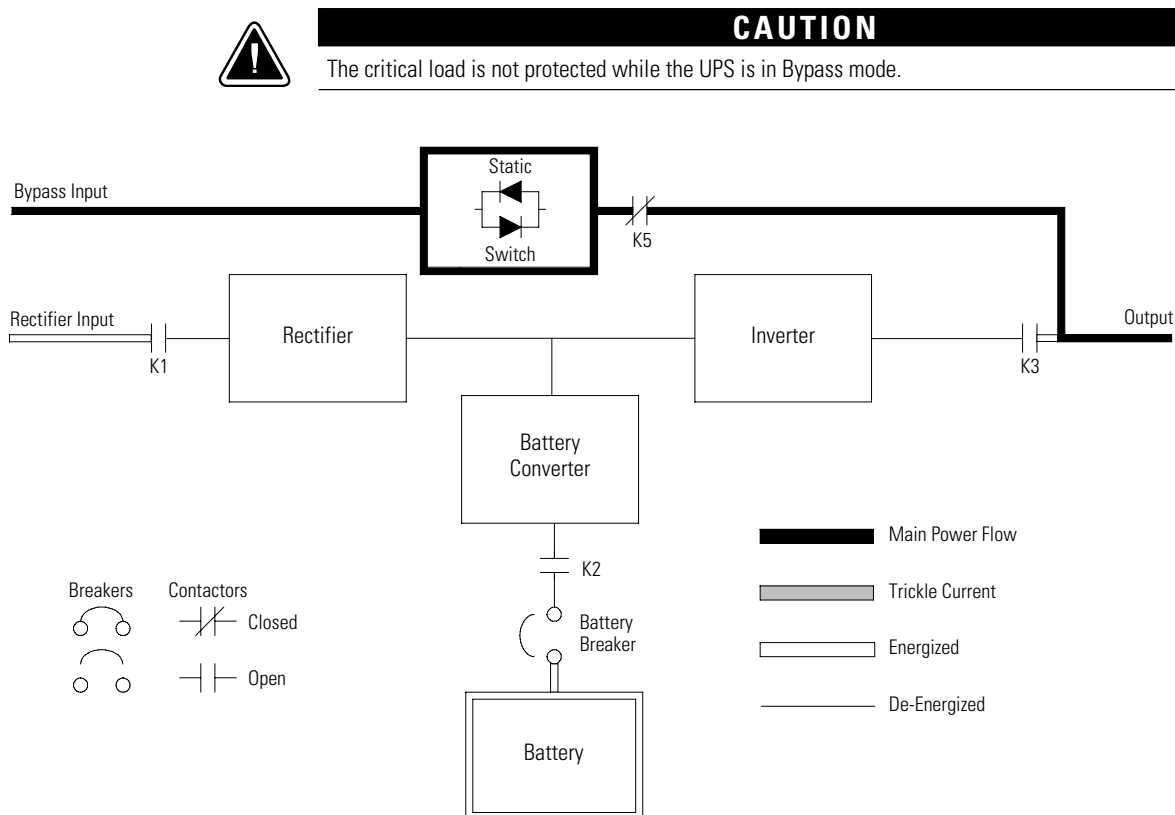


Figure 6-3. Path of Current Through the UPS in Bypass Mode

In Bypass mode, the output of the system is provided with three-phase AC power directly from the system input. While in this mode, the output of the system is not protected from voltage or frequency fluctuations or power outages from the source. Some power line filtering and spike protection is provided to the load but no active power conditioning or battery support is available to the output of the system in the Bypass mode of operation.

The internal bypass is comprised of a solid-state, silicon-controlled rectifier (SCR) static switch (SSW) and a backfeed protection contactor K5. The static switch is rated as a continuous-duty device that is used anytime the inverter is unable to support the applied load. The static switch is wired in series with the backfeed protection contactor, and together they are wired in parallel with the rectifier and inverter. The static switch, being an electronically-controlled device, can be turned on immediately to pick up the load from the inverter while the inverter output contactor K3 opens to isolate the inverter. The backfeed protection contactor is normally always closed, ready to support the static switch unless the bypass input source becomes unavailable.

6.2.3 Battery Mode

The UPS automatically transfers to Battery mode if a utility power outage occurs, or if the utility power does not conform to specified parameters. In Battery mode, the battery provides emergency DC power that the inverter converts to AC power.

Figure 6-4 shows the path of electrical power through the UPS system when operating in Battery mode.

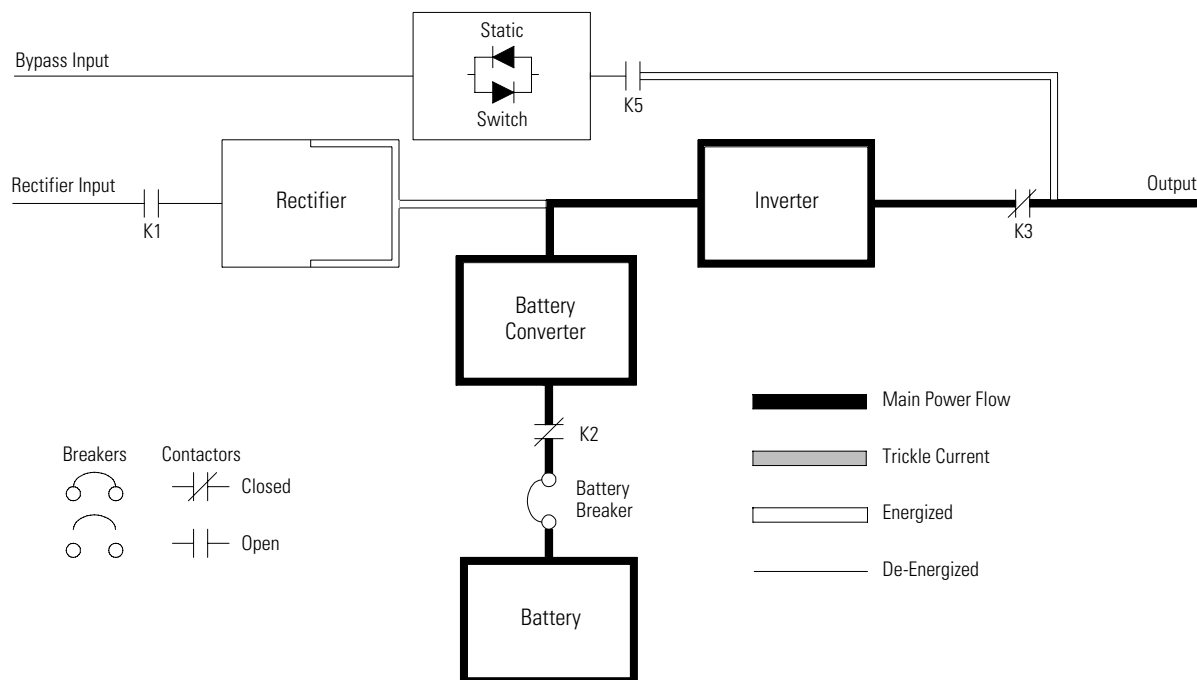


Figure 6-4. Path of Current Through the UPS in Battery Mode

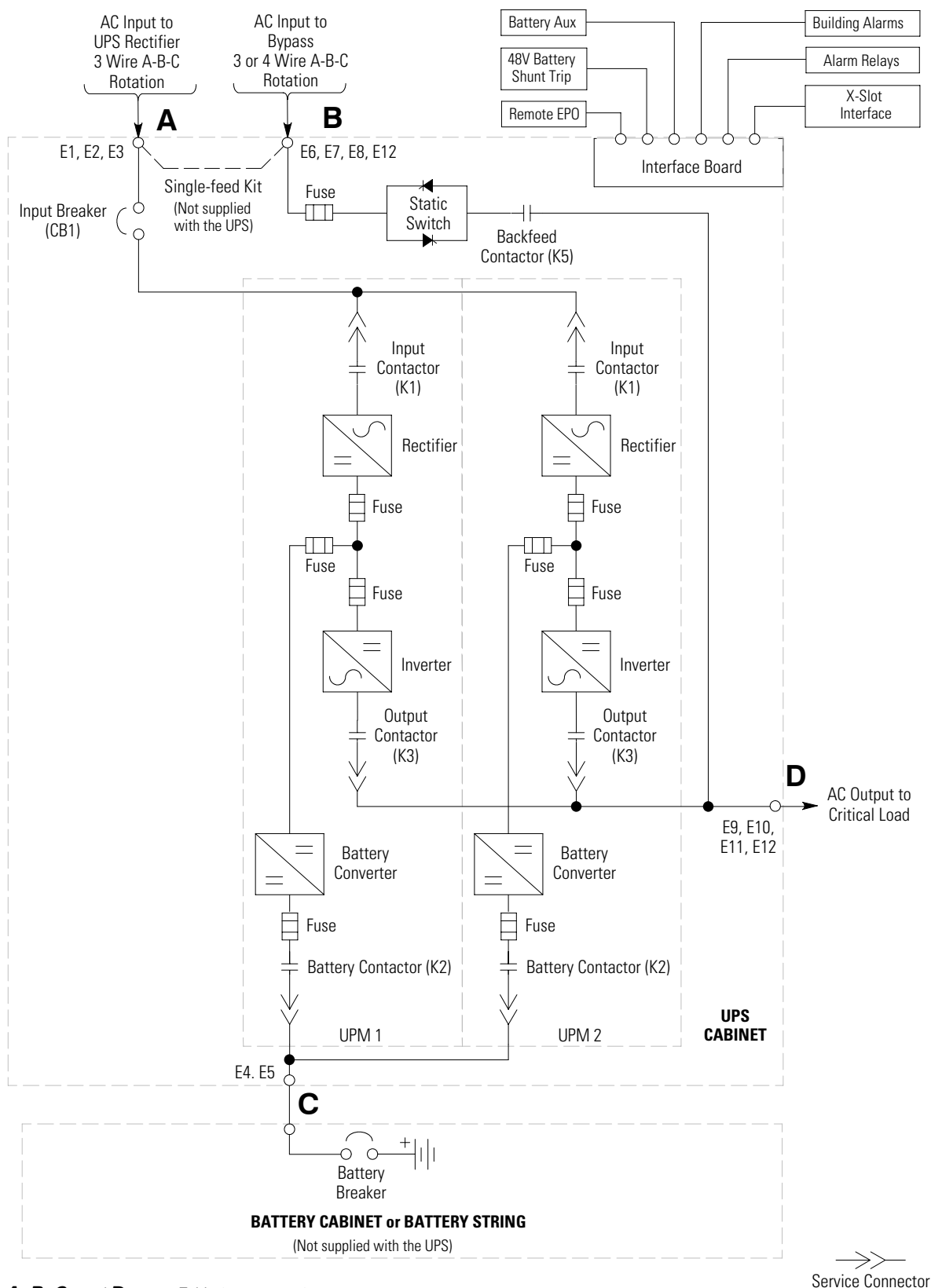
During a utility power failure, the rectifier no longer has an AC utility source from which to supply the DC output current required to support the inverter. The input contactor K1 opens and the battery instantaneously supplies energy to the battery converter. The converter either bucks or boosts the voltage so that the inverter can support the customer's load without interruption. If bypass is common with the rectifier input, the backfeed protection contactor K5 also opens. The opening of contactors K1 and K5 prevent system voltages from bleeding backwards through the static switch and rectifier snubber components and re-entering the input source.

If the input power fails to return or is not within the acceptance windows required for normal operation, the battery continues discharging until a DC voltage level is reached where the inverter output can no longer support the connected loads. When this event occurs, the UPS issues another set of audible and visual alarms indicating SHUTDOWN IMMINENT. Unless the rectifier has a valid AC input soon, the output can be supported for only two minutes before the output of the system shuts down. If the bypass source is available, the UPS transfers to bypass instead of shutting down.

If at any time during the battery discharge the input power becomes available again, contactors K1 and K5 close and the rectifier begins to supply DC current to the converter and inverter. At this point, the unit returns to Normal mode. Depending on the total load and the duration of the battery discharge, battery current limit alarms may be seen for a short time due to the current required to recharge the battery.

6.3 UPS System Online Configurations

Online Drawing	UPS Model	Voltage		System Type
		Input	Output	
Figure 6-5 on page 6-6	9395-550/450 9395-550/550	480	480	Single Unit Two UPM – Reverse Transfer Dual-Feed Common Battery
Figure 6-6 on page 6-7	9395-550/450 9395-550/550	480	480	Single Unit Two UPM – Reverse Transfer Dual-Feed Separate Battery
Figure 6-7 on page 6-8	9395-550/450 9395-550/550	480	480	Simplified Dual-Fed UPS with Maintenance Bypass Panel



NOTE Callout letters **A**, **B**, **C**, and **D** map to Table 3-4 on page 3-7.

NOTE If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral to ground bonding jumper must be installed. DO NOT install both a source neutral and a bonding jumper.

Figure 6-5. Powerware 9395 450–550 kVA UPS System, 480V Input and 480V Output Dual-Feed, Common Battery

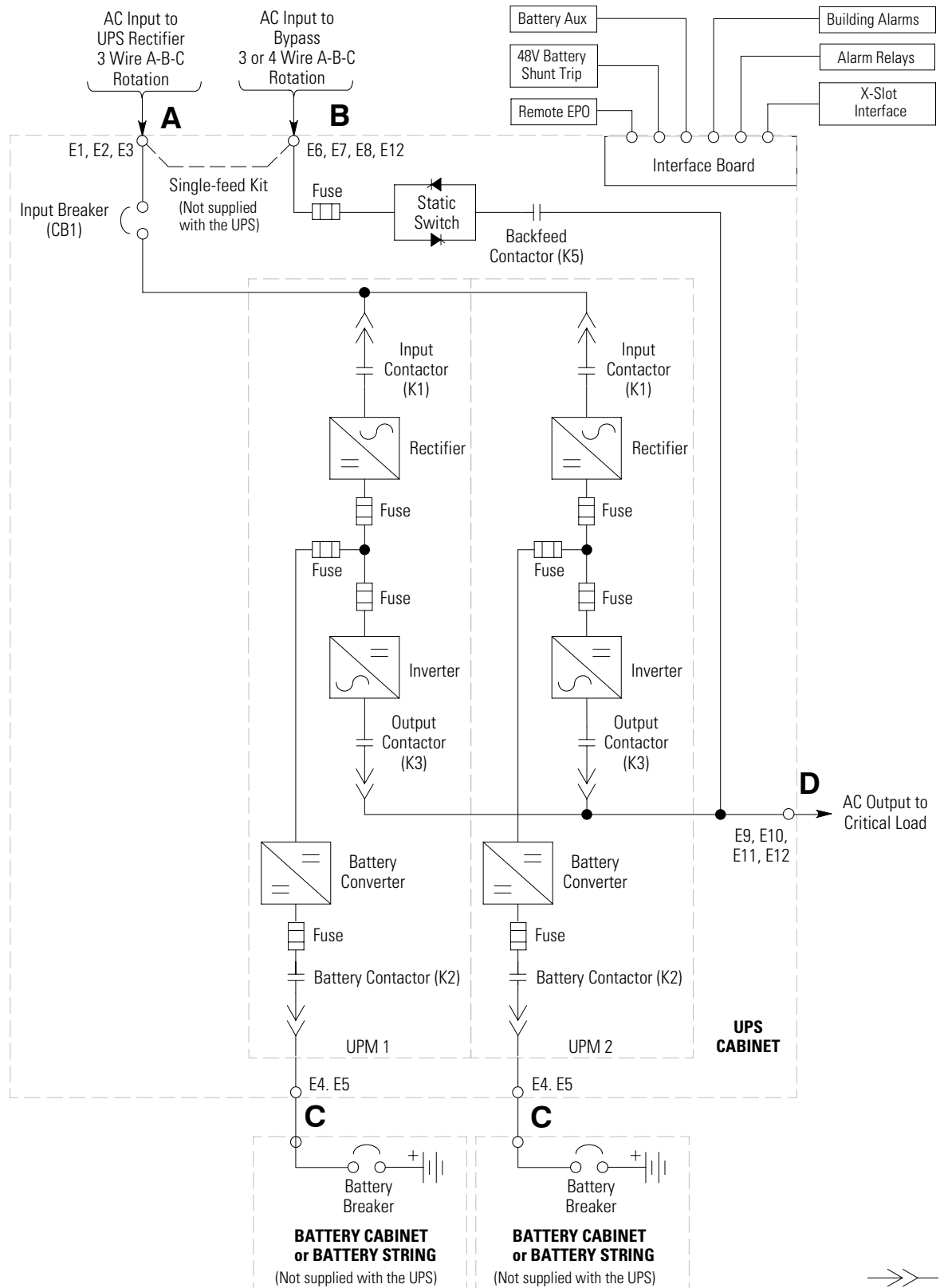
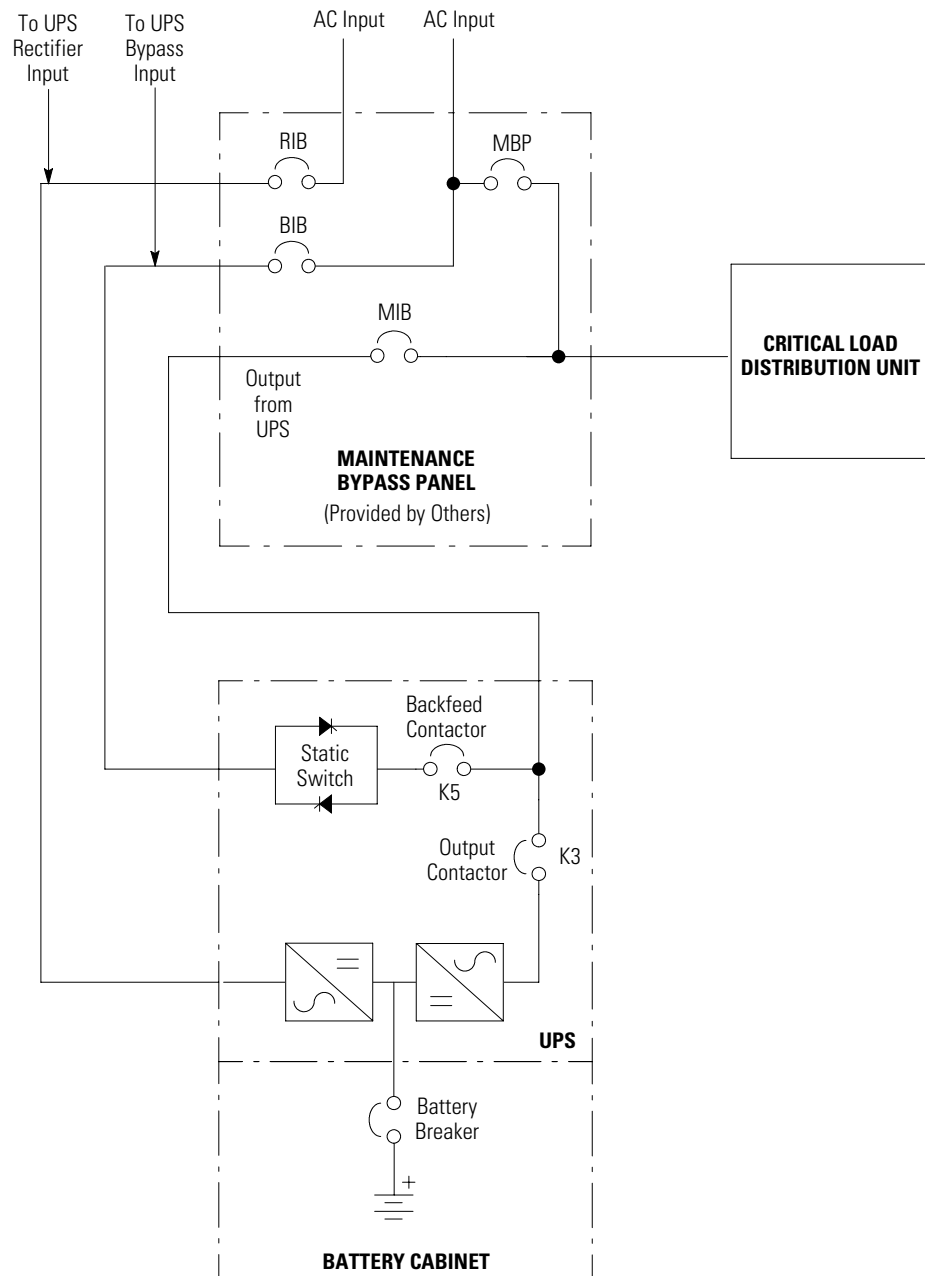


Figure 6-6. Powerware 9395 450–550 kVA UPS System, 480V Input and 480V Output Dual-Feed, Separate Battery



RIB: Rectifier Input Breaker
 BIB: Bypass Input Breaker
 MIB: Maintenance Isolation Breaker
 MBP: Maintenance Bypass Breaker

NOTE If installing, as part of the UPS system, a maintenance bypass without a rectifier input breaker, a minimum of two separate feeds with upstream feeder breakers, or one feed with two upstream feeder breakers, must be provided: one for the UPS and one for the maintenance bypass. DO NOT use one feed or a single-feeder breaker to supply both the UPS and the maintenance bypass.

Figure 6-7. Simplified Dual-Feed UPS with Maintenance Bypass Panel

Chapter 7

UPS Operating Instructions

This section describes how to operate the UPS.



NOTE Before starting the UPS, ensure all installation tasks are complete and a preliminary startup has been performed by authorized service personnel. The preliminary startup verifies all electrical interconnections to ensure the installation was successful and the system operates properly.

NOTE Read this section of the manual and have thorough knowledge of UPS operation before attempting to operate any of the controls.

NOTE The UPS displays two minutes of battery runtime at the initial startup. After a 24-hour charging period, the UPS automatically runs a battery test and the correct battery runtime displays.

7.1 UPS Controls and Indicators

The controls and indicators identified and described in this section are used to control and monitor UPS operation. Figure 7-1 shows the UPS controls and indicators.

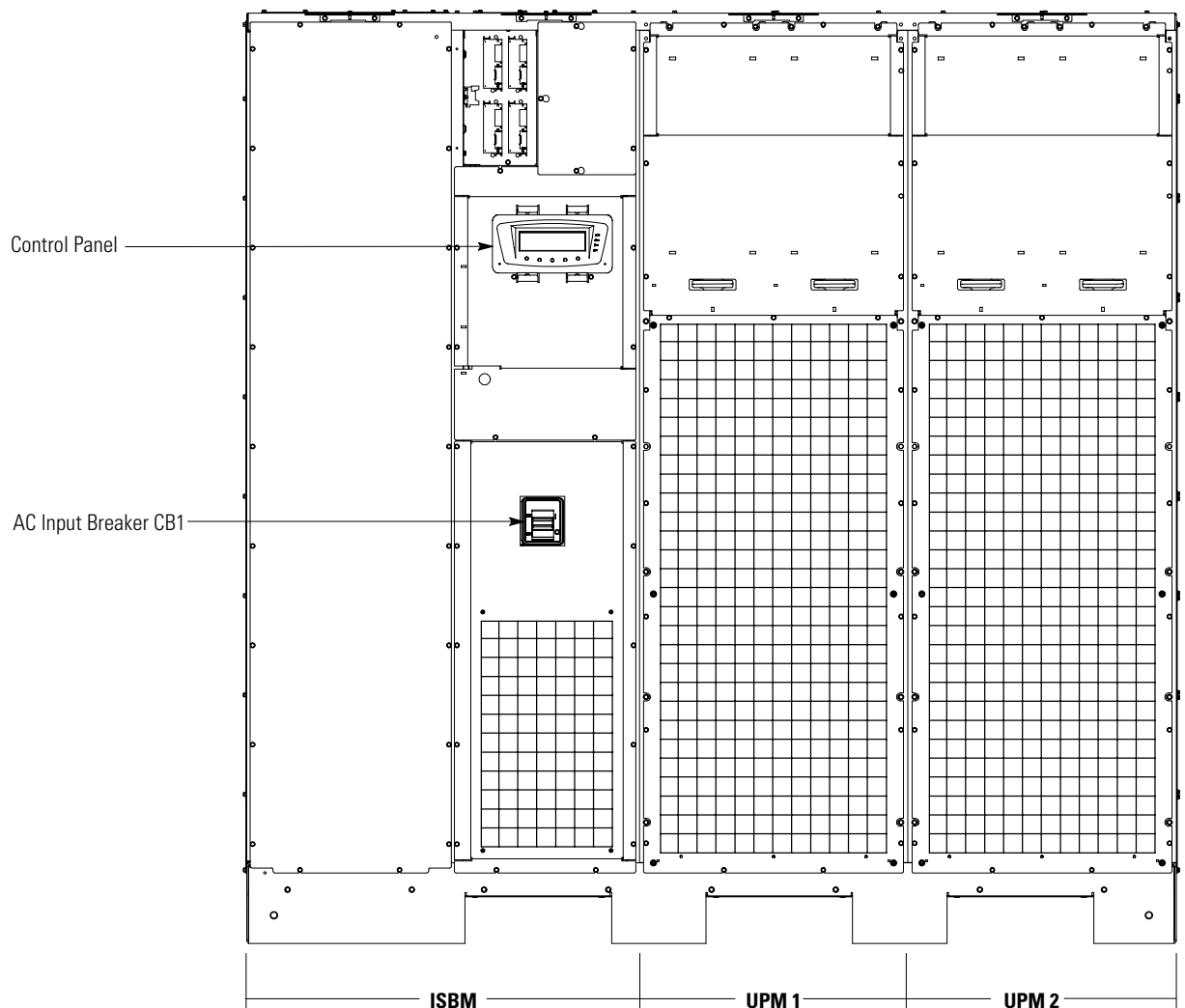


Figure 7-1. Powerware 9395 450–550 kVA UPS Controls and Indicators

7.1.1 Control Panel

The control panel is used to set up and control the UPS, and to monitor UPS operation. For a description of the UPS control panel functions, see paragraph 7.2.

7.1.2 Circuit Breakers

Circuit breaker (CB1) is used to control the AC input to the UPS rectifier.

7.2 Using the Control Panel

The following paragraphs describe the UPS control panel, including controls and indicators, and how to monitor UPS operation. The control panel (see Figure 7-2) is located on the front door of the UPS.

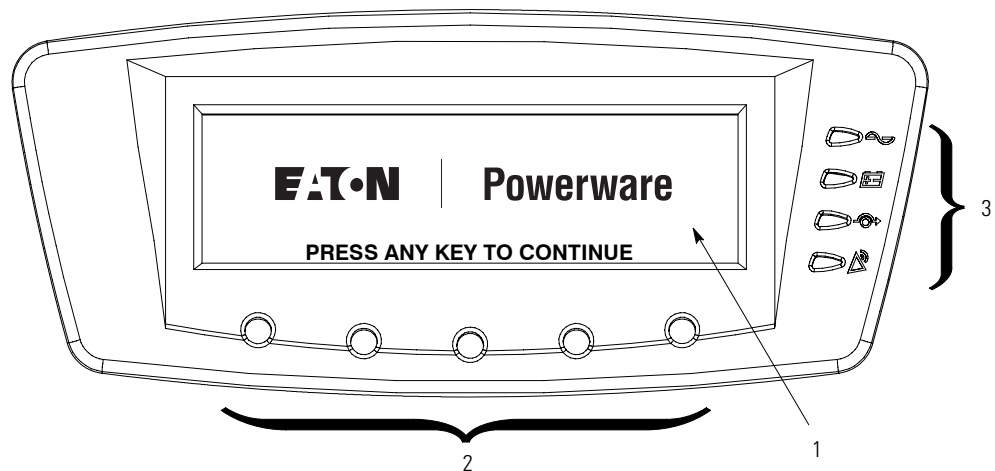


Figure 7-2. UPS Control Panel

The control panel consists of:

- A liquid crystal display (LCD) (1)
- A horizontal row of pushbutton switches (2)
- A vertical column of status indicators (3). See paragraph 7.2.1.

The following paragraphs describe using the UPS control panel to monitor the UPS. See paragraph 7.3 for use of the operational controls.

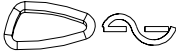

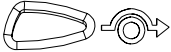

When the unit powers up, the screen displays the Eaton | Powerware logo as shown in Figure 7-2. To advance to the Main Menu and Mimic screen, press any control panel pushbutton once.

7.2.1 Status Indicators

The four symbols on the right side of the control panel are *status indicators*. They are colored light emitting diode (LED) lamps, and they work in conjunction with the alarm horn to let you know the operating status of the UPS.

Table 7-1 describes the status indicators.

Table 7-1. Status Indicators

Indicator	Status	Description
 Green	On	The UPS is operating normally. The power module is supplying power to the critical load.
	Off	The UPS is turned off.
 Yellow	On	The UPS is in Battery mode. Because Battery mode is a normal condition of the UPS, the Normal indicator also remains illuminated.
 Yellow	On	The UPS is in Bypass mode. The critical load is supported by the bypass source. The Normal indicator is not illuminated when the system is in Bypass mode.
 Red	On	The UPS has an active alarm and requires immediate attention. The LCD shows the highest priority active alarms. All alarms are accompanied by an audible horn. To silence the horn, press any control panel pushbutton once. The Alarm indicator may be illuminated along with other indicators.
	Flashing	There is a new UPS alarm condition. The indicator flashes until acknowledged by pressing any control panel pushbutton once.

For more information about audible horns, see “System Event Horns” on page 8-1.

7.2.2 Using the LCD and Pushbuttons

The LCD on the control panel provides an operator interface with the UPS system. Figure 7-3 identifies the display areas discussed in the following sections.

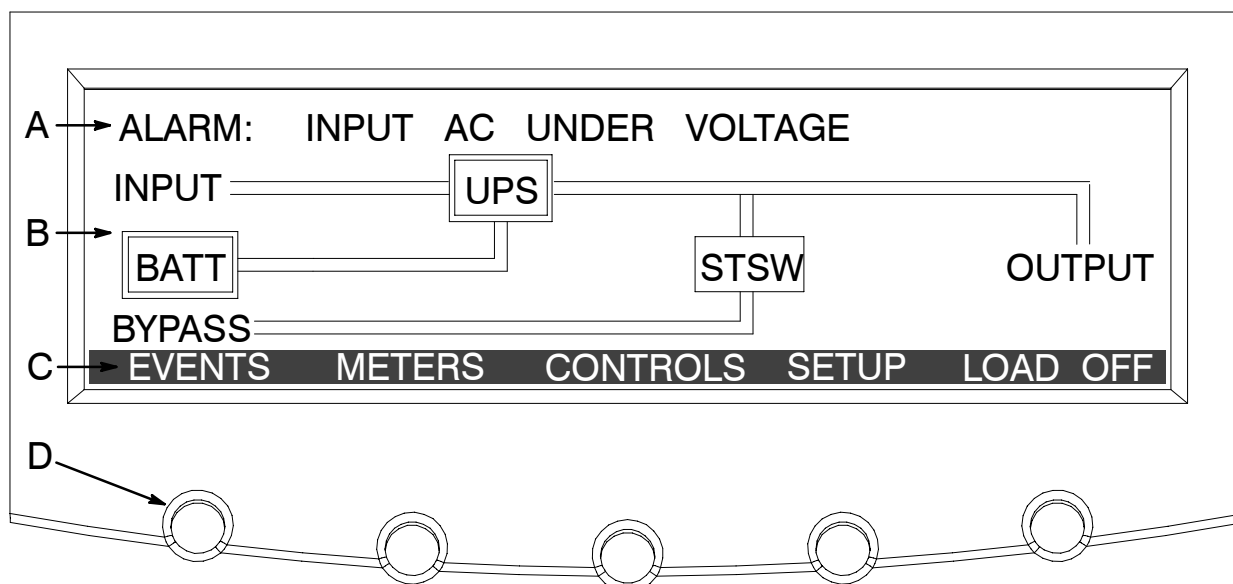


Figure 7-3. Parts of the LCD

- A** The *UPS status* area automatically scrolls between the Powerware model number, current date and time, active alarms, active notices, and load percent and battery runtime for the UPS. The top line of display blinks while scrolling when the system needs attention. Some notices and alarms may be accompanied by an audible horn. To silence the horn, press any control panel pushbutton once. Shown is a typical alarm message. For more information about alarms and notices, see Chapter 8, “Responding to System Events.”
- B** The *information area* contains data about UPS status and operations.
- C** The *menu bar* lists the titles of the available screens. To select a screen, press the pushbutton underneath the desired screen.
- D** The *navigation pushbuttons* function depending on the screen displayed. Use the pushbuttons to select menu screens or scroll through available screens. The LCD options above the pushbuttons indicate each pushbutton’s function.

You can use the LCD and the pushbuttons to:






- Look at a log of UPS events (alarms, notices, and commands) (see paragraph 7.2.5)
- Monitor UPS operation (see paragraph 7.2.5)
- Set UPS parameters (see paragraph 7.2.5)
- Control UPS operation (see paragraphs 7.2.6 and 7.2.7)

After approximately 30 minutes, the display screen darkens. To restore the screen, press any pushbutton once.

7.2.3 Using the Menu

The UPS menu bar allows you to display data in the information area to help you monitor and control UPS operation. Table 7-2 shows the basic menu structure.

Table 7-2. Display Function Menu Map

Menu Option	Description
EVENTS	Displays the list of Active System Events and a historical log of system events.
METERS	Displays performance meters for the system or critical load.
CONTROLS	Displays the System Status screen.
SETUP	Allows you to set the display contrast, set the date and time for the time stamp, configure the UPS serial communication ports, and view the firmware version numbers.
LOAD OFF	De-energizes the critical load and powers down the UPS.
ESC	Returns to Main Menu and Mimic screen from the Events, Meters, Controls, or Setup screens. Returns to the main System Setup Level screen from a setup submenu.
	Return arrow acknowledges or executes a command, or saves a setting.
 	Up or down arrows scroll through screens and lists or highlight settings.
 	Left or right arrows select or adjust settings displayed on the screen.

7.2.4 Mimic Screen

Figure 7-4 shows the Main Menu and Mimic screen. To select the Mimic screen from the Events, Meters, Controls, or Setup screens, press the **ESC** pushbutton on the current menu bar.

The Mimic screen shows the internal components of the UPS cabinet and a real-time graphical representation of the operating status of the system.

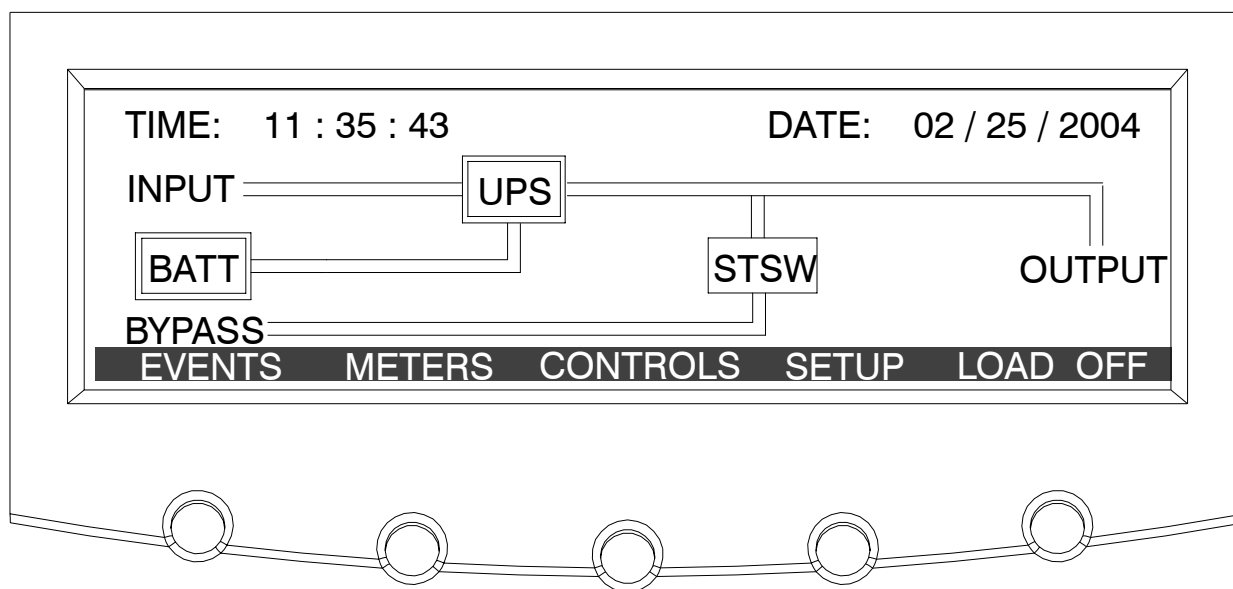


Figure 7-4. Main Menu and Mimic Screen (Normal Mode)

7.2.5 Display Menu Operation

Table 7-3 describes the menu functions and how to use them.

Table 7-3. Display Menu Operation

Function	Subfunction	Operation
Events		Press the EVENTS pushbutton on the main menu bar or History menu bar to display a listing of all system events that are currently active. The most recent event is listed first. As events clear, they are removed from the Active System Events listing. To scroll through the events, press the up or down arrow pushbuttons on the menu bar.
User History		Press the HISTORY pushbutton on the Active Events menu bar to display the User History Log. The User History Log lists up to 500 system events in chronological order, with the most recent event listed last (once 500 is reached, the earliest event is overwritten). The end of the log (the most recent events) is displayed first; scroll upward to view older event listings. To scroll through the events, press the up or down arrow pushbuttons on the menu bar. To return to the Active Events screen, press the EVENTS pushbutton on the menu bar.
Service History		Press the SERVICE pushbutton on the User History menu bar to display the Service History Log. The Service History Log lists up to 500 service events in chronological order, with the most recent event listed last (once 500 is reached, the earliest event is overwritten). The end of the log (the most recent events) is displayed first; scroll upward to view older event listings. To scroll through the events, press the up or down arrow pushbuttons on the menu bar. To return to the User History screen, press the USER pushbutton on the menu bar. To return to the Active Events screen, press the EVENTS pushbutton on the menu bar.

Function	Subfunction	Operation
Meters		The Meter screens show the UPS meter readings for the unit. The default voltage displayed on these screens is phase-to-neutral. However, an authorized Eaton Customer Service Engineer can change the screens to display the voltage phase-to-phase (A-B, B-C, C-A). Press the METERS pushbutton on the main menu bar to display the Unit Meter screens. To scroll through the meter screens, press the up or down arrow pushbuttons on the menu bar. The current UPS readings are displayed in the information area of the screen.
	Output	The Output screen shows output voltage (phase-to-neutral), output current (each phase), and frequency being supplied by the UPS, as well as the kVA, kW, and power factor measurements.
	Input	The Input screen shows input voltage (phase-to-neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.
	Bypass	The Bypass screen shows the bypass input voltage (phase-to-neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.
	Battery	The Battery screen displays the battery voltage (Vdc), the battery current (Idc), the minutes of battery time remaining, and battery temperature. Battery temperature must be set up by an authorized Eaton Customer Service Engineer. When battery life decreases to less than 20%, Check Battery is displayed.
	Statistics	The Statistics screen displays the hours on line and the total kW hours used.
	Output Current	The Output Power screen displays the power in kW and kVA for each UPM.
	Output Power	The Output Current Screen displays a real-time bar graph of the output current of the UPS. The graph shows the current for each phase.
Battery Discharge Log Summary		The Battery Discharge Log Summary collects information when the unit is on battery. The screen displays the total number of times since the last log reset that the unit has transferred to battery. It also displays the date of the last log reset, the average time spent on battery per event, and the total time on battery since the last reset. Press the METERS pushbutton on the main menu bar to display the Unit Meter screens. Scroll through the meter screens using the up or down arrow pushbuttons on the menu bar until the Battery Discharge Log Summary screen is displayed.
Battery Discharge Log		The Battery Discharge Log screen displays the individual log entries including the date and time of the event, how long it was on battery, the unit load when the event occurred, and the end voltage of the battery for that discharge period. If no events have occurred, the screen will display LOG EMPTY. Press the LOG pushbutton on the Battery Discharge Log Summary menu bar to display the Battery Discharge Log screen. To scroll through the individual events, press the up or down arrow pushbuttons on the menu bar. To return to the Battery Discharge Log Summary screen, press the SUMMARY pushbutton on the menu bar. To clear the Battery Discharge Log, press the RESET pushbutton on the menu bar.
System Level 0 Setup	Function Selection	This screen can be used to set the screen contrast, show the firmware versions installed, identify the unit type and enter a password to access Level 1 functions. Press the SETUP pushbutton on the main menu bar to display the System Setup Level 0 Screen. No password is necessary to access Level 0 functions. Use the up or down arrow pushbuttons to highlight the setup function screen desired, then press the SELECT pushbutton to display the function screen.
	Contrast Adjust	Select CONTRAST from the System Setup Level 0 menu to display the Contrast Adjust screen. Use the left or right arrow pushbuttons to adjust the contrast for the LCD. When the contrast adjustment is complete, press the SAVE pushbutton. Once the setting is saved, the System Setup screen displays. To return to the System Setup screen without saving the setting, press the return arrow pushbutton.
	Firmware Versions	The Versions screen provides the firmware version numbers installed on the UPS. Select VERSIONS from the System Setup Level 0 menu to display the Versions screen. To scroll through the firmware types, press the up or down arrow pushbuttons on the menu bar. To return to the System Setup screen, press the return arrow pushbutton.
	Identification	The Unit Type screen provides the model, CTO, and serial numbers of the UPS unit. Select UNIT TYPE from the System Setup Level 0 menu to display the Unit Type screen. To return to the System Setup screen, press the return arrow pushbutton.

Function	Subfunction	Operation
System Level 1 Setup	Password	The System Setup Level 1 screen can be used to set the UPS date and time, set the serial ports, change the Level 1 password, and log out of Level 1. In addition, the Level 0 functions are available. A password is required to access the Level 1 functions. To enter the password, select ENTER PASSWORD from the System Setup Level 0 menu to display the Enter Password screen. Use the left or right arrow pushbuttons to select the password character position. Use the up or down arrow pushbuttons to change the password character. Once the password is entered, press the DONE pushbutton. The System Setup Level 1 menu screen is displayed. The default password is L1.
	Function Selection	Use the up or down arrow pushbuttons to highlight the setup function screen desired, then press the SELECT pushbutton to display the function screen. The Level 1 screen times out after 60 minutes or can be logged out at any time by selecting the LOG OUT function from the menu screen.
	Change Password	The Change Password screen allows the System Setup Level 1 password to be changed. Select CHANGE PASSWORD from the System Setup Level 1 menu to display the Change Password screen. Use the left or right arrow pushbuttons to select the password character position. Use the up or down arrow pushbuttons to change the password character. Once the new password is entered, press the DONE pushbutton. The Change Password Save screen is displayed.
	Change Password Save	The Change Password Save screen lets you save the new password, retry another password, or abort the password change. Press SAVE , RETRY , or ABORT . If SAVE or ABORT is pressed, the action is completed, and the System Setup screen displays. If RETRY is pressed, the Change Password screen is redisplayed.
	Time Format	The Time Format Setup screen allows the selection of either month/day/year or day/month/year formats for display on the screen and for logging events in the Event and History Logs. Select DATE AND TIME from the System Setup Level 1 menu to display the Time Format Setup screen. Use the up or down arrow pushbuttons to highlight the desired format, then press the SELECT pushbutton to display the Set Date and Time screen. To return to the System Setup screen, press the return arrow pushbutton.
	Set Date and Time MM/DD/YYYY	The Set Date and Time MM/DD/YYYY screen allows the internal date and time of the UPS to be set in the month/day/year format. The date and time information is used for display on the screen and for logging events in the Event and History Logs. Use the left or right arrow pushbuttons to highlight the setting to be changed. Use the up or down arrow pushbuttons to make the change. When finished making changes, use the left or right arrow pushbuttons to highlight SAVE and the up or down arrow pushbuttons to select YES . To complete the save function and return to the System Setup screen, select the return arrow pushbutton.
	Set Date and Time DD/MM/YYYY	The Set Date and Time DD/MM/YYYY screen allows the internal date and time of the UPS to be set in the day/month/year format. The date and time information is used for display on the screen and for logging events in the Event and History Logs. Use the left or right arrow pushbuttons to highlight the setting to be changed. Use the up or down arrow pushbuttons to make the change. When finished making changes, use the left or right arrow pushbuttons to highlight SAVE and the up or down arrow pushbuttons to select YES . To complete the save function and return to the System Setup screen, select the return arrow pushbutton.
	Com Port Selection	The Com Port Setup screen allows selection of the serial COM port to set up. Select COM PORT SETUP from the System Setup Level 1 menu to display the COM Port Setup screen. Use the up or down arrow pushbuttons to highlight the the COM port to be set up, then press the SELECT pushbutton. To return to the System Setup screen, press the return arrow pushbutton.
Control	Com Port Setup	The COM Setup screen is used to change and save the settings for the selected serial communication port. The COM port number selected from the COM Port Setup screen displays. If the changes are not wanted, use the ABORT pushbutton to return to the COM Port Setup screen. Use the up or down arrow pushbuttons to highlight the setting to be changed. Use the return arrow pushbutton to toggle through the values for the setting to make the change. Press SAVE or ABORT . Once the action is completed, the COM Port Setup screen is displayed.
		See paragraph 7.2.6 for details.

7.2.6 System Status Screen and Controls

Press the **CONTROLS** pushbutton on the main menu bar to display the System Status screen. Normal operation, transfer to bypass, charger control, UPM startup and shutdown and LOAD OFF commands are controlled through this screen. In addition, the screen displays the current status of the UPS and indicates whether the UPS is in Maintenance Bypass or Bypass, and the state of the UPM and battery charger. Figure 7-5 shows the System Status screen.

Use the **↑** or **↓** pushbutton on the System Status menu bar to highlight the command screen desired, then press the **CONTROLS** pushbutton to display the command menu screen.

Table 7-4 lists the typical System Status Screen Messages that are displayed during UPS operation.

Table 7-5 describes the control functions and provides instructions to access and use the command menu screens.

For detailed information about using the System Controls, see paragraph 7.3.

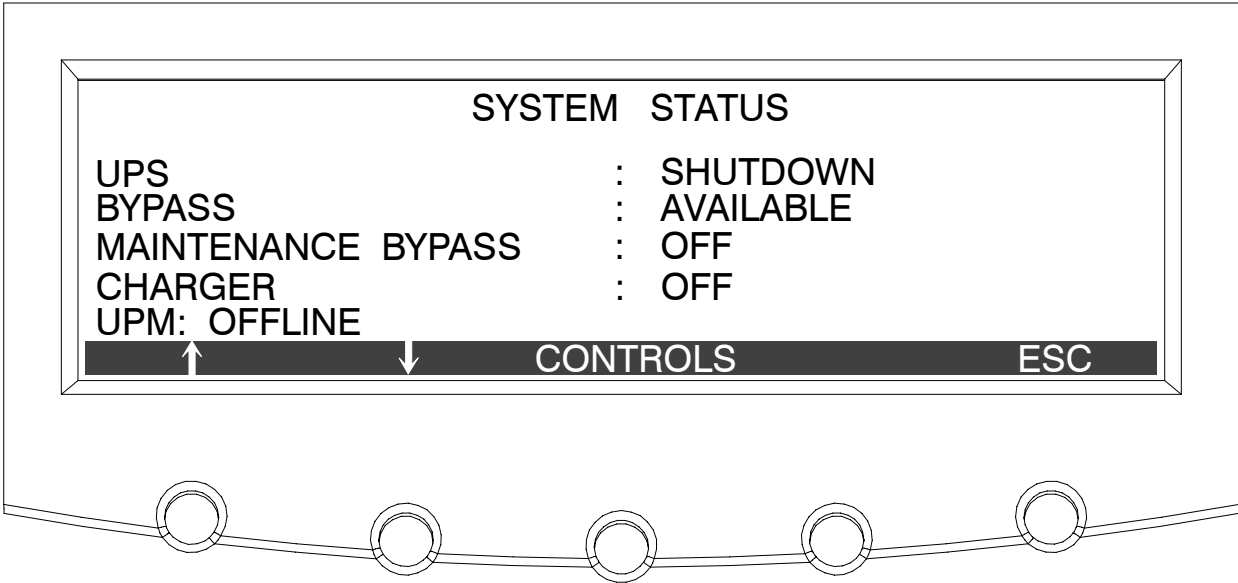


Figure 7-5. Typical System Status Screen

Table 7-4. Typical System Status Messages

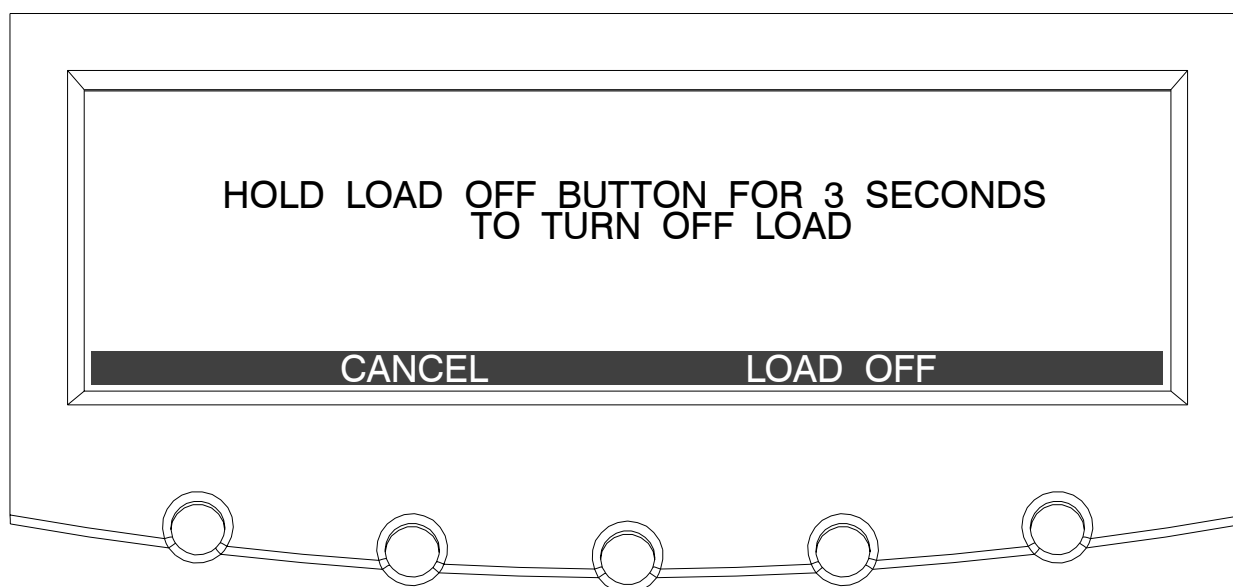
Function	Message
UPS	Shutdown; Bypass; Online
Bypass	Off; On; Available
Maintenance Bypass	Off; On
Charger	Charger Off; Charging
UPM (during startup)	DC Starting, Charger Off; DC Starting, Close Battery Breaker; Inverter Starting; Inverter Syncing; Ready; Online
UPM 1	Offline; Shutdown, Charger Off; Ready; Ready, Charging;
UPM 2	Online, Charger Off; Online, Charging

Table 7-5. Command Menu Operation

Function	Subfunction	Operation
UPS Control Commands		Use the up or down arrow pushbuttons to highlight the command function desired, then press the SELECT pushbutton to execute the command or proceed to further command screens.
	Go to Normal	Starts the UPS in Normal mode or transfers the UPS to Normal mode from Bypass mode.
	Load Off	Displays the Load Off screen (see paragraph 7.2.7).
	Go to Bypass	Starts the UPS in Bypass mode or transfers the UPS to Bypass mode from Normal mode.
Bypass Commands		Use the up or down arrow pushbuttons to highlight the command function desired, then press the SELECT pushbutton to execute the command or proceed to further command screens.
	Go to Bypass	Starts the UPS in Normal mode or transfers the UPS to Normal mode from Bypass mode.
	Load Off	Displays the Load Off screen (see paragraph 7.2.7).
	Go to Normal	Starts the UPS in Bypass mode or transfers the UPS to Bypass mode from Normal mode.
Charger Control Commands		Use the up or down arrow pushbuttons to highlight the command function desired, then press the SELECT pushbutton to execute the command.
	Charger On	Turns the battery charger on.
	Charger Off	Turns the battery charger off
UPM Control Commands		Use the up or down arrow pushbuttons to highlight the command function desired, then press the SELECT pushbutton to execute the command.
	UPM On	Turns the UPM on without transferring the load to normal. The Load is on bypass.
	UPM Off	Transfers the load to bypass and turns the UPM off.

7.2.7 Load Off Screen

The Load Off screen is displayed when the LOAD OFF pushbutton is selected from the main menu bar, the UPS Control Command screen, or the Bypass Control Command screen. This screen allows the LOAD OFF process to be aborted if the LOAD OFF pushbutton was pressed accidentally. Figure 7-6 shows the Load Off screen. For Load Off procedures, see paragraph 7.3.9 on page 7-15.

**Figure 7-6. Load Off Screen**

7.3 Operation

7.3.1 Starting the UPS in Normal Mode

To start the UPS system:

1. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
2. Close the UPS input feeder circuit breaker.
3. Close the UPS Bypass input feeder circuit breaker.
4. Observe the UPS control panel display becoming active, indicating logic power.
5. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
6. On the System Status screen, the UPS status should indicate **SHUTDOWN** and the UPM status should indicate **OFFLINE**.
7. Close the battery breaker.
8. If the UPS contains input breaker CB1, close input breaker CB1.
9. On the System Status screen, select the **UPS** command.
10. Press the **CONTROLS** pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
11. On the UPS Control Command screen, select **GO TO NORMAL**.
12. Press the **SELECT** pushbutton on the UPS Command menu bar.

If Auto Bypass is enabled (factory default), the critical load is immediately supplied by the bypass source, in Bypass mode, until the inverter turns on and the UPS transfers to Normal mode. The status indicator on the UPS control panel indicates the UPS is in Bypass mode. If Auto Bypass is not enabled, the UPS output remains off until the UPS transfers to Normal mode.

13. Observe the following messages are displayed sequentially on the UPM status line:

DC STARTING, CHARGER OFF
 INVERTER STARTING
 INVERTER SYNCING
 ONLINE

The rectifier and inverter turn on. The inverter continues to ramp up to full voltage.

Once the inverter reaches full voltage, the UPS output contactor K3 closes and the static switch turns off. Power is now supplied to the critical load in Normal mode. It takes approximately 1 minute for the UPS to achieve Normal mode.

The **NORMAL** status indicator is illuminated. The UPS status indicates **ONLINE**. The UPM status indicates **ONLINE, CHARGING**.

7.3.2 Starting the UPS in Bypass Mode

If the inverter output of the UPS is not available and the critical load needs to be energized:



CAUTION

In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.

1. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
2. Close the UPS input feeder circuit breaker.
3. Close the UPS Bypass input feeder circuit breaker.
4. Observe the UPS control panel becoming active, indicating logic power.
5. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
6. On the System Status screen, the UPS status should indicate **SHUTDOWN** and the UPM status should indicate **OFFLINE**.
7. If the UPS contains input breaker CB1, close input breaker CB1.
8. On the System Status screen, select the **BYPASS** command.
9. Press the **CONTROLS** pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
10. On the Bypass Control Command screen, select **GO TO BYPASS**.
11. Press the **SELECT** pushbutton on the Bypass Command menu bar.

The critical load is immediately supplied by the bypass source, in Bypass mode.

The **BYPASS** status indicator is illuminated. The Bypass status indicates **ON**. The UPM status indicates **OFFLINE**.

7.3.3 Starting the UPMs

To start the power module without transferring the critical load to normal:

1. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
2. Close the UPS input feeder circuit breaker.
3. Close the UPS Bypass input feeder circuit breaker.
4. Observe the UPS control panel becoming active, indicating logic power.
5. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
6. On the System Status screen, the UPS status should indicate **SHUTDOWN** and the UPM status should indicate **OFFLINE**.
7. If the UPS contains input breaker CB1, close input breaker CB1.
8. On the System Status screen, select the **UPM 1** command.

9. Press the **CONTROLS** pushbutton on the System Status menu bar. The UPM Control Command screen is displayed.
10. On the UPM Control Command screen, select **UPM ON**.
11. Press the **SELECT** pushbutton on the UPM Command menu bar.
12. Observe the following messages are displayed sequentially on the UPM status line:

DC STARTING, CHARGER OFF
 INVERTER STARTING
 INVERTER SYNCING
 READY

The UPM 1 rectifier and inverter turn on.

13. Repeat steps 8 through 11 selecting **UPM 2** to start UPM 2.
14. Observe the following messages are displayed sequentially on the UPM status line:

DC STARTING, CHARGER OFF
 INVERTER STARTING
 INVERTER SYNCING
 READY

The UPM 2 rectifier and inverter turn on. When the inverter reaches full voltage, the UPS is ready to transfer to the Normal mode and supply the critical load.

7.3.4 Transfer from Normal to Bypass Mode

To transfer the critical load to Bypass mode:



CAUTION

In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.

1. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.
5. Press the **SELECT** pushbutton on the Bypass Command menu bar.

The UPS transfers to Bypass mode and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.

The **BYPASS** status indicator is illuminated. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.



WARNING

Power is present inside the UPS cabinets.

7.3.5 Transfer from Bypass to Normal Mode

To transfer the critical load to Normal mode:

1. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **GO TO NORMAL**.
5. Press the **SELECT** pushbutton on the UPS Command menu bar.

The UPS transfers to Normal mode. If the power module is not available, the system remains on bypass and an alarm sounds.

The **NORMAL** status indicator is illuminated. The UPS status indicates **ONLINE**. The UPM status indicates **ONLINE**.

7.3.6 Transfer from Normal to Bypass Mode and Shut Down UPS

To transfer the critical load to Bypass mode and shut down the UPS:

1. Transfer the critical load to bypass by performing the procedure in paragraph 7.3.4.
2. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
3. On the System Status screen, select the **UPM 1** command.
4. Press the **CONTROLS** pushbutton on the System Status menu bar. The UPM Control Command screen is displayed.
5. On the UPM Control Command screen, select **UPM OFF**.
6. Press the **SELECT** pushbutton on the UPM Command menu bar.

The UPM status indicates **SHUTDOWN**. The input, output, and battery contactors open, and the power module is turned off. The bypass source supplies the critical load.

7. Repeat steps 2 through 6 selecting **UPM 2** to shut down UPM 2.



WARNING

Power is present inside the UPS cabinets.

7.3.7 UPS and Critical Load Shutdown

To perform maintenance or service on the critical load, shut down power to the load:

1. Turn off all equipment that is being powered by the UPS.
2. Perform the LOAD OFF procedure in paragraph 7.3.9.

The input, output, battery, and bypass backfeed contactors open, and the power module is turned off.



WARNING

Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.

3. If the UPS contains input breaker CB1, open the UPS input breaker CB1.
4. Open the UPS input and bypass feeder circuit breakers.

7.3.8 Charger Control

To turn the battery charger on:

1. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **CHARGER** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Charger Control Command screen is displayed.
4. On the Charger Control Command screen, select **CHARGER ON**.
5. Press the **SELECT** pushbutton on the Charger Command menu bar.

To turn the battery charger off:

1. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **CHARGER** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Charger Control Command screen is displayed.
4. On the Charger Control Command screen, select **CHARGER OFF**.
5. Press the **SELECT** pushbutton on the Charger Command menu bar.

7.3.9 Using the UPS LOAD OFF Pushbutton or Command

A UPS Load Off is initiated by the **LOAD OFF** pushbutton from the main menu bar, the Load Off command on the UPS Control Command screen, or Load Off command on the Bypass Control Command screen. The UPS **LOAD OFF** controls the UPS output by powering down the UPS and de-energizing the critical load.

The UPS (including Bypass) remains off until restarted.

To use the **LOAD OFF** pushbutton:

1. Press the **LOAD OFF** pushbutton.

The Load Off screen is displayed, providing a choice to proceed or abort the shutdown.

CAUTION



All power to the critical load is lost when the LOAD OFF is selected in the following step. You should use this feature only when you want to de-energize the critical load.

2. To shut down the UPS, press **LOAD OFF** from the Load Off menu bar, and hold for three seconds. To abort the shutdown, press **CANCEL**.

When LOAD OFF is selected and held for three seconds, the input, output, battery, and bypass backfeed contactors open, and the power module is turned off.

CAUTION



Do not attempt to restart the system after Load Off until the cause of the shutdown has been identified and cleared.

3. To restart the UPS after pressing the **LOAD OFF** pushbutton, follow the procedure in paragraph 7.3.1 or 7.3.2.

WARNING



Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.

To use the **LOAD OFF** command:

1. Press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select either the **UPS** or the **BYPASS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The UPS or Bypass Control Command screen is displayed.
4. On the Control Command screen, select **LOAD OFF**.
5. Press the **SELECT** pushbutton on the Command menu bar.

The Load Off screen is displayed, providing a choice to proceed or abort the shutdown.

CAUTION

All power to the critical load is lost when the **LOAD OFF** is selected in the following step. You should use this feature only when you want to de-energize the critical load.

6. To shut down the UPS, press **LOAD OFF** from the Load Off menu bar, and hold for three seconds. To abort the shutdown, press **CANCEL**.

When **LOAD OFF** is selected and held for three seconds, the input, output, battery, and bypass backfeed contactors open, and the power module is turned off.

CAUTION

Do not attempt to restart the system after the Load Off until the cause of the shutdown has been identified and cleared.

7. To restart the UPS after pressing the **LOAD OFF** pushbutton, follow the procedure in paragraph 7.3.1 or 7.3.2.

WARNING

Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.

7.3.10 Using the Remote Emergency Power-off Switch

A UPS emergency power-off is initiated by the **REPO** pushbutton switch. In an emergency, you can use this switch to control the UPS output. The **REPO** switch de-energizes the critical load and powers down the UPS immediately, without asking for verification.

The UPS, including Bypass, remains off until restarted.

CAUTION

All power to the critical load is lost when the **REPO** switch is activated in the following step. You should use this feature only when you want to de-energize the critical load.



NOTE The following instructions are for the Eaton Corporation-supplied **REPO** switch. If a customer-supplied **REPO** switch is used, it may not activate in the same manner; refer to the operating instructions provided with the switch.

To use the **REPO** switch:

1. Press the **REPO** pushbutton switch.

The input, output, and bypass backfeed contactors open, the battery breaker or disconnect is tripped, and the power module is turned off immediately, without asking for verification.

CAUTION

Do not attempt to restart the system after the REPO until the cause of the shutdown has been identified and cleared.

2. To restart the UPS after using the **REPO** pushbutton, reset the REPO switch and then follow the procedure in paragraph 7.3.1 or 7.3.2.

WARNING

Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.

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Chapter 8

Responding to System Events

8.1 General

When the UPS system is running in Normal mode, it continually monitors itself and the incoming utility power. In Battery or Bypass modes, the UPS may issue alarms to let you know exactly what event caused the change from Normal mode. System events on the UPS can be indicated by horns, lights, messages, or all three.

Select **Events** from the menu bar on the Main Menu screen to look at the Active System Events screen. This screen shows any currently active alarms, notices, or commands. For more information on using the Events screen, see paragraph 7.2.5, “Display Menu Operation” on page 7-5.

8.2 System Event Horns

The system event horn beeps to alert an operator that an event needing attention is taking place. Horn 1 cycles at a one-second rate.

8.3 System Event Indicators

The status indicators on the UPS control panel and the event horn let you know when the UPS system is operating in any mode other than Normal. Only the Normal indicator is visible during normal UPS system operation. The other indicators illuminate to indicate alarms or events. When an alarm occurs, you should first check these indicators to see what type of event has taken place. For descriptions of the status indicators, see paragraph 7.2.1, “Status Indicators” on page 7-3.

8.4 System Event Messages

When a system event occurs, a message appears on the LCD in the UPS status area. This message is also written to the Active Events log and may be added to the Events History log. The messages are divided into four categories: alarms, notices, status, and commands.

The top line of the LCD scrolls all active notices and alarms. The top line of display blinks while scrolling when the system needs attention. Some notices and alarms may be accompanied by an audible horn. To silence the horn, press any control panel pushbutton once.

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Chapter 9

Communication

This chapter describes the communication features of the Powerware 9395 450–550 kVA UPS and provides information about connecting hardware and using Terminal mode. For terminal wiring information, see paragraph 3.2.3 on page 3-12 and paragraph 4.5 on page 4-9. For location of the customer interface panels and terminals see Figure 4-3 on page 4-5 and Figure 4-8 through Figure 4-11 starting on page 4-11.

9.1 X-Slot Cards

The Powerware 9395 UPS has four standard, factory-installed X-Slot communication bays. See Figure 4-8 on page 4-11 for bay locations. The UPS is compatible with the following X-Slot cards (see Figure 9-1):

- Modbus Card – provides direct integration of UPS information (meters and status) to a Building Management System (BMS) using the Modbus RTU protocol.
- ConnectUPS-X Web/SNMP Card – provides remote monitoring through a Web browser interface, e-mail, and a network management system (NMS) using SNMP; connects to a twisted-pair Ethernet (10/100BaseT) network. It has a built-in switching hub that allows three additional network devices to be connected to the network without the requirement of additional network drops.



NOTE *The Modem Card cannot be installed in X-Slot 2.*

- Modem Card – provides “out-of-band” remote notification and monitoring using modem communication directly to cell phones and pagers.
- Relay Interface Card (AS/400) – has isolated dry contact (Form-C) relay outputs for UPS status: Utility failure, Low battery, UPS alarm/OK, or On bypass when interfacing with IBM® AS/400 computers, other relay connected computers, and industrial applications.
- Industrial Relay Card (IRC) – indicates the operating status of the UPS system using the customer’s monitoring equipment. The IRC uses four isolated normally-open or normally-closed dry relay contacts to indicate the UPS status. Normal, Bypass, Battery, and Alarm modes can be monitored.
- Powerware Hot Sync CAN Bridge Card – provides connectivity for operational mode control and metering of a parallel system at any UPM in the system. In addition, this card can be used to connect optional system monitoring devices, such as a Remote Monitor Panel II (RMP II), a Relay Interface Module II (RIM II), or a Supervisory Contact Module II (SCM II) to the UPS.
- Power Xpert® Gateway Card – provides a data gateway from the UPS to the Power Xpert software; provides remote monitoring through a Web browser interface, e-mail, and a network management system using SNMP; connects to a twisted-pair Ethernet (10/100BaseT) network. Modbus® TCP support provides direct integration of the PDU’s parameters to a Building Management System (BMS). It has a built-in switching hub that allows one additional network device to be connected to the network without the requirement of an additional network drop.

LAN and telephone drops for use with X-Slot connectivity cards must be provided by facility planners or the customer.

For installation and setup of an X-Slot card, please contact an Eaton service representative (see page 1-6). Refer to the manual supplied with the X-Slot card for user instructions.

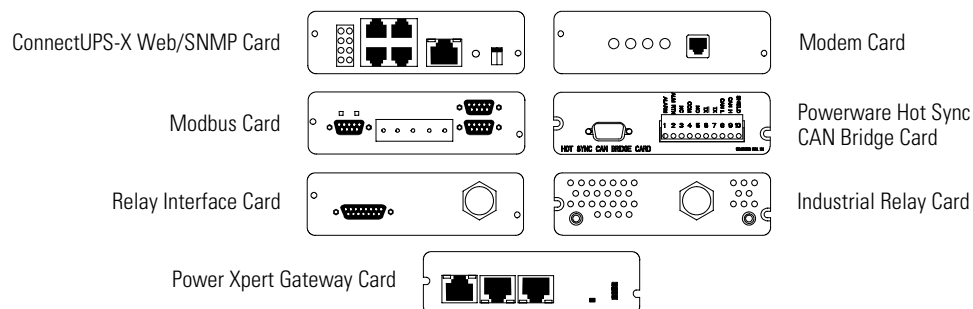


Figure 9-1. Optional X-Slot Cards

9.2 eNotify Service

The Powerware 9395 UPS supports Eaton's eNotify Service. eNotify Service is included at no charge during the first year of operation (warranty period), and also with the purchase of an Eaton PowerTrust Support Agreement after the initial warranty expires. eNotify and support agreement availability or specific features may vary by market; for more information, refer to: www.powerware.com/enotify/.

9.2.1 eNotify Service Features

The eNotify Service provides proactive monitoring and a monthly report detailing the ongoing health of your Powerware 9395 UPS:

- Proactive monitoring, called Anomaly Detection, automatically analyzes the status of the Powerware 9395 UPS on a daily basis. All data gathered from the unit, current and historical, is analyzed at the Customer Reliability Center (CRC) for trending issues. A set of factors, or rules, compared against your UPS's data can indicate a potential impending failure and trigger an appropriate anomaly notification to a CRC Analyst. Critical events are checked for additional anomalies. Through this service, the CRC can take pre-emptive, corrective action to ensure the highest level of availability of your Powerware 9395 UPS.
- The Customer Monitoring Report delivers information about Eaton's analysis of your Powerware 9395 UPS on a monthly basis. Depending on the model, the report provides detailed information about voltages, loads, external factors such as temperature and humidity, the attached batteries, and system availability. All of these factors contribute to the Relative Health Index (RHI) score that allows you to compare your unit's health relative to Eaton's optimum Powerware UPS operating levels.

9.2.2 Installing eNotify Service

A quick start guide and self-installation wizard tool are available on both the Software Suite CD included with the Powerware 9395 UPS documentation and on the Web at: www.powerware.com/enotify/. For the latest updates, installation tips, and information on connecting eNotify, visit the eNotify Web page. For installation support or questions about the eNotify Service, contact crctriagegroup@eaton.com.

The eNotify Service relies on a ConnectUPS-X Web/SNMP Card (or Power Xpert card) installed with the UPS sending one-way status and event e-mails to Powerware Remote Monitoring servers that analyze and store the data. Those servers also take the appropriate actions of sending notifications and reports. The ConnectUPS Card gathers information from the UPS directly and from any external sensors that are attached. The card also records all events that are generated by the UPS. This data is stored within the non-volatile memory logs on the ConnectUPS Card.

The eNotify Service runs on common protocols and transport mechanisms, making the connectivity between the Powerware 9395 UPS and the Powerware Remote Monitoring servers easy to set up. By using common e-mail transport mechanism, you do not have to open your network to proprietary or potentially unsecure protocols and transports.

9.3 Powerware LanSafe Power Management Software

Each Powerware 9395 UPS ships with LanSafe Power Management Software. To begin installing Powerware LanSafe software, see the instructions accompanying the Software Suite CD.

Powerware LanSafe software uses an RS-232 serial link to communicate with the UPS. The software provides up-to-date graphics of UPS power and system data and power flow, a complete record of critical power events, and notification of important UPS or power information. With custom views for monitoring status and metering information, various user groups can select the most useful view for their specific needs.

9.4 Remote Notification

For connection and setup of a modem, or to enable Remote Notify and Call Home features within the UPS, please contact an Eaton service representative (see page 1-6).

Remote Notification provides the UPS with the capability to use a standard off-the-shelf PC modem as a telephone interface. The features provided by this option are:

- Call a remote terminal or pager based on programmable events and alarms
- Four separate, programmable notification groups (phone numbers)
- Automatic answering (user-configurable) for access to the Terminal mode of the UPS
- Remote and local ability to clear Call Out alarms and events
- Error detection and correction for misconfigured and disconnected modems.

Remote Notification provides the user with the option of receiving alarms and notices at a remote location. Using the Terminal mode, the user calls the UPS to perform basic monitoring. In the event of a UPS alarm or notice, the user is notified at the remote location. The UPS calls through the modem to the user's computer or pager and leaves a message.

Remote Notification is an extension of the Terminal mode with the additional support algorithms necessary to control an external modem. Connection to the UPS is made when a user calls the UPS on the phone. The user has exactly the same capabilities as if using a terminal connected directly to an RS-232 port.

Remote Notification differs from the basic Terminal mode with the addition the following functions:

- Call Answer

The Call Answer function allows the user to call into the UPS from a remote location and enter Terminal mode.

- Call Out

The Call Out function allows the UPS to be configured to call either a remote computer or numeric paging service over the phone line. Call Out allows the UPS to call a remote computer and leave a one-line descriptive message of the alarm or notice condition. Numeric paging support allows the UPS to call a paging service and send numeric messages.

- Housekeeping

The Housekeeping function maintains the link between the UPS and modem.

9.5 Terminal Mode



NOTE The brackets ([]) in the following bullets indicate standard keyboard characters. To use a key combination, hold down the Escape key and press the indicated letter key.

- [ESC] [A] displays the Active Alarms.
- [ESC] [H] displays the Event History.
- [ESC] [N] displays the Node Bits Setup.
- [ESC] [Q] Quit.

In Terminal mode, the user can request the following:

9.5.1 Display UPS Control Panel

When this function is invoked, a facsimile of the UPS control panel is displayed on the terminal screen. All controls are functional and can control the UPS remotely. The only exception is the Load Off control which requires the operator to press and hold the local control for two seconds to shut down the UPS.

To remotely control the UPS or view UPS information, use the Escape key legend to control the function normally controlled by the control panel softkeys. See paragraph 7.2 on page 7-2, "Using the Control Panel," for instructions on navigating the control panel.

9.5.2 Event History Log

This key sequence prints the entire Event History Log of the UPS at the time the data is requested. The printout begins with the oldest alarm entry in the queue and ends with the most recent. Any alarms that occur while the Event History Log is printing are included in chronological order.

The Event History Log lists up to 500 system events in chronological order with the most recent event listed last. Figure 9-2 shows a sample Event History Log printout.

In this mode, system events are continually logged through the serial port to the device connected to the port.

The printed log entries contain a time and date stamp and the alarm text message. Terminal mode uses this format for printing alarm entries:

MM DD YYYY HH:MM:SS.hh KYWD MESSAGE <CR> <LF>

Where	Equals
MM	Month (2 digits)
DD	Day (2 digits)
YYYY	Year (4 digits)
HH	Hour (2 digits)
MM	Minute (2 digits)
SS	Second (2 digits)
hh	Hundredths of Second (3 digits)
KYWD	Keyword (ALARM, NOTICE, COMMAND, or STATUS)
Message	System Diagnostic Information
<CR>	Carriage Return Character (ASCII 13)
<LF>	Line Feed (ASCII 10)

An alarm message is prefixed by the word “CLEAR” whenever an alarm is entered into the Event History Log with a cleared status.

If a port is operating in Terminal mode and is connected to a computer, you can press **[Esc] [H]** to print the entire log with a firmware version header. The log in Terminal mode is always in English.

MODEL: POWERWARE 9395

CTO: TF12710000000

SERIAL:

MCU DSP:	70.81.14	
MCU BOOTLOADER:		80.40
MCU PLD:	1.00	
PMF 1 DSP:	80.81.14	
PMF 1 BOOTLOADER:		80.40
PMF 1 PLD:	1.00	
X SLOT CAN BRIDGE:		0.00
CSB DSP:	70.81.14	
CSB BOOTLOADER:		1.12
DISPLAY:	1.06	

TIME: 19:17:16 DATE: 03/23/2099

03/16/2099 21:25:20.355 S138: CONTROL POWER ON (PM1)
 03/16/2099 21:25:20.515 N011: OUTPUT UNDER OR OVER FREQ (PM1)
 03/16/2099 21:25:20.675 S302: EEPS CONFIGURING (PM1)
 03/16/2099 21:25:23.475 N267: POWER MODULE CABLE FAIL 15 (PM1)
 03/16/2099 21:25:25.180 N271: DC HW AMPS LIMIT (PM1)
 03/16/2099 21:25:25.215 N007: INPUT AC UNDER VOLTAGE (PM1)
 03/16/2099 21:25:25.850 N011: OUTPUT UNDER OR OVER FREQ OK (PM1)
 ...
 03/23/2099 18:59:20.225 A199: BATTERIES DISCONNECTED (PM1)

ACTIVE ALARMS:

11 NOTICE: OUTPUT UNDER OR OVER FREQ (PM1)
 12 ALARM: REMOTE EMERGENCY POWER OFF (MCU)
 102 NOTICE: INVERTER L1 CURRENT LIMIT (PM1)
 103 NOTICE: INVERTER L2 CURRENT LIMIT (PM1)
 104 NOTICE: INVERTER L3 CURRENT LIMIT (PM1)

Figure 9-2. Sample Event History Log

9.6 Building Alarm Monitoring

This standard feature lets you connect the UPS to your building alarms, such as smoke detectors or overtemperature alarms. The customer interface terminals for external connections are located inside the UPS. You should use twisted-pair wires for each alarm input and common.

The building alarms can be programmed to display the alarm functional name.

9.7 General Purpose Relay Contact

One general purpose relay contact is provided as a standard feature on the UPS. The alarm contact is located inside the UPS on the customer interface terminal board.

You can use a normally-closed or normally-open contact. If the state of the contact changes from the state you specify as normal, a signal is issued. You can connect this contact to equipment at your facility (such as a light or an alarm bell) to let you know when an alarm is active on the UPS. This feature is useful if the UPS is located in a remote area where the UPS horn may not be heard immediately.



CAUTION

Contacts should not be operated in excess of 30 Vac @ 5A maximum.

9.8 Optional Remote Monitor Panel II

As an option, an RMP II can be installed to monitor the operation of the UPS system from virtually any location within the facility, up to 150m (500 ft) from the UPS. The RMP II contains backlit status indicators and a local horn. The RMP II can be flush-mounted or surface-mounted on a desktop, or secured to a wall. Figure 9-3 shows an RMP II.

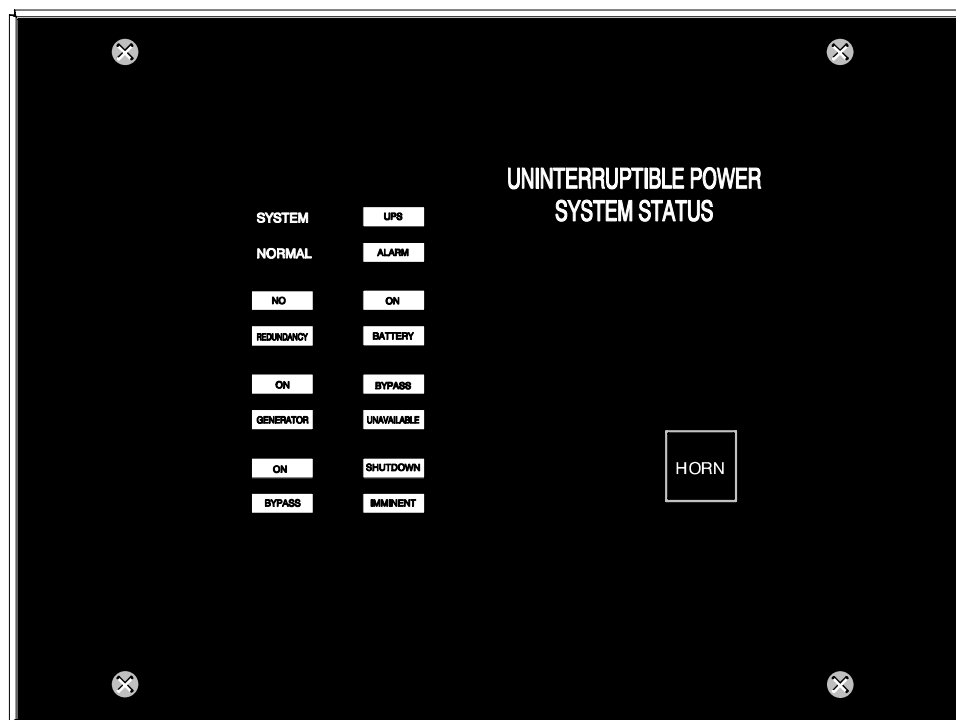
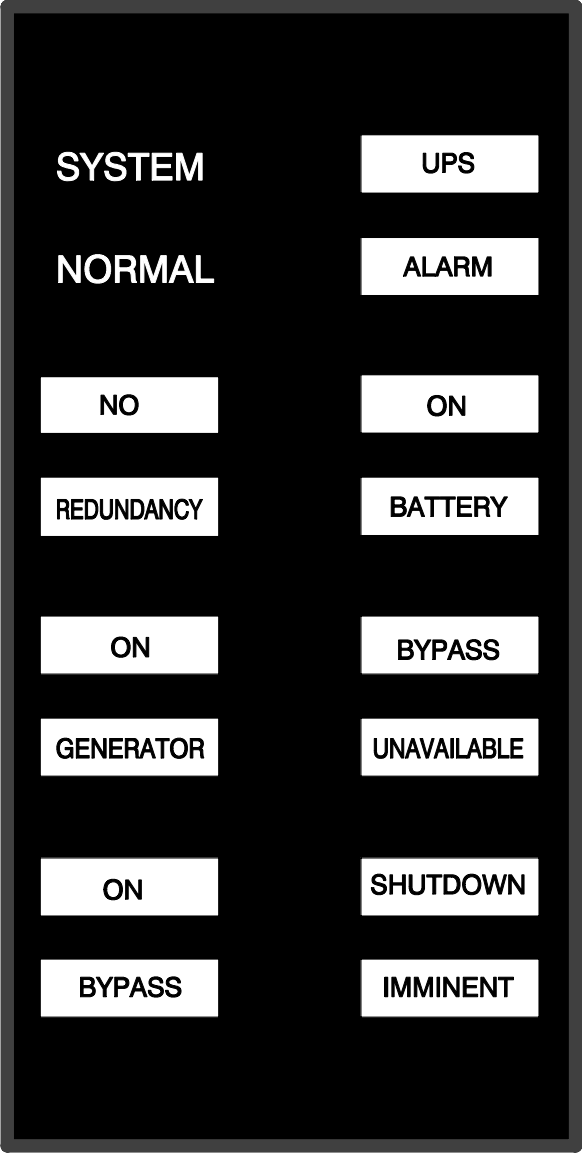


Figure 9-3. Remote Monitor Panel II

The RMP II contains a local horn and the backlit status indicators listed in Table 9-1.

Table 9-1. RMP II Status Indicators

SYSTEM NORMAL The UPS is energized (either with utility power or battery backup) and is supplying conditioned power to the critical load.
NO REDUNDANCY This indicator applies only to parallel systems when one cabinet is not functioning.
ON GENERATOR The UPS input and bypass are being supplied by the power from the generator instead of from the utility power.
ON BYPASS The bypass source is supplying the critical load. Usually this means that the UPS is not energized. The load is not protected in Bypass mode, and a horn sounds after 30 seconds.
UPS ALARM The UPS system is issuing an alarm. Conditions that affect the current UPS mode are indicated by the indicators and horn on the UPS.
ON BATTERY The UPS battery backup is supplying the critical load. The utility power is either interrupted or out of specification. The SYSTEM NORMAL indicator is also illuminated.
BYPASS UNAVAILABLE The UPS system is in Normal mode, but a bypass source is not within specification. A horn sounds after 30 seconds.
SHUTDOWN IMMINENT The UPS is preparing to shut down because the UPS is in Battery mode and the DC voltage is approaching its low limit. This indicator is accompanied by a horn.



9.9 Relay Interface Module II

An optional RIM II uses relay contact closures to indicate the operating status and alarm condition of the UPS system. The module uses a serial interface line and may support up to eight critical loads. The RIM II can be flush-mounted or surface-mounted on a desktop, or secured to a wall. Figure 9-4 shows the RIM II with its four 15-pin connectors labeled J1 through J4.

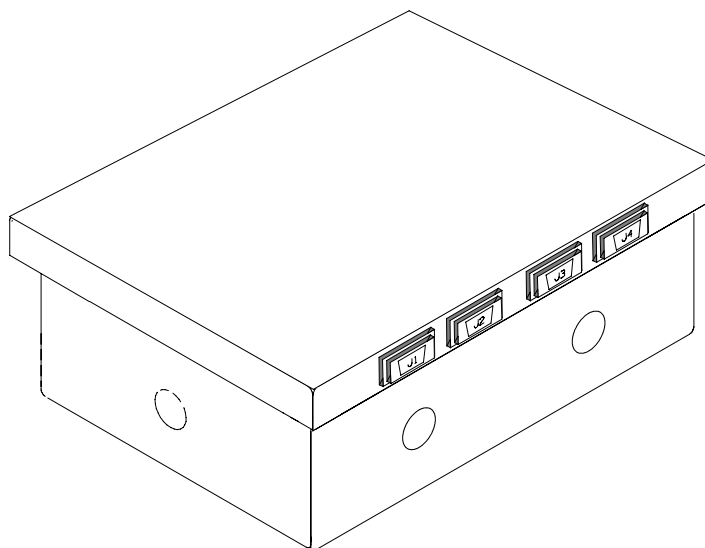


Figure 9-4. Relay Interface Module II

The RIM II can provide the status and alarm signals shown in Table 9-2.

Table 9-2. Customer Interface Connectors

Status	J1 through J4	Description
UPS AVAILABLE	Pins 1 and 12	Contacts are closed when the UPS is operating in Normal mode or ready to supply the load.
UPS OFFLINE	Pins 3 and 13	Contacts are open when the UPS is offline. Contacts are closed when the UPS is operating in Normal mode.
BATTERY WEAK	Pins 5 and 14	Contacts are closed when approximately two minutes of battery time is remaining before the critical load is lost.
UTILITY FAILURE	Pins 6 and 15	Contacts are closed when Utility Failure is detected.

9.10 Supervisory Contact Module II

An optional SCM II establishes an interface between the UPS system and the customer's monitor. This interface allows the customer to monitor operational status of the UPS system equipment. The SCM II can be flush-mounted or surface-mounted on a desktop, or secured to a wall. Figure 9-5 shows the SCM II.

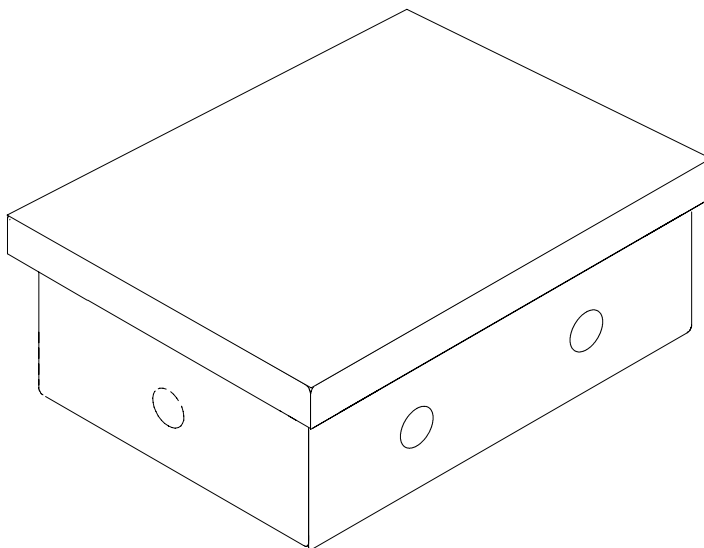


Figure 9-5. Supervisory Contact Module II

The SCM II provides signals for the indications shown in Table 9-3.

Table 9-3. SCM II Status Indicators and Connections

Indication	TB-2 Connections
SYSTEM NORMAL	TB2-1 through TB2-3
NO REDUNDANCY	TB2-4 through TB2-6
ON GENERATOR	TB2-7 through TB2-9
BYPASS NOT AVAILABLE	TB2-10 through TB2-12
ON BATTERY	TB2-13 through TB2-15
UPS ALARM	TB2-16 through TB2-18
ON BYPASS	TB2-19 through TB2-21
SHUTDOWN IMMINENT	TB2-22 through TB2-24

Chapter 10

UPS Maintenance

The components inside the UPS cabinet are secured to a sturdy metal frame. All repairable parts and assemblies are located for easy removal, with very little disassembly. This design allows authorized service personnel to perform routine maintenance and servicing quickly.

You must schedule periodic performance checks of your UPS system to keep it running properly. Regular routine checks of operation and system parameters enable your system to function efficiently for many trouble-free years.

10.1 Important Safety Instructions

Remember that your UPS system is designed to supply power **EVEN WHEN DISCONNECTED FROM THE UTILITY POWER**. The UPS module interiors are unsafe until the DC power source is disconnected and the electrolytic capacitors are discharged. After disconnecting the utility power and the DC power, authorized service personnel should wait at least five minutes for capacitor bleedoff before attempting internal access to the UPS module.



WARNING

- Servicing and maintenance should be performed by qualified service personnel only.
- **LETHAL VOLTAGE PRESENT.** This unit should not be operated with the cabinet doors open or protective panels removed. Do not make any assumptions about the electrical state of any cabinet in the UPS system.

Since each battery string is an energy source in itself, opening the battery circuit breaker does not de-energize the voltage within the battery string. **DO NOT ATTEMPT TO ACCESS ANY INTERNAL AREA OF THE BATTERY STRING YOURSELF. VOLTAGES ARE ALWAYS PRESENT IN THE BATTERY STRING.** If you suspect that a battery string needs service, you should contact an Eaton service representative.

If the string requires service, refer to the battery manufacturer's operating manual for instructions on battery maintenance or contact an Eaton service representative.

Observe these precautions when working on or around batteries:

- Remove watches, rings, or other metal objects.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries or battery cabinets.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contact with any part of a grounded battery can result in electrical shock. The likelihood of such shock is reduced if such grounds are removed during installation and maintenance.
- When replacing batteries, use the same number of sealed, lead-acid batteries.

- Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Do not dispose of batteries in a fire. Batteries may explode when exposed to flame.
- Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

10.2 Performing Preventive Maintenance

The UPS system requires very little preventive maintenance. However, the system should be inspected periodically to verify that the units are operating normally and that the batteries are in good condition.

10.2.1 DAILY Maintenance

Perform the following steps daily:

1. Check the area surrounding the UPS system. Ensure the area is not cluttered, allowing free access to the unit.
2. Ensure the air intakes (vents on the front doors) and the exhaust opening (on top of the UPS cabinet) are not blocked.
3. Ensure the operating environment is within the parameters specified in paragraph 3.2.1 on page 3-1 and Chapter 11, "Product Specifications."
4. Ensure the UPS is in Normal mode (Normal status indicator is illuminated). If an alarm lamp is illuminated or the Normal status indicator is not illuminated, contact an Eaton service representative.

10.2.2 MONTHLY Maintenance

Perform the following steps monthly:

1. Monitor system parameters as described in paragraph 7.2, "Using the Control Panel" on page 3-1.
2. Check the air filters (located behind the front door or panels) and wash or replace as necessary. The left (ISBM) filter size is 12" × 20" × 1" and the UPM filter sizes are 19.5" × 21.5" × 0.5". Contact an Eaton service representative for replacement filters. To remove the filters:
 - a. Remove one top screw and two bottom screws securing each UPM front panel (see Figure 4-1 on page 4-2). Lift each panel straight up to remove from the panel hanger bracket at the top of the cabinet.
 - b. If the UPS has a center front door (see Figure 4-2 on page 4-3), unfasten the door latch and swing the door open, then proceed to Step d; if the UPS has a center panel, proceed to Step c.
 - c. Remove one top screw and two bottom screws securing the UPS center front panel (see Figure 4-2 on page 4-3). Lift the panel straight up to remove from the panel hanger bracket at the top of the cabinet.
 - d. Pull the foam filters over the screw heads on the cabinet mounted studs and remove the filters from the cabinet.



CAUTION

Ensure washed filters are thoroughly dry before reinstalling.

- e. Push the washed or new foam filters over the screw heads on the cabinet mounted studs until seated against the cabinet.
 - f. Reinstall the UPM front panels removed in Step a and secure with the retained hardware.
 - g. If the door was opened in Step b, close the door and secure the latch; if the center panel was removed in Step c, reinstall the center front panel and secure with the retained hardware.
3. Record the check results and any corrective actions in a suitable log.

10.2.3 ANNUAL Maintenance

Annual preventive maintenance should be performed only by authorized service personnel familiar with maintenance and servicing of the UPS system. Contact an Eaton service representative for more information about service offerings.

10.2.4 BATTERY Maintenance

Contact an Eaton service representative for battery maintenance. Battery replacement and maintenance should be performed only by authorized service personnel.

10.3 Installing Batteries



NOTE *There is no manual DC disconnect device within the UPS.*

Install batteries in accordance with the battery and battery cabinet or battery rack manufacturer's instructions.

10.4 Recycling the Used Battery or UPS

Contact your local recycling or hazardous waste center for information on proper disposal of the used battery or UPS.



WARNING

- Do not dispose of the battery or batteries in a fire. Batteries may explode. Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
- A battery can cause electrical shock, burn from high short-circuit current, or fire. Observe proper precautions.



ATTENTION!

- Une batterie peut présenter un risque de choc électrique, de brûlure, ou d'incendie. Suivre les précautions qui s'imposent.
- Pour le remplacement, utiliser le même nombre et modèle des batteries.
- L'élimination des batteries est réglementée. Consulter les codes locaux à cet effet.



CAUTION

Do not discard the UPS or the UPS batteries in the trash. This product contains sealed, lead-acid batteries and must be disposed of properly. For more information, contact your local recycling/reuse or hazardous waste center.



CAUTION

Do not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

10.5 Maintenance Training

A basic training course, available from Eaton Corporation, gives you a competent working knowledge of the UPS system operation and teaches you how to perform first level corrective maintenance. For more information about training and other services, contact the Eaton Help Desk for Powerware products (see page 1-6).

Chapter 11

Product Specifications

11.1 Model Numbers

The UPS is housed in a free-standing cabinet with safety shields behind the doors. The UPS is available in 50 or 60 Hz with various output power ratings.

Models	Power Rating	Frequency
Powerware 9395-550/450	450 kVA	50/60 Hz
Powerware 9395-550/500	500 kVA	50/60 Hz
Powerware 9395-550/550	550 kVA	50/60 Hz

The following sections detail the input, output, environmental, and battery specifications for the UPS.

11.2 Specifications

11.2.1 UPS Input

Operating Input Voltage	480 Vac
Operating Input Frequency Range	50/60 Hz
Operating Input Current	See Table 3-4 on page 3-7 or Table 3-5 on page 3-8. Reduced for Generator Adjustable
Input Current Harmonic Content	5% THD at full load
Power Factor	Minimum 0.99
Line Surges	6 kV OC, 3 kA SC per ANSI 62.41 and IEC 801-4
Battery Voltage	480 Vdc

11.2.2 UPS Output

UPS Output Capacity	100% rated current
Output Voltage Regulation	$\pm 1\%$ (10% to 100% load)
Output Voltage Adjustment (Nominal $\pm 3\%$)	480 Vac nominal, adjustable from 466 Vac to 494 Vac
Output Voltage Harmonic Content	1.5% maximum THD (linear load) 5% maximum THD (nonlinear load)
Output Current	See Table 3-4 on page 3-7 or Table 3-5 on page 3-8.
Output Voltage Balance	3% for 100% maximum load imbalance (linear load)
Output Voltage Phase Displacement	3° for 100% maximum load imbalance (linear load)
Output Transients	$\pm 5\%$ for 100% load step or removal
Frequency Regulation	± 0.1 Hz free running
Synchronous to Bypass	+10% to -10% $\pm 3\%$
Frequency Slew Rate	1 Hz per second maximum
Overload Capability	110% for 10 minutes 125% for 30 seconds 150% for 10 seconds

11.2.3 UPS Environmental

Operating Temperature	0 to 40°C (32–104°F) without derating. The recommended operating temperature is 25°C (77°F).
Operating Altitude	Maximum 1500m (5000 ft) at 40°C without derating
Storage Temperature	–25 to +60°C, excluding batteries (prolonged storage above 40°C causes rapid battery self-discharge)
Relative Humidity (operating and storage)	5% to 95% maximum noncondensing
Acoustical Noise	76 dB at a 1m distance, a weighted
EMI Suppression	Meets FCC Regulation 47, Part 15, for class A devices
Electrostatic Discharge (ESD) Immunity	Meets IEC 801-2 specifications. Withstands up to 25 kV pulse without damage and with no disturbance or adverse effect to the critical load.

Warranty

LIMITED FACTORY WARRANTY FOR THREE-PHASE POWERWARE® UPS PRODUCTS

WARRANTOR: The warrantor for the limited warranties set forth herein is Eaton Electrical Inc., a Delaware Corporation (“Eaton”).

LIMITED WARRANTY: This limited warranty (this “Warranty”) applies only to the original end-user (the “End-User”) of the Powerware Three-Phase UPS Products (the “Product”) and cannot be transferred. This Warranty applies even in the event that the Product is initially sold by Eaton for resale to an End-User.

LIMITED WARRANTY PERIOD: The period covered by this Warranty for Product installed [and currently located] in the fifty (50) United States and the District of Columbia is twelve (12) months from the date of Product start-up or eighteen (18) months from the date of Product shipment, whichever occurs first, for parts coverage and 90 days from the date of Product start-up for labor coverage. The period covered by this Warranty for Product installed [and currently located] outside of the fifty (50) United States and the District of Columbia is twelve (12) months from the date of Product start-up or eighteen (18) months from the date of Product shipment, whichever occurs first, for parts coverage.

WHAT THIS LIMITED WARRANTY COVERS: The warrantor warrants that the Powerware three-phase UPS electronics, Eaton-built accessories, and Powerware-built battery cabinets (individually and collectively, the “Warranted Items”) are free from defects in material and workmanship. If, in the opinion of Eaton, a Warranted Item is defective and the defect is within the terms of this Warranty, Eaton’s sole obligation will be to repair or replace such defective item (including by providing service, parts, and labor, as applicable), at the option of Eaton. The Warranted Item will be repaired or replaced onsite at the End-User’s location or such other location as determined by Eaton. Any parts that are replaced may be new or reconditioned. All parts replaced by Eaton shall become the property of Eaton.

WHAT THIS LIMITED WARRANTY DOES NOT COVER: This Warranty does not cover any defects or damages caused by: (a) failure to properly store the Product before installation, including the “trickle charge” of batteries no later than the date indicated on the packaging; (b) shipping and delivery of the Product if shipping is FOB Factory; (c) neglect, accident, fire, flood, lightning, vandalism, acts of God, Customer’s neglect, abuse, misuse, misapplication, incorrect installation; (d) repair or alteration not authorized in writing by Eaton personnel or performed by an authorized Eaton Customer Service Engineer or Agent; or (e) improper testing, operation, maintenance, adjustment, or any modification of any kind not authorized in writing by Eaton personnel or performed by an authorized Eaton Customer Service Engineer or Agent.

This Warranty is not valid: (a) unless an authorized Eaton Customer Service Engineer (in the USA) or Agent (outside of the USA) performs startup and commissioning of the Product; (b) if the Product is moved to a new location by someone other than an authorized Eaton Customer Service Engineer (in the USA) or Agent (outside of the USA); or (c) if the Product’s serial numbers have been removed or are illegible. Any Warranted Items repaired or replaced pursuant to this Warranty will be warranted for the remaining portion of the original Warranty subject to all the terms thereof. Labor warranty is not provided for Product located outside of the fifty (50) United States or the District of Columbia. **Any equipment, parts, or materials included in the Product and not manufactured by Eaton are warranted solely by the manufacturer of such equipment, parts, or materials and are not included as part of this Warranty. Batteries are not warranted by Eaton.**

THIS WARRANTY IS THE END-USER’S SOLE REMEDY AND IS EXPRESSLY IN LIEU OF, AND THERE ARE NO OTHER EXPRESSED OR IMPLIED GUARANTEES OR WARRANTIES (INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED).

LIMITATION OF LIABILITY: In no event shall Eaton be liable for any indirect, incidental, special, or consequential damages of any kind or type whatsoever, or based on any claim or cause of action, however denominated. Eaton shall not be responsible for failure to provide service or parts due to causes beyond Eaton’s reasonable control. In no case will Eaton’s liability under this Warranty exceed the replacement value of the Warranted Items.

END-USER’S OBLIGATIONS: In order to receive the benefits of this Warranty, the End-User must use the Product in a normal way, follow the Product’s installation, operation and maintenance manual, and protect against further damage to the Product if there is a covered defect.

OTHER LIMITATIONS: Eaton’s obligations under this Warranty are expressly conditioned upon receipt by Eaton of all payments due to it (including interest charges, if any). During such time as Eaton has not received payment of any amount due to it for the Product, in accordance with the contract terms under which the Product is sold, Eaton shall have no obligation under this Warranty. Also during such time, the period of this Warranty shall continue to run and the expiration of this Warranty shall not be extended upon payment of any overdue or unpaid amounts.

COSTS NOT RELATED TO WARRANTY: The End-User shall be invoiced for, and shall pay for, all services not expressly provided for by the terms of this Warranty, including without limitation site calls involving an inspection that determines no corrective maintenance is required. Any costs for replacement equipment, installation, materials, freight charges, travel expenses, or labor of Eaton representatives outside the terms of this Warranty will be borne by the End-User.

OBTAINING WARRANTY SERVICE: In the USA, call the Eaton Customer Reliability Center 7x24 at 800-843-9433. Outside of the USA, call your local Eaton sales or service representative, or call the Eaton Customer Reliability Center in the USA at 919-870-3028. For comments or questions about this Limited Factory Warranty, write to the Customer Quality Representative, 3301 Spring Forest Road, Raleigh, North Carolina 27616 USA.

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